

प्रभावी विनियमन – सुगम संचार Effective Regulation – Ease of Communication

### **Operator Assisted Drive Test Report**

# Udaipur

March. 2022

(RO, Jaipur)

Key Performance Indicators: All TSPs have met the Drop Call Rate (DCR) benchmark of 2%. All TSPs have met the Call Setup Success Rate (CSSR) of 95%.

TRAI Regional Office, Jaipur as directed by TRAI HQ has got conducted the operator assisted drive test with the help of Telecom Service Providers of Rajasthan LSA in Udaipur City and surrounding areas Nathdwara SDCA of Udaipur SSA during 22 March to 25 March 2022. The drive test covered drive route of approx. 250 KMs & 6 hotspots over a period of 4 days. Approximately 250 calls were made for each of the networks: 2G/3G networks, LTE networks covering four TSPs. The drive test reports were generated through TSPs tools and was compiled by the TRAI RO Jaipur.

Voice Summary Data Summary

### Overview

Regional Office, TRAI Jaipur got conducted Operator Assisted Drive Test from 22nd March to 25th March 2022 covering various locations in Udaipur City & surrounding areas Nathdwara SDCA of Udaipur SSA. The performance of Airtel, BSNL, Vodafone Idea and Jio were monitored across various technologies (2G, 3G and 4G) by TSP's themselves through their own test kits. The TSP's reports obtained from these drive tests were complied to assess the network quality for Voice and Data services in terms of following

**Voice:** Coverage, Quality, Handover Success Rate, Call Setup Success Rate, Drop Call Rate and Block Call Rate.

Data: Download and Upload Throughputs, Web Browsing Delay and Latency

#### **Drive Test Details:**

**Voice Tests:** Calls were made for 90 sec duration with wait time of 10 sec between calls in all technologies. The drive test covered a drive route of approximately 250 + KMs over a period of 4 days from 22nd March to 25th March 2022. Approximately 280 + calls were made for each of the 7 networks: three 2G (Lock Mode) networks, one 3G (Dual mode) networks and three VolTE network covering 4 unique TSPs.

#### **Data Tests:**

- 1. Dynamic data test was conducted for download throughput for 3G & 4G technologies.
- 2. Data Tests were performed at 6 static locations for 2G, 3G & 4G technologies.
- \* For Voice and Data KPI's, 2G measurement is done with UE locked mode, 3G measurement is done with UE in Dual mode (2G & 3G) and 4G measurement is done with UE in Free Mode.
- \* 3G KPI's which are calculated from UE in Dual Mode (2G & 3G) includes samples and events of 2G.
- \* 4G KPI's which are calculated from the UE in Free Mode included samples and events of 2G & 3G.

Service	Specifications				
Download	2G (Locked) - 500KB, 3G (Dual) - 20 MB, 4G (Free) - 40 MB				
Upload	2G (Locked) - 100KB, 3G (Dual) - 5 MB, 4G (Free) - 10 MB				
Web Browsing	3 links of e/m commerce website www.amazon.in, www.flipkart.com and PayTm				
Latency	32 Bytes on www.google.com				

Overview Details Page 2 of 25

# Overview

### Voice & Dynamic Data Test Drive Route

#### Drive route day 1 \_ 22nd March

**Starting point Surajpole**, Delhigate, court choraya, shakiti nagar, Ashok nagar, sobhapura, bhupalpura, New bhupalpura, Panchwati, bhuana, celebration mall, sukher circle, Amberi flyover, Raghunathpura, Ayad rural, Ahada, durga nursing road, sewa shram, thokar choraha, pratapnagar to amberi Flyover

