

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Andhra Pradesh	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.71	99.79
	Successful data transmission download attempts	>80%	All Generations		100.00	99.03		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	98.94		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	140.48	60.67			120.99
			3G	Plan 1		1,414.34			5,384.08
			4G	Plans	12,966.02	3,128.66		9,047.48	22,773.61
	Average Throughput for Packet data	>75% of the subscribed speed.	2G	Plan 1	205.88	133.34			195.90
			3G	Plan 1		2,946.34			7,689.76
			4G	Plans	37,406.56	5,675.34		29,658.28	38,059.18
Latency	Data <250	All Generations		88.05	99.73		49.22	69.07	
PDP Context Activation Success Rate	≥95%	All Generations		99.80	94.09		99.12	98.54	
Drop rate :	≤5%	All Generations		0.49	0.27		0.46	1.37	
Assam	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.89	95.97
	Successful data transmission download attempts	>80%	All Generations		100.00	99.14		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	99.11		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	90.38	91.33			81.60
			3G	Plan 1		1,250.66			1,768.11
			4G	Plans	14,361.40	830.33		6,566.11	8,298.08
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	94.38	161.33			118.48
			3G	Plan 1		2,882.33			4,278.36
			4G	Plans	19,696.01	4,366.66		33,518.60	14,222.46
Latency	Data <250	All Generations		125.50	161.19		49.48	86.00	
PDP Context Activation Success Rate	≥95%	All Generations		98.98	98.41		99.38	99.75	
Drop rate :	≤5%	All Generations		1.01	1.41		0.37	2.12	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Bihar	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.84	99.66
	Successful data transmission download attempts	>80%	All Generations		99.69	100.00		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		99.65	100.00		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	52.85	113.02			135.16
			3G	Plan 1		898.50			3,801.54
			4G	Plans	7,144.04	1,343.16		5,934.67	12,844.61
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	146.86	155.33			204.51
			3G	Plan 1		1,580.33			7,066.68
			4G	Plans	10,015.78	3,991.83		20,191.36	28,450.70
Latency	Data <250	All Generations		90.17	121.35		46.39	50.00	
PDP Context Activation Success Rate	≥95%	All Generations		100.00	96.91		99.51	99.94	
Drop rate :	≤5%	All Generations		0.46	0.92		0.39	0.28	
Delhi	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00		31.66	99.43	98.85
	Successful data transmission download attempts	>80%	All Generations		100.00		100.00	100.00	98.91
	Successful data transmission upload attempts	>75%	All Generations		100.00		100.00	100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	94.90		57.15		72.94
			3G	Plan 1			1,945.60		3,732.30
			4G	Plans	7,021.18			7,859.68	9,325.65
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	162.26		133.64		100.58
			3G	Plan 1			5,857.28		9,241.30
			4G	Plans	19,238.72			27,513.00	22,087.24
Latency	Data <250	All Generations		137.00		65.33	37.14	87.76	
PDP Context Activation Success Rate	≥95%	All Generations		98.81		100.00	99.13	98.22	
Drop rate :	≤5%	All Generations		0.63		3.96	0.40	0.48	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Gujarat	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.00		99.73	98.63
	Successful data transmission download attempts	>80%	All Generations		100.00	98.33		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	98.33		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	82.33	97.00			100.68
			3G	Plan 1		1,180.00			7,414.28
			4G	Plans	8,449.80	3,090.00		9,292.46	9,946.77
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	128.38	129.00			160.12
			3G	Plan 1		2,390.00			10,821.39
			4G	Plans	20,099.61	4,843.00		28,477.86	25,197.80
Latency	Data <250	All Generations		134.67	81.00		39.94	77.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.23	99.91		99.29	99.95	
Drop rate :	≤5%	All Generations		2.01	1.30		0.33	0.84	
Haryana	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	97.92		99.66	98.42
	Successful data transmission download attempts	>80%	All Generations		100.00	91.15		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	86.73		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	106.37	167.67			71.20
			3G	Plan 1		1,500.33			3,233.70
