



# INDEPENDENT DRIVE TEST REPORT

*For*

# Kurduwadi to Mumbai Railway

2019

June

WEST ZONE

**Key Performance Indicators: All TSPs have fail to met the Drop Call Rate (DCR) benchmark of 2%. All TSPs have met the Call Setup Success Rate (CSSR) of 95% except BSNL 2G,VIL(Idea) 2G, BSNL 3G, VIL(Vodafone) 3G & VIL(Vodafone) VoLTE.**

The Independent Drive Test has been carried out by M/s PhiMetrics Technologies Pvt. Ltd. on behalf of TRAI in Kurduwadi to Mumbai Railway Route from 01:00 PM to 08:30 PM; 30<sup>th</sup> June 2019. The drive test covered a drive route of 350 KMs over a period of 1 day. Approximately 190 calls were made for each of the 13 networks: five 2G networks, five 3G networks and three LTE network covering 5 unique TSPs.

Overview

Voice Summary

# Overview

## Overview:

Telecom Regulatory Authority of India has been entrusted with the task of laying down the standards of quality of service to be provided by the service providers and ensuring its enforcement; and also TRAI is responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interest of the consumers of telecommunications service

TRAI is regularly monitoring the performance of Telecom Service Providers (TSP) against the benchmarks for the various Quality of Service (QoS) parameters laid down by the Authority. TSPs submit Performance Monitoring Reports to TRAI every quarter. TRAI also undertakes audit and assessment of Quality of Service through independent agencies to verify the Quality of Service claimed. The Audit agencies conduct sample 'Drive tests' across various cities in the country as part of audit and assessment of the TSPs' performance.

In view of complaints on call drops and other network quality issues, on behalf of TRAI, an Independent Drive Test (IDT) was conducted by PhiMetrics Technologies Pvt. Ltd. on 30<sup>th</sup> June 2019 covering various locations in Kurduwadi to Mumbai Railway Route. The performance of **Airtel, BSNL, Tata, Vodafone Idea Limited (VIL(Idea, Vodafone)), and Jio** were monitored across various technologies (2G, 3G, and 4G). The drive test route was defined on the basis of several factors that include - areas from where call drop complaints are commonly received; areas of heavy usage; areas where previous Drive tests showed network issues; etc.

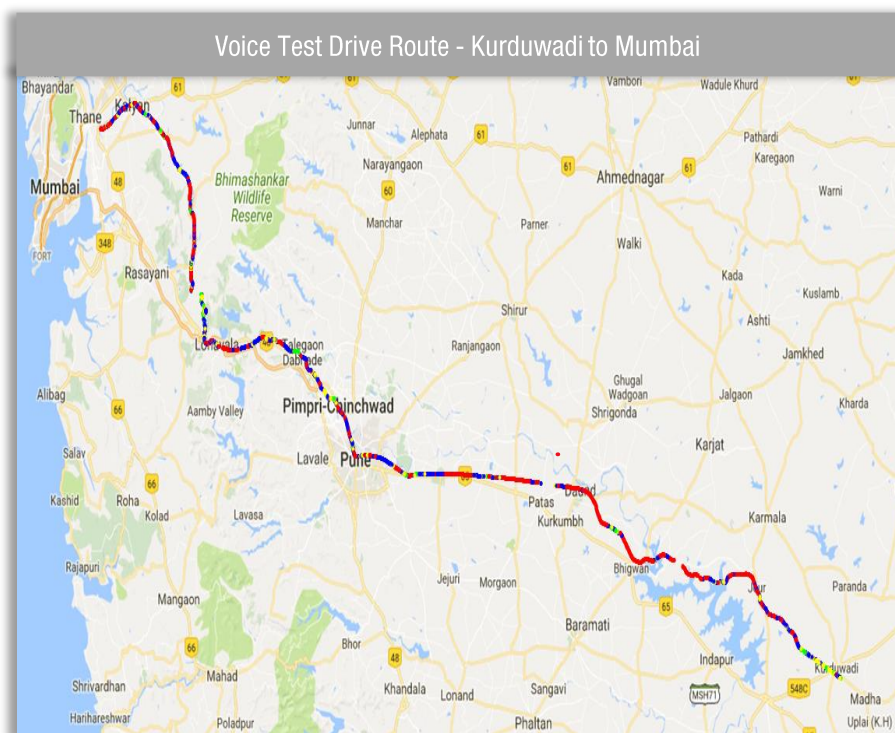
The test results obtained from these drive tests were utilized to assess the network quality for Voice and Data services in terms of **Voice: Coverage, Quality, Handover Success Rate, Call Setup Success Rate, Drop Call Rate and Block Call Rate.**

## Drive Test Details For Kurduwadi to Mumbai Railway Route:

Independent Drive test was conducted for a period of 1 day on 30<sup>th</sup> June 2019 in Kurduwadi to Mumbai Railway Route from 01:00 PM to 8:30 PM. Calls were made for 90 sec duration with wait time of 10 sec between calls in all technologies.

**Voice Tests:** The drive test covered a drive route of approximately 350 KMs over a period of 1 day on 15<sup>th</sup> June 2019 . Approximately 190 calls were made for each of the 13 networks: five 2G (Lock Mode) networks, five 3G (Dual mode) networks and three VoLTE network covering 5 unique TSPs.