#### Drive route Day 2\_23rd March

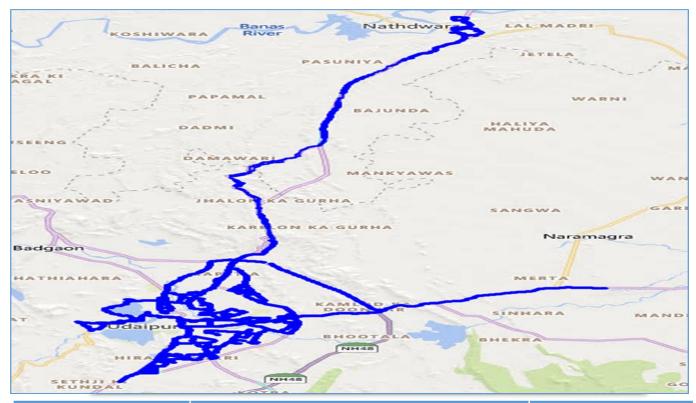
Starting point Delhi gate, Madhuban, Ambamata chok, Gourela, ranii road, dewali, fetehpura, bharti lok kala mandal to delhi gate to udiyapole bus stand, railway stand, paras, goverdhan vikas, balicha, sec 9. ,titardi choraha, parshuram choraya, gariyawas, hiran magri sec, 3,4,5,6, eklingpura to pratap nagar

Drive route day 3\_ 24th March

**Starting point** Udaipur (Amberi flyover) to Nathdwara bus stand & static data test at Nathdwara Bus-stand on day 3

#### Static Location for Data test \_25th March

Udaipur Bus stand , Udaipur Railway station , Udaipur Gov. Hospital , Udaipur Airport, Udaipur lake



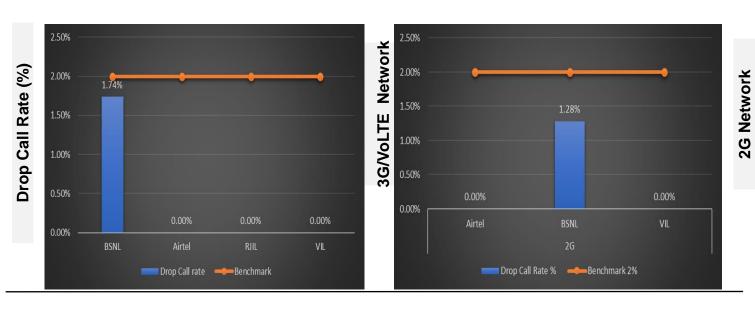
S.No.	Static data Location Name	Area
1	Railway Station, Udaipur	Udaipur
2	Bus Stand ,Udaipur	Udaipur
3	Govt hospital, Udaipur	Udaipur
4	Fateh Sagar lake, Udaipur	Udaipur
5	Airport ,Udaipur	Udaipur
6	Bus Stand ,Nathdwara	Nathdwara

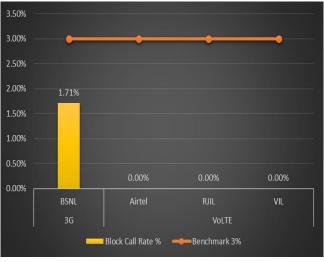
Overview Details Page 3 of 25

# Voice Calls

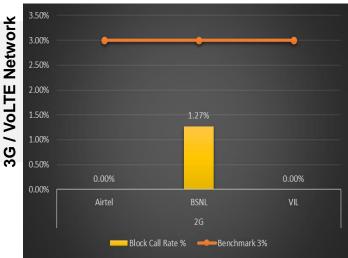
### **Key Observations**

QoS compliance of the TSPs in Udaipur for Voice across technologies 2G/3G/4G-VoLTE:





Block Call Rate (%)



2G Network

		2G		3G		Vol	LTE
KPIs	Airtel	BSNL	VIL	BSNL	Airtel	RJIL	VIL
Drop Call Rate %	0	1.28	0	1.74	0	0	0
Block Call Rate %	0	1.27	0	1.71	0	0	0

- a) All TSPs have met the 2% QOS benchmark of Drop Call Rate (DCR%)
- b) Call Block Rate (CBR%) benchmark of 3% was achieved by all TSP's.

Voice Summary Page 4 of 25

## Voice Calls

### **Key Observations**

### Coverage

a) Percentage of coverage samples for 2G ≥ -85 dBm.

		2G	
TSPs	Airtel	BSNL	VIL
Coverage %	95.67	91.96	88.32

b) Percentage of coverage samples for  $3G \ge -90 \text{ dBm } \& \text{LTE } \ge -110 \text{ dBm}$ .