			4G	Plans	2,785.00	2,487.67		8,981.44	7,867.60
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	153.82	195.67			86.80
			3G	Plan 1		1,792.33			6,997.60
			4G	Plans	15,621.48	4,312.00		27,470.42	15,903.00
Latency	Data <250	All Generations		135.83	102.67		52.03	71.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.57	97.24		99.14	97.45	
Drop rate :	≤5%	All Generations		0.46	2.57		0.36	1.01	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Himachal Pradesh	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.59	99.87
	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	99.67		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	47.88	64.67			80.63
			3G	Plan 1		604.33			2,111.50
			4G	Plans	16,583.43	1,608.33		11,028.69	6,726.59
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	130.58	103.00			139.00
			3G	Plan 1		2,586.33			4,713.17
			4G	Plans	48,420.98	8,355.67		27,009.73	14,382.14
Latency	Data <250	All Generations		111.47	68.00		45.60	99.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.71	99.67		96.89	98.78	
Drop rate :	≤5%	All Generations		0.73	0.92		0.39	1.04	
Jammu & Kashmir	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.29		99.93	96.81
	Successful data transmission download attempts	>80%	All Generations		100.00	98.39		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	87.27		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	176.00	82.35			87.95
			3G	Plan 1		209.78			3,334.46
			4G	Plans	11,204.33	410.64		6,118.41	5,903.84
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	221.67	212.79			181.97
			3G	Plan 1		1,380.87			6,583.85
			4G	Plans	13,208.67	6,437.79		27,767.91	11,845.06
Latency	Data <250	All Generations		158.33	106.66		37.24	103.00	
PDP Context Activation Success Rate	≥95%	All Generations		100.00	98.02		99.63	97.98	
Drop rate :	≤5%	All Generations		0.85	1.67		0.36	1.27	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Karnataka	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.09	99.64
	Successful data transmission download attempts	>80%	All Generations		100.00	99.66		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	96.77		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	72.52	81.92			78.38
			3G	Plan 1		6,318.81			8,825.52
			4G	Plans	7,619.56	5,263.36		7,983.56	12,981.41
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	169.89	153.60			95.58
			3G	Plan 1		11,639.62			11,310.90
			4G	Plans	22,969.54	8,080.50		28,694.74	22,424.74
Latency	Data <250	All Generations		113.51	109.17		46.11	52.72	
PDP Context Activation Success Rate	≥95%	All Generations		99.69	97.89		99.20	97.92	
Drop rate :	≤5%	All Generations		0.39	0.71		0.44	1.30	
Kerala	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	97.20		99.74	98.72
	Successful data transmission download attempts	>80%	All Generations		100.00	98.59		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	97.04		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	66.84	49.53			119.00
			3G	Plan 1		836.70			2,163.00
			4G	Plans	5,618.85	1,684.83		10,177.36	15,703.00
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	137.72	74.76			197.00
			3G	Plan 1		1,634.04			5,244.00
			4G	Plans	13,925.70	3,437.67		24,952.29	30,528.00
Latency	Data <250	All Generations		164.33	132.72		39.08	82.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.20	95.81		99.06	99.35	
Drop rate :	≤5%	All Generations		1.15	0.77		0.39	1.66	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Kolkata	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.68	99.71
	Successful data transmission download attempts	>80%	All Generations		100.00	96.67		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	95.67		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	24.44	106.33			142.00
			3G	Plan 1		1,701.67			
			4G	Plans	29,000.00	3,248.33		8,285.89	11,306.00
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	29.47	149.00			189.00
			3G	Plan 1		2,703.33			
			4G	Plans	36,106.61	4,880.00		25,832.91	17,955.00
Latency	Data <250	All Generations		128.15	96.67		38.36	86.00	
PDP Context Activation Success Rate	≥95%	All Generations		98.81	99.91		99.25	99.93	
Drop rate :	≤5%	All Generations		0.53	0.66		0.23	0.98	
Madhya Pradesh	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	99.80		99.83	99.91