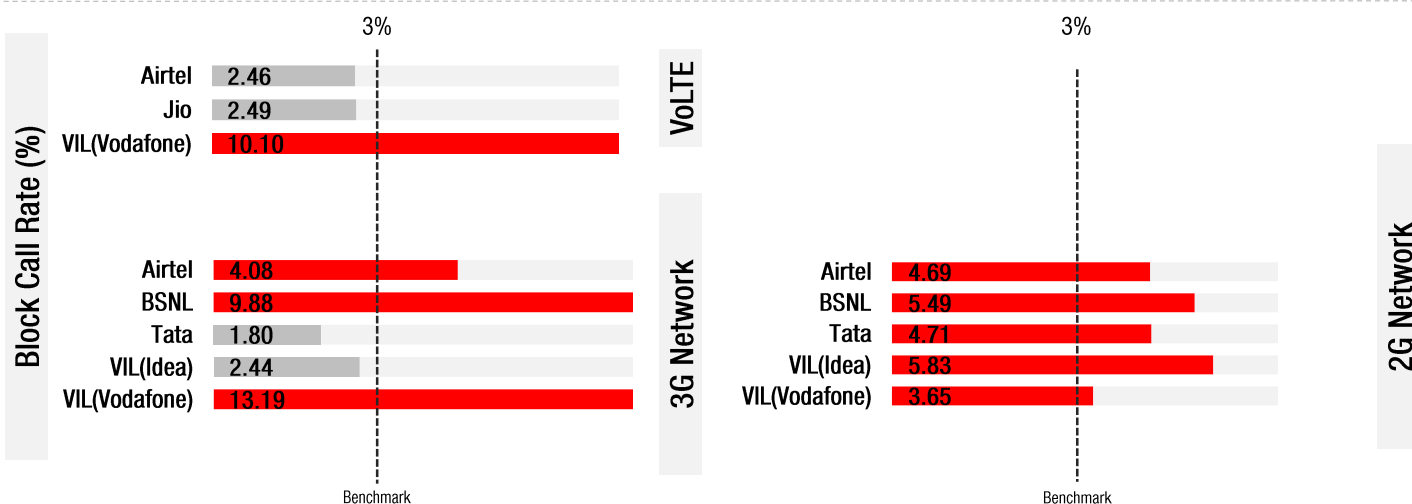
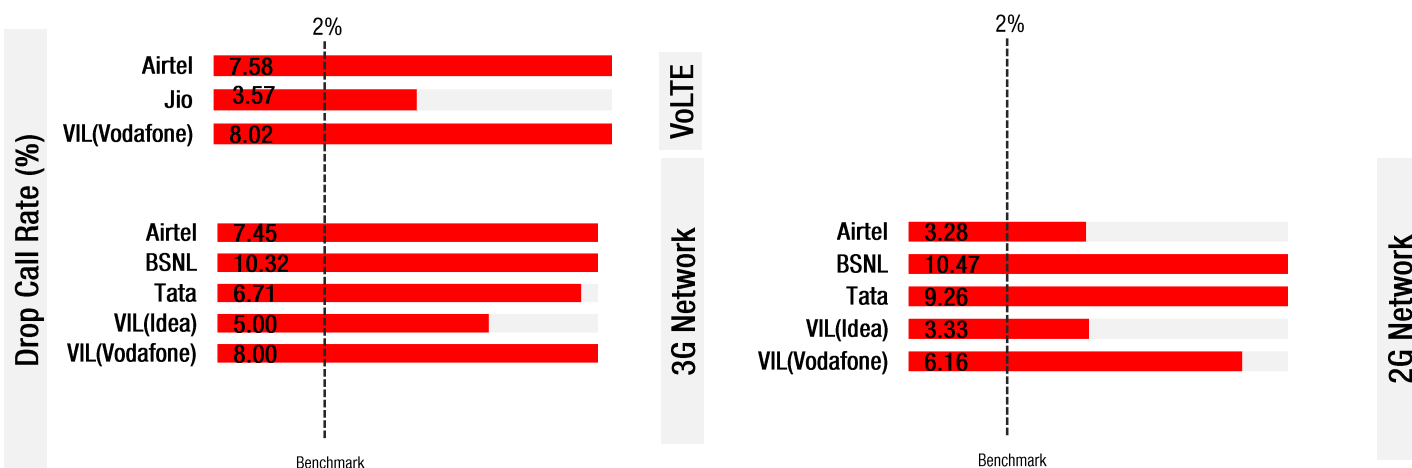
\* In case of multiple call failure in similar geo location in given period of 60secs has been counted as one call failure



# Voice Calls

## Key Observations

QoS compliance of the TSPs in Bhopal for Voice across technologies 2G/3G/4G-VoLTE is given below:



KPI	2G Networks				
	Airtel	BSNL	Tata	Vodafone Idea Ltd	
				VIL(Idea)	VIL(Vodafone)
SDCCH Congestion(<=1%)	2.09%	2.19%	0.59%	5.83%	1.83%
TCH Congestion (<=2%)	2.60%	3.30%	4.12%	0.00%	1.82%

KPI	3G Networks				
	Airtel	BSNL	Tata	Vodafone Idea Ltd	
				VIL(Idea)	VIL(Vodafone)
CSFB Failure %	1.53%	NA	NA	0.00%	0.00%
SDCCH Congestion%	0.51%	1.75%	0.00%	1.46%	4.86%
RRC Congestion%	0.00%	4.65%	0.60%	0.49%	6.25%
SDCCH & RRC Congestion(<=1%)	0.51%	6.40%	0.60%	1.95%	11.11%
TCH Congestion %	1.02%	1.16%	1.20%	0.00%	0.00%
RAB Congestion %	1.02%	2.32%	0.00%	0.49%	2.08%
TCH & RAB Congestion (<=2%)	2.04%	3.48%	1.20%	0.49%	2.08%

- a) All TSPs have fail to met the 2% QOS benchmark of Drop Call Rate (DCR%).
- b) All TSPs have fail to met the 2% QOS benchmark of Call Block Rate (CBR%) except Tata 3G, VIL(Idea 3G), Airtel VoLTE & JIO VoLTE.

\*VIL= (Idea, Vodafone)  
\*NA = Not Applicable

Not meeting Benchmark

# Voice Calls

## Key Observations

### Coverage

a) Percentage of coverage samples for 2G  $\geq$  -85 dBm.

TSPs	2G				
	Airtel	BSNL	Tata	VIL	
				Idea	Vodafone
Coverage%	57.07%	43.12%	63.79%	55.61%	43.08%

b) Percentage of coverage samples for 2G  $\geq$  -85 dBm, 3G  $\geq$  -90 dBm & LTE  $\geq$  -110 dBm.