TCDe	3G	Volte			
TSPs	BSNL	Airtel	JIO	VIL	
Coverage %	69.54	99.7	99.51	99.02	

c) Percentage of time spent on 3G/4G network

TCDe	3G	VolTE		
TSPs	BSNL	Airtel	JIO	VIL
Time Spent on 3G/4G %	17.87	100	100	100

Voice Summary Page 5 of 25

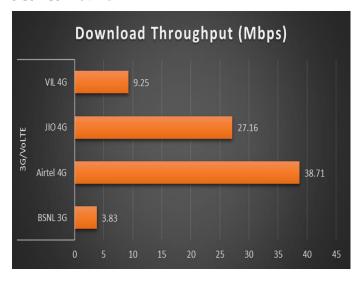
# Data Services Static

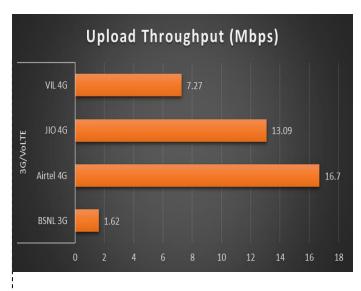
### **Key Observations**

Data was tested at 6 locations .Following services were tested: Data Download/Upload, Latency (www.google.com), and Web browsing (Flipkart, Amazon, Paytm)

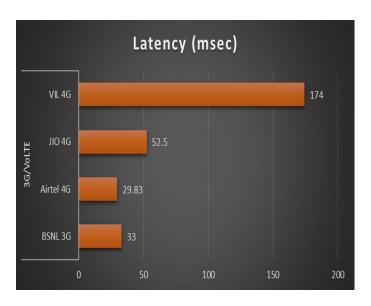
#### **Data Download and Upload Performance Static (Mbps)**

#### 3G/4G/ Network:

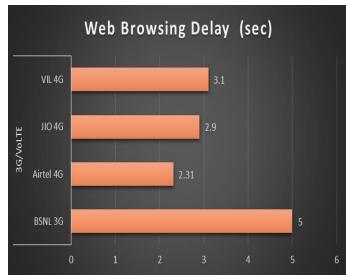




Latency (ms)



Web Browsing (Sec)



Data Summary Page 6 of 25

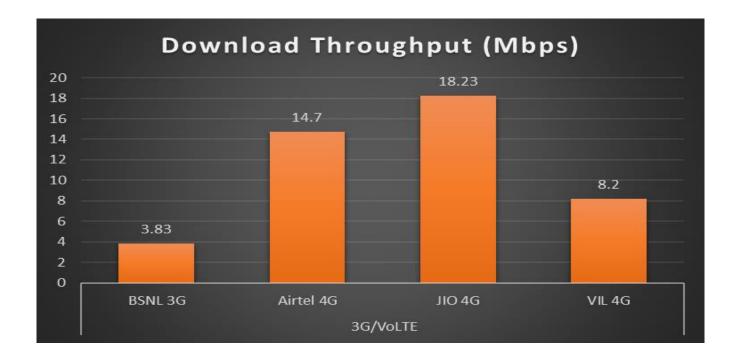
# Data Services Dynamic

Key Observations

Dynamic Data was tested for 50 Kms. Download Throughput was tested.

#### Data Download Performance (kbps) - Dynamic

#### 3G/4G/ Network:



	3G/VoLTE				
Data Services Dynamic	BSNL 3G	Airtel 4G	JIO 4G	VIL 4G	
Download Throughput (Mbps)	3.83	14.7	18.23	8.2	

Data Summary Page 7 of 25

# Summary

# City Level Summary-Voice

Voice Call	2G				
voice Call	Airtel	BSNL	VIL		
Call Attempt	286	236	256		
Blocked Call Rate (%)	0	1.27	0		
CSSR% (Accessibility)	100	98.72	100		
Drop Call Rate (%)	0	1.28	0		
Mobility HOSR (%)	97.65	96.84	98.25		
Rx Quality (%)	96.67	96.35	96.58		

Voice Call	3G / VoLTE				
	BSNL 3G	Airtel VoLTE	JIO VoLTE	VIL VoLTE	
Call Attempt	233	286	216	262	
Blocked Call Rate (%)	1.71	0	0	0	
CSSR% (Accessibility)	98.28	100	100	100	
Drop Call Rate (%)	1.74	0	0	0	
Mobility HOSR (%)	98.21	99.91	99.94	100	
Rx Quality (%)	95.65	97.89	93.75	91.04	

