

## Telecom Regulatory Authority of India

### **Extension of time for receiving comments and counter-comments on “Consultation Paper on ‘Review of Quality-of-Service Standards for Access Services (Wireless and Wireline) and Broadband (Wireless and Wireline) Services’**

New Delhi, 12<sup>th</sup> September 2023 – The Telecom Regulatory Authority of India (TRAI) issued a Consultation Paper on ‘Review of Quality-of-Service Standards for Access Services (Wireless and Wireline) and Broadband (Wireless and Wireline) Services’ on 18<sup>th</sup> August 2023 inviting written comments from the stakeholders by 20<sup>th</sup> September 2023 and Counter Comments, if any by 5<sup>th</sup> October 2023.

2. A request dated 6<sup>th</sup> September, 2023 has been received from COAI (a Cellular Service Provider's Association) for extension of time for submission of comments on the ground that the paper is very comprehensive and detailed from all aspects of business i.e. Networks, Customer Service, IT, Billing and record keeping, etc., and requires extensive deliberations and more time for submitting the comments. Therefore, it has been decided to extend the last date of submission of **written comments to 11<sup>th</sup> October 2023** and **counter comments by 25<sup>th</sup> October 2023**.

3. Written comments on the Consultation Paper may be sent, preferably in electronic form on TRAI website in the specified template with copy to the email address [adv-qos1@traai.gov.in](mailto:adv-qos1@traai.gov.in).

4. For any clarification/information, Shri Tejpal Singh, Advisor (QoS-I) TRAI may be contacted at Tel. No. +91-11-23236516

  
(V. Raghunandan)  
Secretary, TRAI