TSPs	3G					VoLTE		
	Airtel	BSNL	Tata	VIL		Airtel	Jio	VIL(Vodafone)
				Idea	Vodafone			
Coverage %	58.61%	48.36%	52.35%	52.87%	58.87%	63.62%	78.31%	46.70%

c) Percentage of time spent on 3G network:

TSPs	3G				
	Airtel	BSNL	Tata	VIL	
				Idea	Vodafone
Time Spent on 3G%	50.72%	61.51%	67.89%	49.26%	41.72%

d) Percentage of RLT  $\geq$  48:

TSPs	2G				
	Airtel	BSNL	Tata	VIL	
				Idea	Vodafone
%RLT $\geq$ 48	0.00%	0.55%	0.00%	0.00%	0.00%

e) Average CST Second

TSPs	2G				
	Airtel	BSNL	Tata	VIL	
				Idea	Vodafone
(Sec.)	5.76	2.48	3.46	2.71	3.11

TSPs	3G					VOLTE		
	Airtel	BSNL	Tata	VIL		Airtel	Jio	VIL(Vodafone)
				Idea	Vodafone			
Second	4.65	2.55	3.08	3.09	3.33	4.18	1.51	4.51

# Summary

## City Level Summary

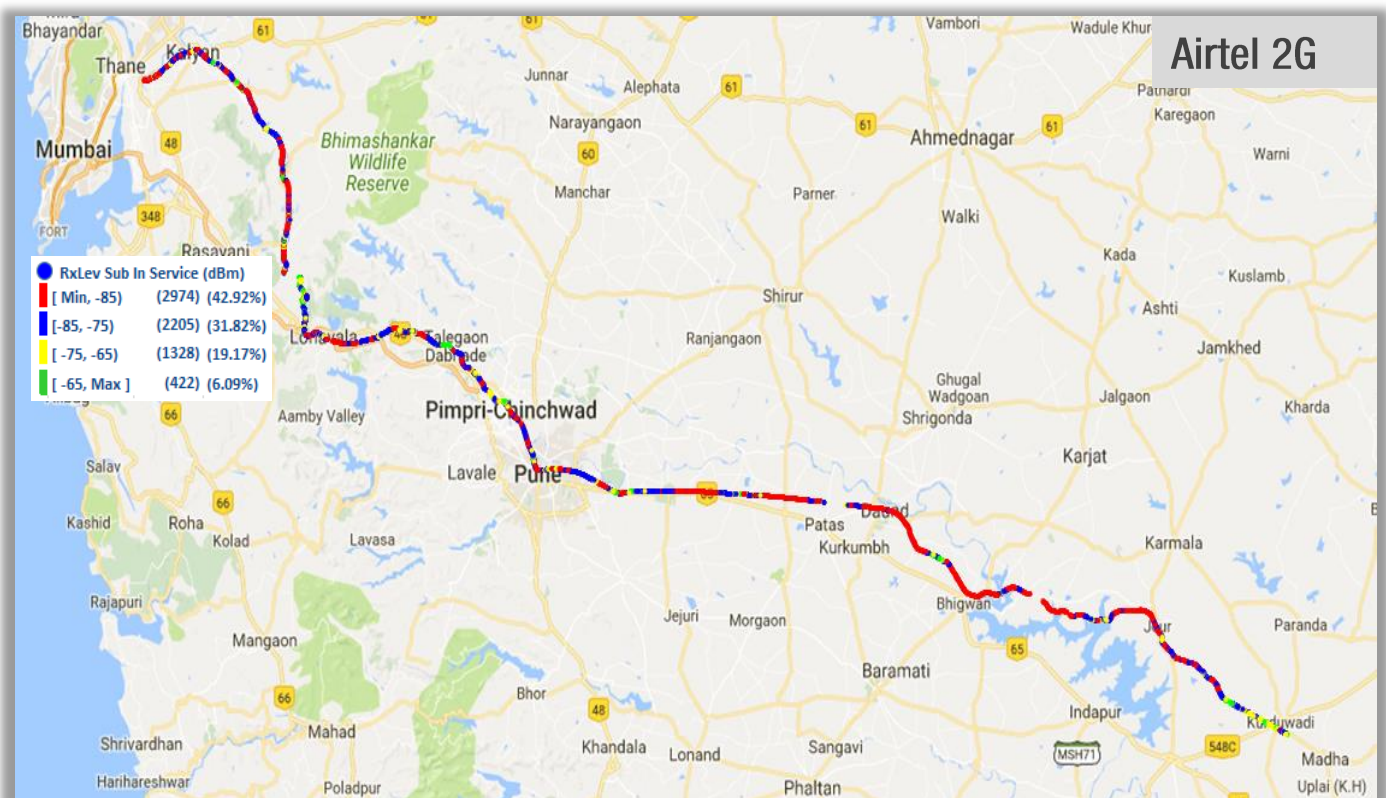
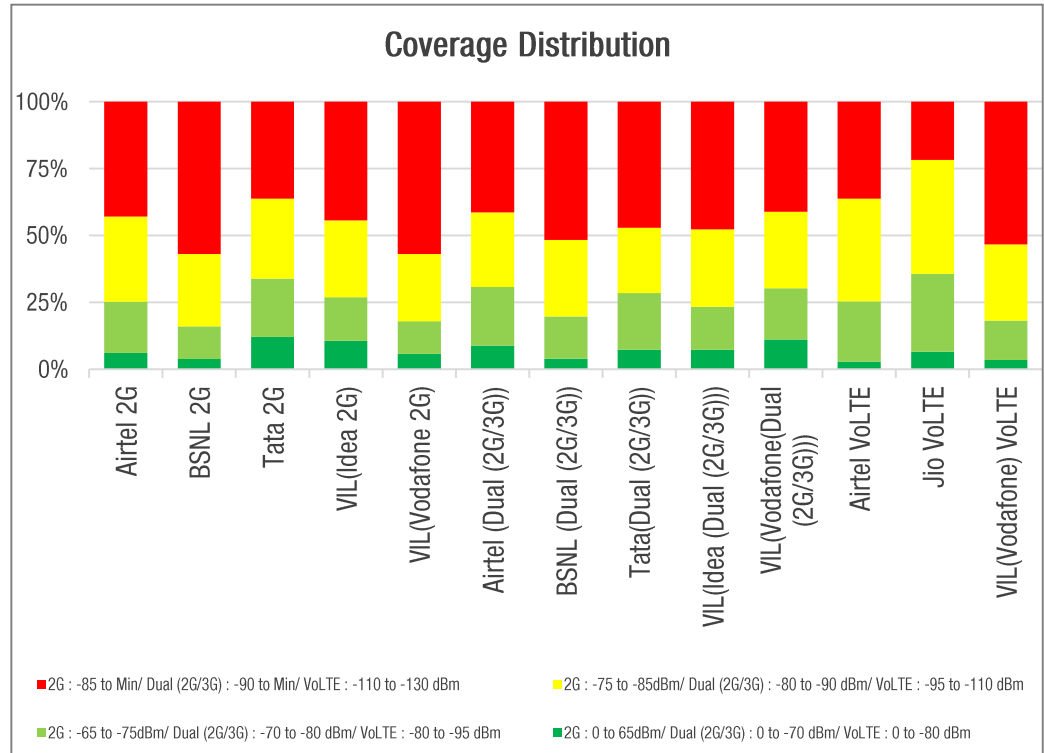
Voice Call	2G				
	Airtel	BSNL	Tata	VIL	
				Idea	Vodafone
Call Attempt	192	182	170	223	219
Blocked Call Rate (%)	4.69%	5.49%	4.71%	5.83%	3.65%
CSSR% (Accessibility)	95.31%	94.51%	95.29%	94.17%	96.35%
Drop Call Rate (%)	3.28%	10.47%	9.26%	3.33%	6.16%
Mobility HOSR (%)	99.83%	89.53%	95.72%	89.42%	94.08%
Rx Quality (%)	89.90%	93.00%	90.41%	85.86%	85.06%