Summary Page 8 of 25

# Summary

### City Level Summary-Data Services

Data Services Static	2G			
Data Services Static	Airtel	BSNL	VIL	
Download Throughput (kbps)	206.67	185	95.78	
Upload Throughput (kbps)	181.67	88	54.34	
Web Browsing Delay (sec)	5	55	9	
Latency (msec)	201	63	113	

Data Services Static	3G/4G				
Data Gervices Static	BSNL 3G	Airtel 4G	JIO 4G	VIL 4G	
Download Throughput (Mbps)	3.83	38.71	27.16	9.25	
Upload Throughput (Mbps)	1.62	16.7	13.09	7.27	
Video Streaming Delay (sec)	32	0.54	0.57	1.5	
Web Browsing Delay (sec)	5	2.31	2.9	3.1	
Latency (msec)	33	29.83	52.5	174	

Data Services Dynamic	3G/4G				
Data Services Dynamic	BSNL 3G	Airtel 4G	JIO 4G	VIL 4G	
Download Throughput (Mbps)	3.83	14.7	18.23	8.2	

Summary Page 9 of 25

### City Level Summary

IIII.' B . Ci I	2G			
<u>Udaipur Bus Stand</u>	Airtel	BSNL	VIL	
Download Throughput (kbps)	210	220	77.2	
Upload Throughput (kbps)	180	190	67.5	
Web Browsing Delay (sec)	4.9	143	6	
Latency (msec)	208	74	113	

I Idainur City Haspital	2G			
Udaipur City Hospital	Airtel	BSNL	VIL	
Download Throughput (kbps)	200	211	94.3	
Upload Throughput (kbps)	120	132	65.4	
Web Browsing Delay (sec)	5.0	66	6	
Latency (msec)	242	71	123	

Fotob Cogov Lake IIIdaina	2G				
Fateh Sagar Lake, Udaipur	Airtel	BSNL	VIL		
Download Throughput (kbps)	210	173	101.6		
Upload Throughput (kbps)	190	54	76.3		
Web Browsing Delay (sec)	5.1	55	7.15		
Latency (msec)	261	73	154		

	2G			
Railway Station, Udaipur	Airtel	BSNL	VIL	
Download Throughput (kbps)	200	173	93.4	
Upload Throughput (kbps)	180	54	70.5	
Web Browsing Delay (sec)	4.8	55	8	
Latency (msec)	153	73	116	

Summary Page 10 of 25

### City Level Summary

I I da i a con A i con a cot	2G			
<u>Udaipur Airport</u>	Airtel	BSNL	VIL	
Download Throughput (kbps)	210	209	99.26	
Upload Throughput (kbps)	220	190	95.75	
Web Browsing Delay (sec)	5.2	52	6.37	
Latency (msec)	188	79	131	

Nothdowere	2G			
<u>Nathdawara</u>	Airtel	BSNL	VIL	
Download Throughput (kbps)	210	188	246.2	
Upload Throughput (kbps)	200	175	130.2	
Web Browsing Delay (sec)	5.3	48	5	
Latency (msec)	158	68	135	

	3G	4G		
<u>Udaipur Bus Stand</u>	BSNL	Airtel	JIO	VIL
Download Throughput (Mbps)	6.54	32.77	16.3	28.61
Upload Throughput (Mbps)	1.52	16.69	16.86	11.62
Video Streaming Delay (sec)	32	0.43	0.63	3
Web Browsing Delay (sec)	25	2.39	2.39	4
Latency (msec)	66	31	31	132

Summary Page 11 of 25

# City Level Summary(contd.)

### **Data Services static**

	3G		4G	
Udaipur City Hospital	BSNL	Airtel	JIO	VIL
Download Throughput (Mbps)	5.86	25.74	29.86	16.92
Upload Throughput (Mbps)	1.54	10.16	16.51	13
Video Streaming Delay (sec)	32	0.87	0.51	1.6
Web Browsing Delay (sec)	12	2.42	2.75	3.13
Latency (msec)	39	37	54	174

Fateh Sagar Lake,	3G	4G		
Udaipur	BSNL	Airtel	JIO	VIL
Download Throughput (Mbps)	9.70	49.00	30.59	10.25
Upload Throughput (Mbps)	1.59	23.96	7.52	5.89
Video Streaming Delay (sec)	29	0.62	0.69	0.82
Web Browsing Delay (sec)	4	2.26	2.73	2.30
Latency (msec)	33	24	50	178.00