	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	99.44
	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	114.74	90.00			85.40
			3G	Plan 1		1,317.00			1,592.65
			4G	Plans	4,879.00	15,297.00		16,796.50	15,487.64
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	167.11	174.33			141.54
			3G	Plan 1		2,829.33			4,864.29
			4G	Plans	11,717.33	26,186.67		43,567.33	24,082.36
Latency	Data <250	All Generations		72.48	106.67		52.91	74.20	
PDP Context Activation Success Rate	≥95%	All Generations		99.71	98.78		99.51	97.13	
Drop rate :	≤5%	All Generations		1.24	1.21		0.39	1.35	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Maharashtra	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	99.21		99.76	99.30
	Successful data transmission download attempts	>80%	All Generations		100.00	98.37		100.00	99.12
	Successful data transmission upload attempts	>75%	All Generations		100.00	95.80		100.00	99.03
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	134.67	105.00			79.35
			3G	Plan 1		4,076.33			
			4G	Plans	7,680.00	6,226.33		7,627.03	13,271.60
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	162.97	120.33			173.77
			3G	Plan 1		4,142.00			
			4G	Plans	18,664.18	6,143.33		27,957.96	30,069.97
Latency	Data <250	All Generations		98.39	111.67		55.66	70.00	
PDP Context Activation Success Rate	≥95%	All Generations		100.00	98.45		99.34	95.48	
Drop rate :	≤5%	All Generations		1.98	1.56		0.42	0.42	
Mumbai	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00		98.76	98.83	99.78
	Successful data transmission download attempts	>80%	All Generations		100.00		100.00	100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00		100.00	100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	82.44		57.80		152.94
			3G	Plan 1			731.85		
			4G	Plans	5,930.18			8,554.38	11,525.58
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	178.55		86.86		219.24
			3G	Plan 1			832.46		
			4G	Plans	8,864.54			27,800.14	21,252.86
Latency	Data <250	All Generations		70.67		241.56	38.09	63.01	
PDP Context Activation Success Rate	≥95%	All Generations		99.31		100.00	99.39	99.22	
Drop rate :	≤5%	All Generations		2.01		4.64	0.38	0.58	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
North East	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.92	98.34
	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	100.62	18.06			85.41
			3G	Plan 1		237.00			1,305.50
			4G	Plans	11,256.55	364.00		8,185.85	7,126.12
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	117.49	187.00			125.21
			3G	Plan 1		1,184.66			3,212.86
			4G	Plans	14,244.70	3,228.00		22,703.32	11,182.50
Latency	Data <250	All Generations		127.50	117.00		52.78	86.00	
PDP Context Activation Success Rate	≥95%	All Generations		98.71	96.84		99.39	99.75	
Drop rate :	≤5%	All Generations		1.14	2.24		0.60	2.86	
Odisha	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.87	98.89
	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	275.86	29.00			135.16
			3G	Plan 1		452.33			3,801.54
			4G	Plans	9,816.32	2,170.66		12,598.79	12,844.61
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	383.78	67.00			204.51
			3G	Plan 1		1,287.35			7,066.68
			4G	Plans	21,097.98	4,103.21		42,741.89	28,450.70
Latency	Data <250	All Generations		93.58	62.96		38.35	50.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.30	97.01		99.30	99.94	
Drop rate :	≤5%	All Generations		0.72	1.51		0.42	0.28	



## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Punjab	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.60	97.55
	Successful data transmission download attempts	>80%	All Generations		100.00	97.81		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	97.63		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	44.52	104.03			80.08
			3G	Plan 1		2,521.58			2,392.68
			4G	Plans	4,330.00	6,441.42		10,248.14	7,720.05
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	94.74	133.78			112.90
			3G	Plan 1		3,538.17			5,552.54
			4G	Plans	30,463.33	11,797.77		23,107.17	20,730.01
Latency	Data <250	All Generations		127.33	115.87		49.04	118.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.68	99.31		99.28	97.17	
Drop rate :	≤5%	All Generations		0.44	1.18		0.32	1.48	
Rajasthan	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	98.70		99.79	99.48