Voice Call	3G					VoLTE		
	Airtel	BSNL	Tata	VIL		Airtel	Jio	VIL(Vodafone)
				Idea	Vodafone			
Call Attempt	196	172	205	167	144	203	201	208
Blocked Call Rate (%)	4.08%	9.88%	2.44%	1.80%	13.2%	2.46%	2.49%	10.10%
CSSR% (Accessibility)	95.92%	90.12%	97.56%	98.20%	86.8%	97.54%	97.51%	89.90%
Drop Call Rate (%)	7.45%	10.32%	5.00%	6.71%	8.0%	7.58%	3.57%	8.02%
Mobility HOSR (%)	99.74%	98.93%	99.72%	99.80%	98.8%	99.90%	99.06%	99.58%
Rx Quality (%)	85.32%	88.87%	65.71%	85.75%	71.1%	69.16%	72.11%	60.44%

# I. Coverage Details

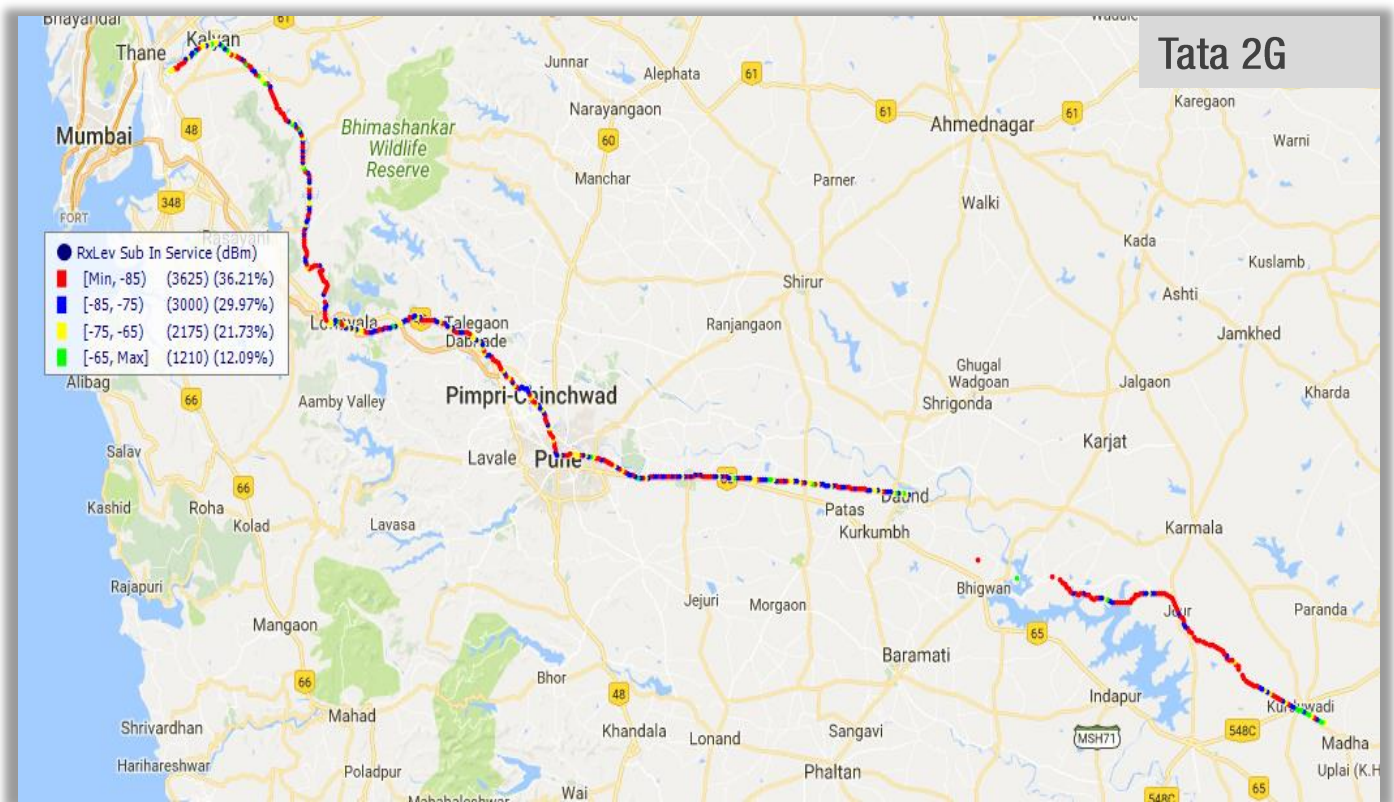
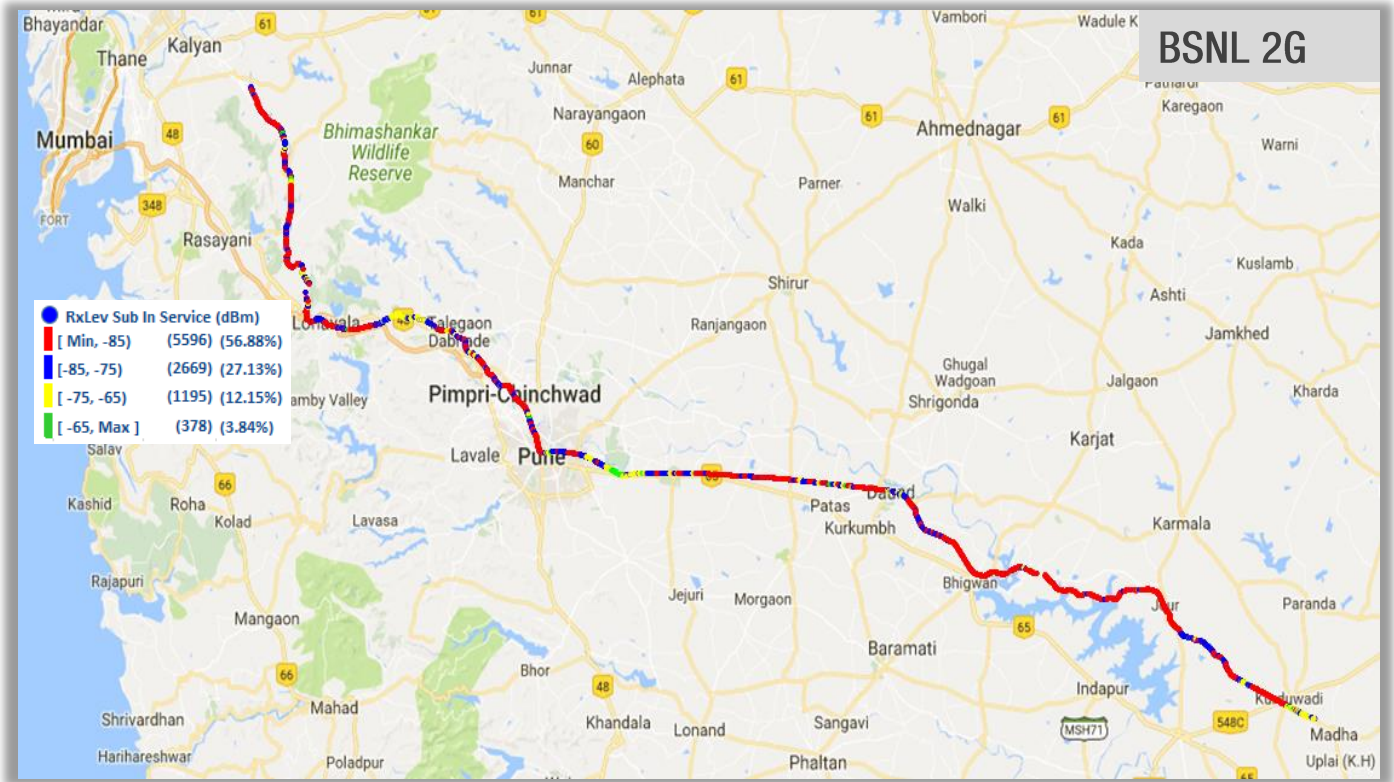
RF Coverage relates to the geographical footprint within the system that has sufficient RF signal strength to provide for a call/data session. The Coverage rate of an TSP is calculated on the basis of % of samples in which the Rx level  $\geq -85$  dBm, RSCP is  $\geq -90$  dBm & RSRP  $\geq -110$  dBm. The details are as follows.