Summary Page 12 of 25

# City Level Summary(contd.)

### **Data Services static**

Railway Station	3G	4G		
Kanway Station	BSNL	Airtel	JIO	VIL
Download Throughput (Mbps)	9.69	47.17	10.4	14.82
Upload Throughput (Mbps)	1.58	27.15	9.49	13.88
Video Streaming Delay (sec)	29	0.37	0.48	1
Web Browsing Delay (sec)	4	2.22	2.87	2
Latency (msec)	33	27	46	119

Udaipur Airport	3G	4G		
Odalpur Airport	BSNL	Airtel	JIO	VIL
Download Throughput (Mbps)	4.31	50.82	29.45	20.63
Upload Throughput (Mbps)	1.64	26.99	8.42	8.08
Video Streaming Delay (sec)	27	0.43	0.59	1.2
Web Browsing Delay (sec)	8	2.39	2.88	2.42
Latency (msec)	39	28	51	142

Summary Page 13 of 25

## **Data Services static**

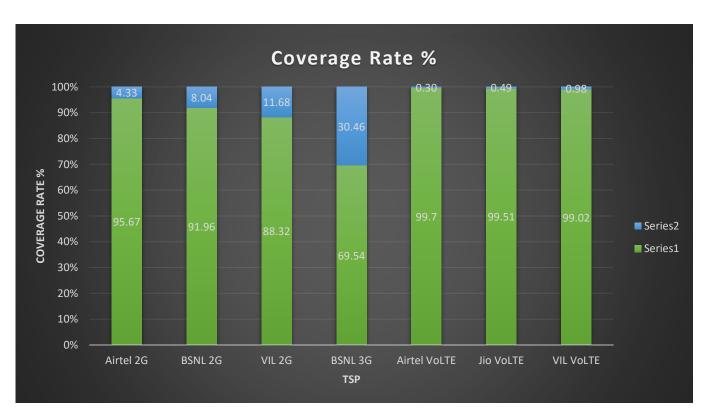
# City Level Summary(contd.)

Nathdawara	3G		4G	
Natiidawaia	BSNL	Airtel	JIO	VIL
Download Throughput (Mbps)	2.03	26.75	33.03	3.56
Upload Throughput (Mbps)	1.74	7.86	19.72	5.35
Video Streaming Delay (sec)	27	0.42	0.55	2
Web Browsing Delay (sec)	18	2.47	2.84	3
Latency (msec)	48	32	59	68

Summary Page 14 of 25

RF Coverage relates to the geographical footprint within the system that has sufficient RF signal strength to provide for a call session. The Coverage rate is calculated on the basis of % of samples in which the Rx level  $\geq$  -85 dBm, RSCP is  $\geq$  -90 dBm & RSRP  $\geq$  -110dBm. The details are as follows.

TSP	Coverage Rate %
Airtel 2G	95.67
BSNL 2G	91.96
VIL 2G	88.32
BSNL 3G	69.54
Airtel VoLTE	99.70
Jio VoLTE	99.51
VIL VoLTE	99.02