	Successful data transmission download attempts	>80%	All Generations		100.00	100.00		100.00	99.56
	Successful data transmission upload attempts	>75%	All Generations		100.00	100.00		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	121.28	94.33			92.39
			3G	Plan 1		2,805.62			5,406.37
			4G	Plans	29,315.18			10,696.73	11,882.02
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	136.90	160.07			162.39
			3G	Plan 1		5,106.46			8,425.40
			4G	Plans	37,849.73			26,495.46	29,458.00
Latency	Data <250	All Generations		101.83	164.59		55.06	92.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.72	100.00		99.37	99.87	
Drop rate :	≤5%	All Generations		0.72	0.31		0.50	0.57	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
<b>Tamilnadu</b>	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	100.00		99.45	95.60
	Successful data transmission download attempts	>80%	All Generations		100.00	98.23		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	98.25		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	105.33	83.75			100.49
			3G	Plan 1		921.71			4,045.54
			4G	Plans	16,099.50	1,318.29		6,318.58	10,390.55
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	119.67	134.39			175.14
			3G	Plan 1		2,030.87			8,073.82
			4G	Plans	25,799.00	3,377.00		23,612.64	20,428.58
Latency	Data <250	All Generations		122.99	206.13		44.22	53.31	
PDP Context Activation Success Rate	≥95%	All Generations		99.89	99.61		98.81	97.59	
Drop rate :	≤5%	All Generations		0.33	0.31		0.43	1.29	
<b>Uttar Pradesh (East)</b>	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	97.17		99.83	99.51
	Successful data transmission download attempts	>80%	All Generations		100.00	85.63		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	81.71		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	87.42	130.00			49.73
			3G	Plan 1		3,562.33			5,670.03
			4G	Plans	4,462.38	17,304.66		5,849.98	5,650.20
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	246.85	138.33			115.51
			3G	Plan 1		3,683.33			9,543.30
			4G	Plans	9,559.08	17,833.33		24,680.75	22,887.11
Latency	Data <250	All Generations		133.59	137.00		45.89	46.60	
PDP Context Activation Success Rate	≥95%	All Generations		100.00	98.60		99.25	98.93	
Drop rate :	≤5%	All Generations		0.60	0.92		0.32	1.17	

## Quarterly Performance Monitoring Report (PMR) on Quality of Service of Wireless Data Services

**Report for quarter ending: September 2023**

**Compliance Status**

LSA	Parameters	Benchmarks	Generations		AIRTEL	BSNL	MTNL	RJIL	VIL
Uttar Pradesh (West)	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	96.43		99.85	99.29
	Successful data transmission download attempts	>80%	All Generations		100.00	93.60		100.00	100.00
	Successful data transmission upload attempts	>75%	All Generations		100.00	91.40		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	125.17	95.67			48.00
			3G	Plan 1		1,974.67			5,793.00
			4G	Plans	8,462.98	13,771.33		10,630.99	20,880.00
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	152.44	186.00			76.00
			3G	Plan 1		2,926.33			9,406.00
			4G	Plans	12,650.60	23,822.67		28,358.05	30,840.00
Latency	Data <250	All Generations		84.33	223.33		48.15	81.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.52	94.14		99.47	99.68	
Drop rate :	≤5%	All Generations		0.66	2.46		0.34	1.64	
West Bengal	Service Activation /Provisioning	Within 4 hrs with 95% success rate.	All Generations		100.00	97.88		99.91	99.78
	Successful data transmission download attempts	>80%	All Generations		100.00	96.19		100.00	99.67
	Successful data transmission upload attempts	>75%	All Generations		100.00	98.15		100.00	100.00
	Minimum download speed	To be measured for each plan by the service provider and reported to TRAI	2G	Plan 1	46.36	23.24			98.00
			3G	Plan 1		1,051.77			3,268.00
			4G	Plans	4,795.15	2,393.62		11,186.54	15,818.00
	Average Throughput for Packet data (Kbps)	>75% of the subscribed speed.	2G	Plan 1	69.68	101.34			144.00
			3G	Plan 1		2,345.75			6,684.00
			4G	Plans	16,276.75	8,474.61		32,161.81	26,431.00
Latency	Data <250	All Generations		76.72	110.00		46.81	118.00	
PDP Context Activation Success Rate	≥95%	All Generations		99.91	96.67		99.28	99.91	
Drop rate :	≤5%	All Generations		1.24	1.83		0.31	1.17	