TSP	Coverage Rate
Airtel 2G	57.07%
BSNL 2G	43.12%
Tata 2G	63.79%
VIL(Idea 2G)	55.61%
VIL(Vodafone 2G)	43.08%
Airtel Dual (2G/3G)	58.61%
BSNL Dual (2G/3G)	48.36%
Tata Dual (2G/3G)	52.87%
VIL(Idea) Dual (2G/3G)	52.35%
VIL(Vodafone) Dual (2G/3G)	58.87%
Airtel (VoLTE)	63.75%
Jio (VoLTE)	78.31%
VIL(Vodafone) VoLTE	46.70%



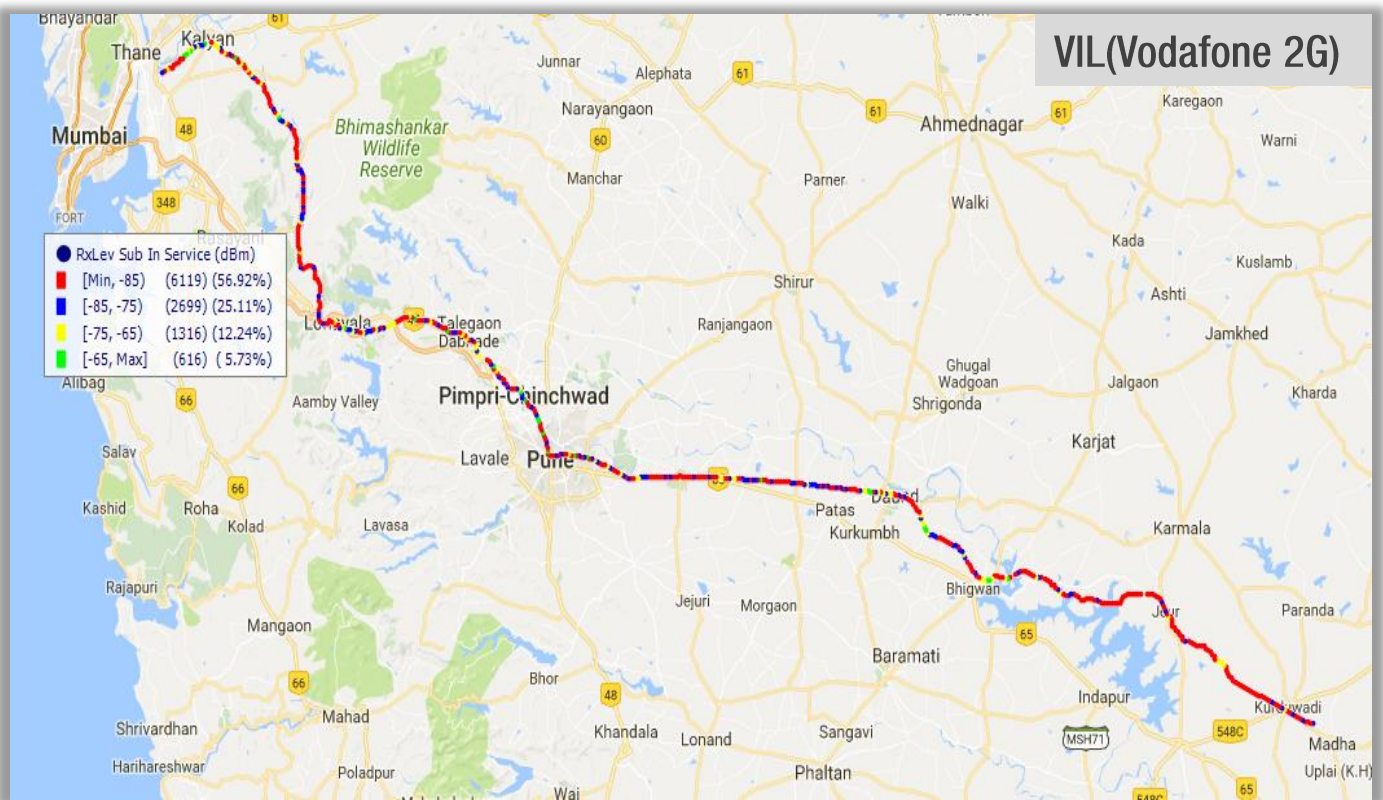
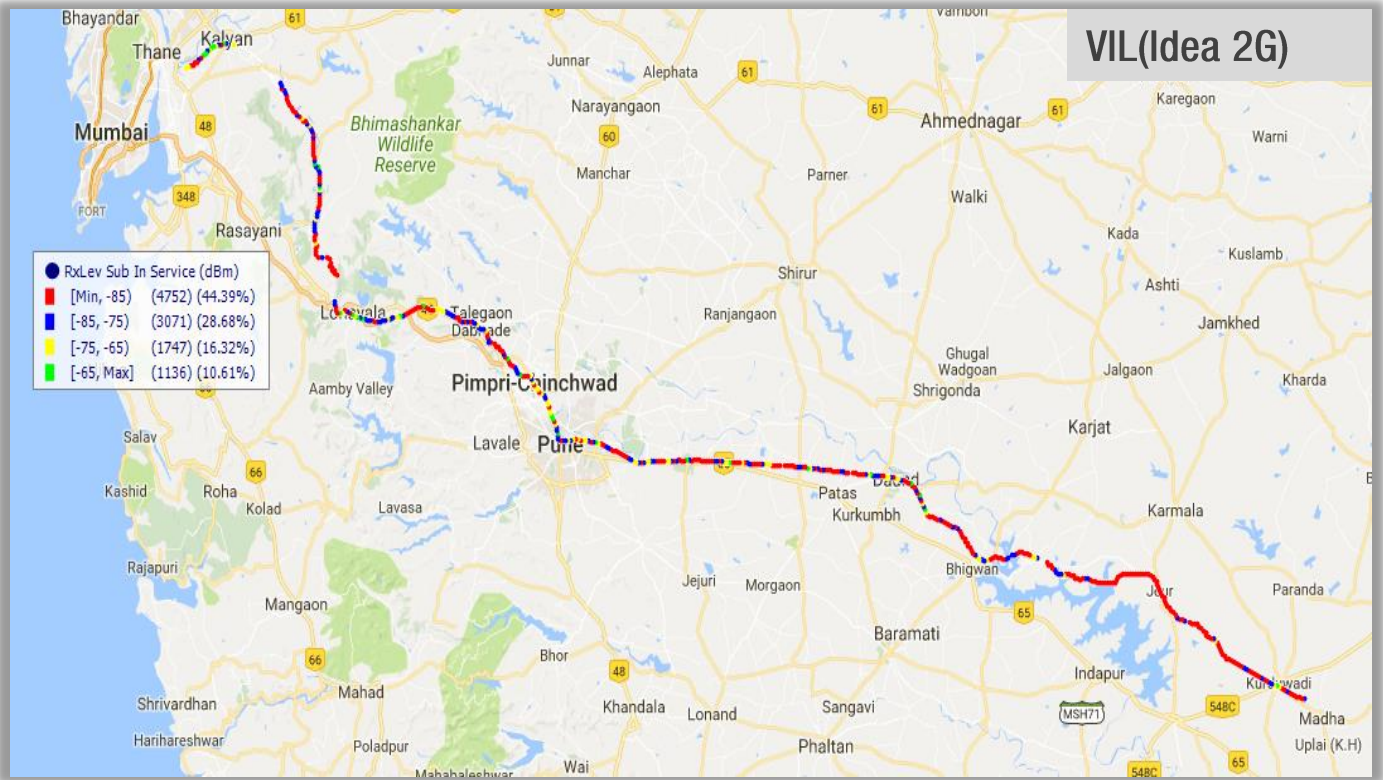