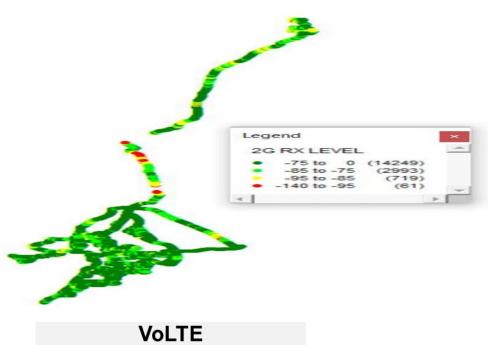


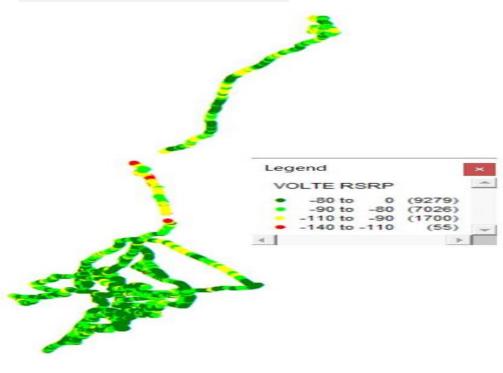
Coverage Details Page 15 of 25

### **AIRTEL**

Technology	Coverage Rate %
2G	95.67
VolTE	99.70



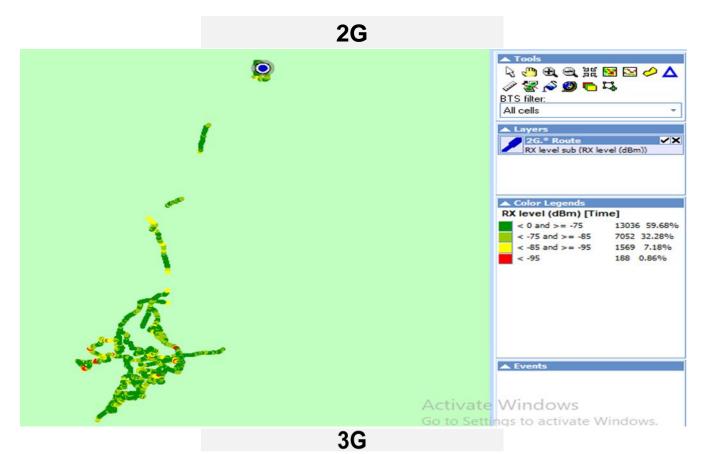




16 of 25 Page Coverage Details

### **BSNL**

Technology	Coverage Rate %
2G	91.96
3G	69.54

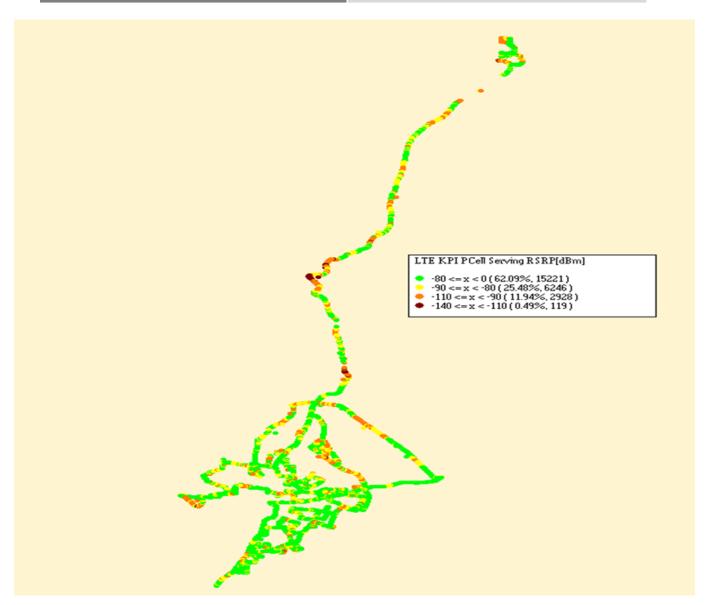




Coverage Details Page 17 of 25

### JIO

Technology	Coverage Rate %
VoLTE	99.51

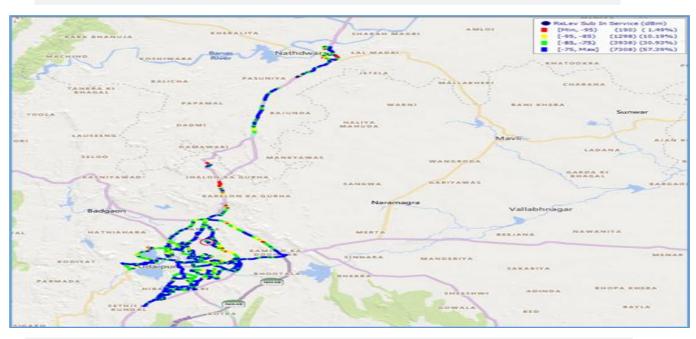