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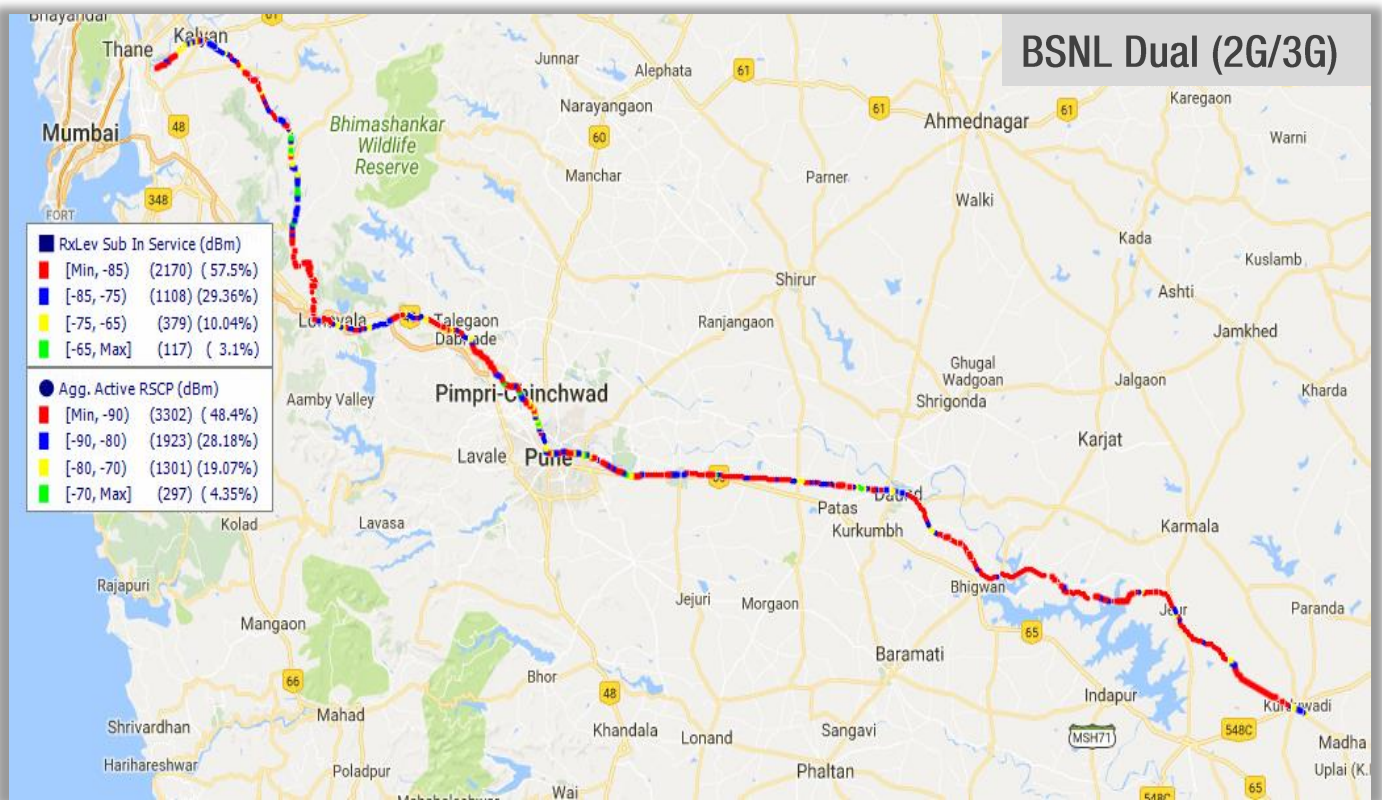
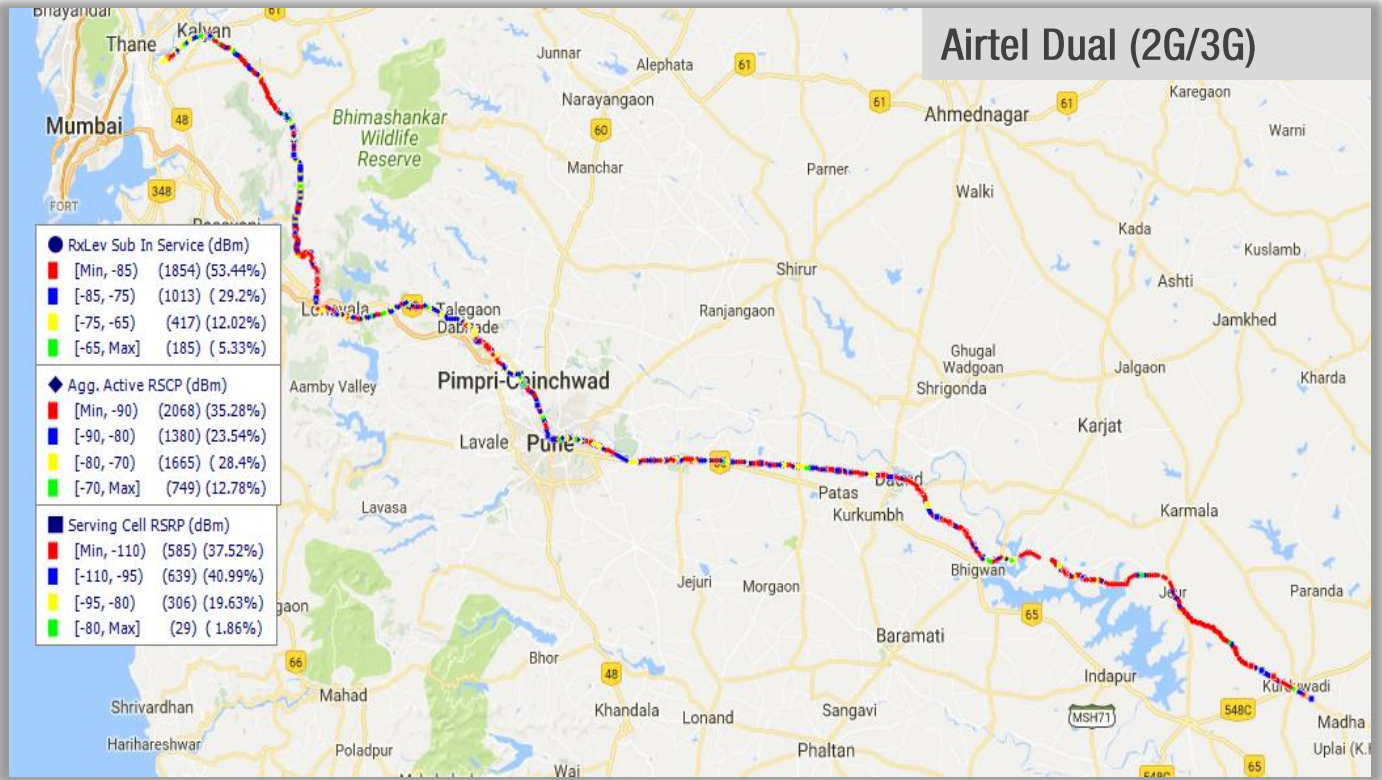