Coverage Details Page 18 of 25

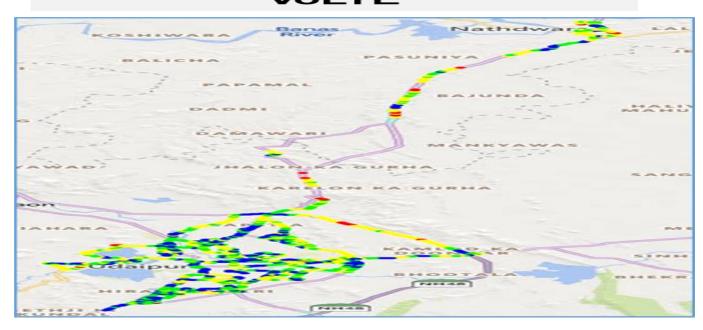
### VIL

Technology	Coverage Rate %
2G	88.32
VoLTE	99.02

### 2G



#### VOLTE

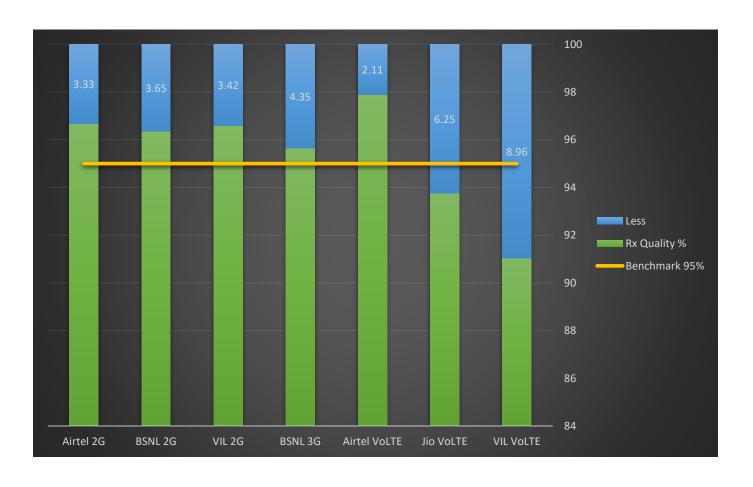


Coverage Details Page 19 of 25

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= - 14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be ≥

95%.

TSP	Rx Quality %
Airtel 2G	96.67
BSNL 2G	96.35
VIL 2G	96.58
BSNL 3G	95.65
Airtel VoLTE	97.89
Jio VoLTE	93.75
VIL VoLTE	91.04



Quality Details Page 20 of 25

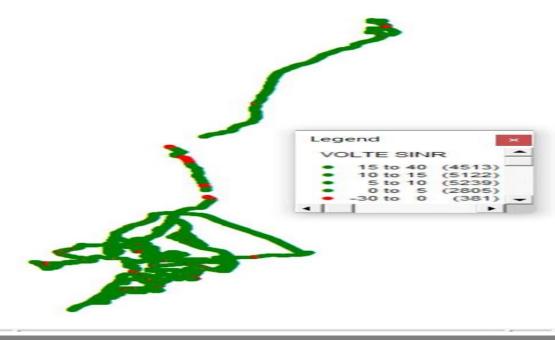
### **Airtel**

Technology	Rx Quality %
2G	96.67
VoLTE	97.89

2G



#### VoLTE



Quality Details Page 21 of 25

### **BSNL**

Technology	Rx Quality %
2G	96.35
3G	95.65

**2G** 

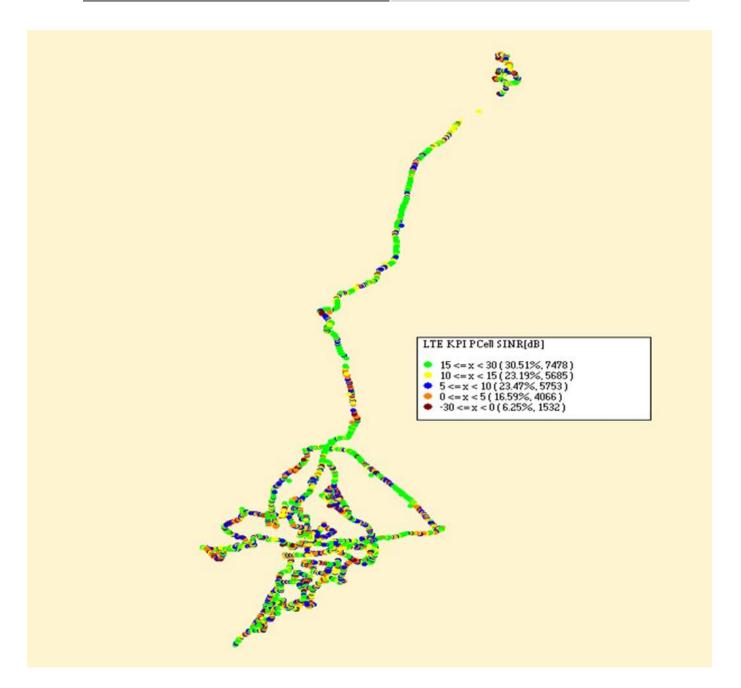




Quality Details Page 22 of 25

### JIO

Technology	Rx Quality %
VoLTE	93.75

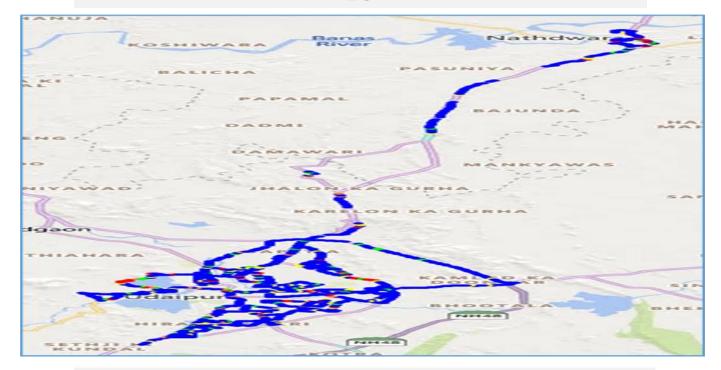


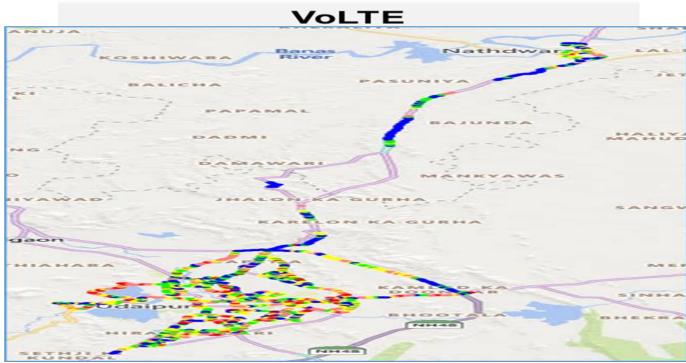
Quality Details Page 23 of 25

### VIL

Technology	Rx Quality %
2G	96.58
4G	91.04

2G

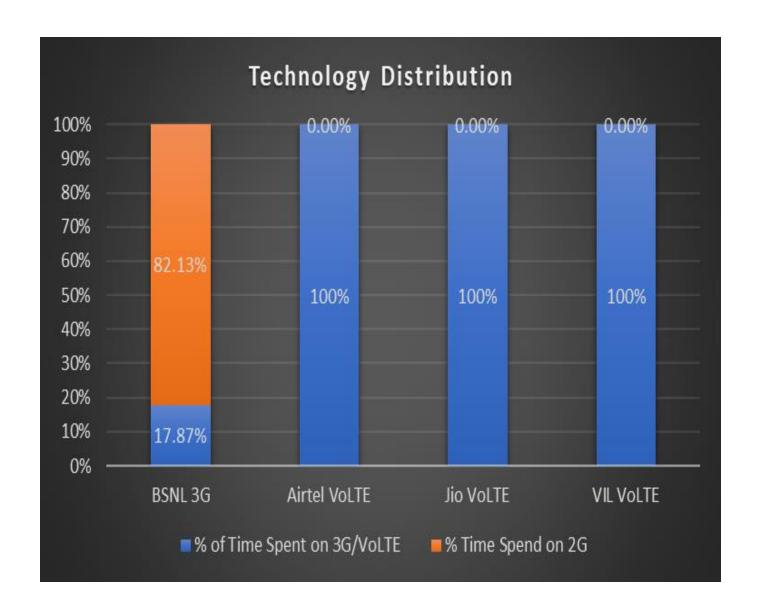




Quality Details Page 24 of 25

### **III. Technology Details**

TSP	% of Time Spent on 3G/VoLTE
BSNL 3G	17.87
Airtel VoLTE	100
Jio VoLTE	100
VIL VoLTE	100



Technology Details Page 25 of 25