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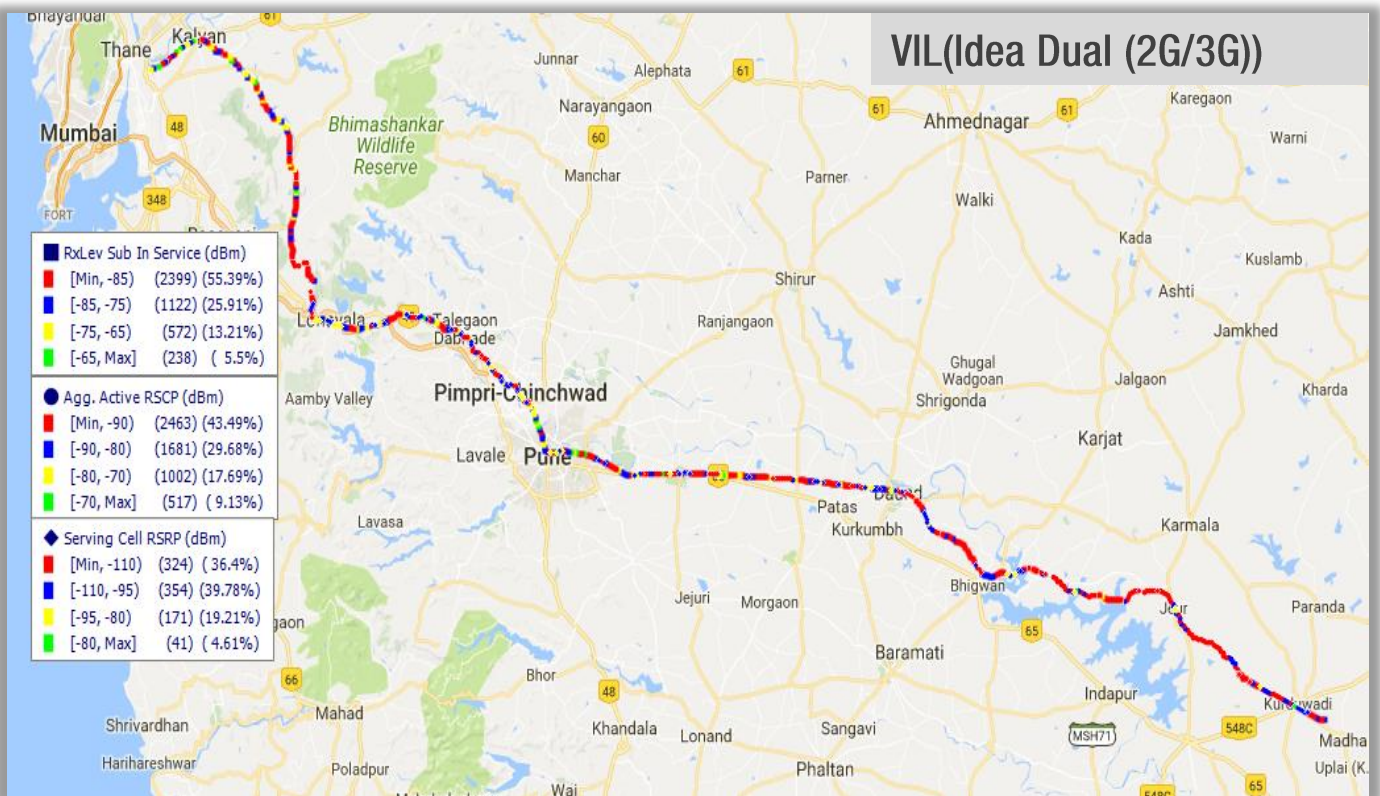
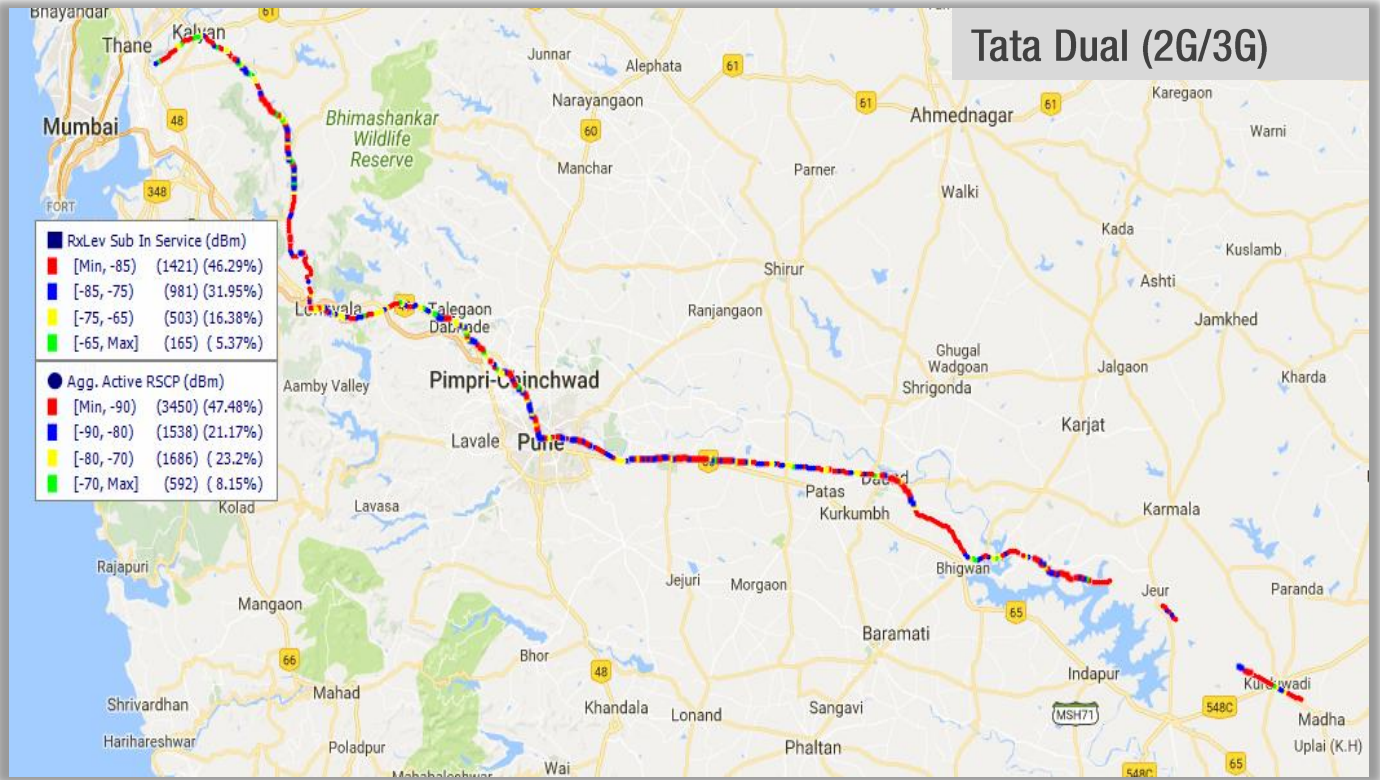


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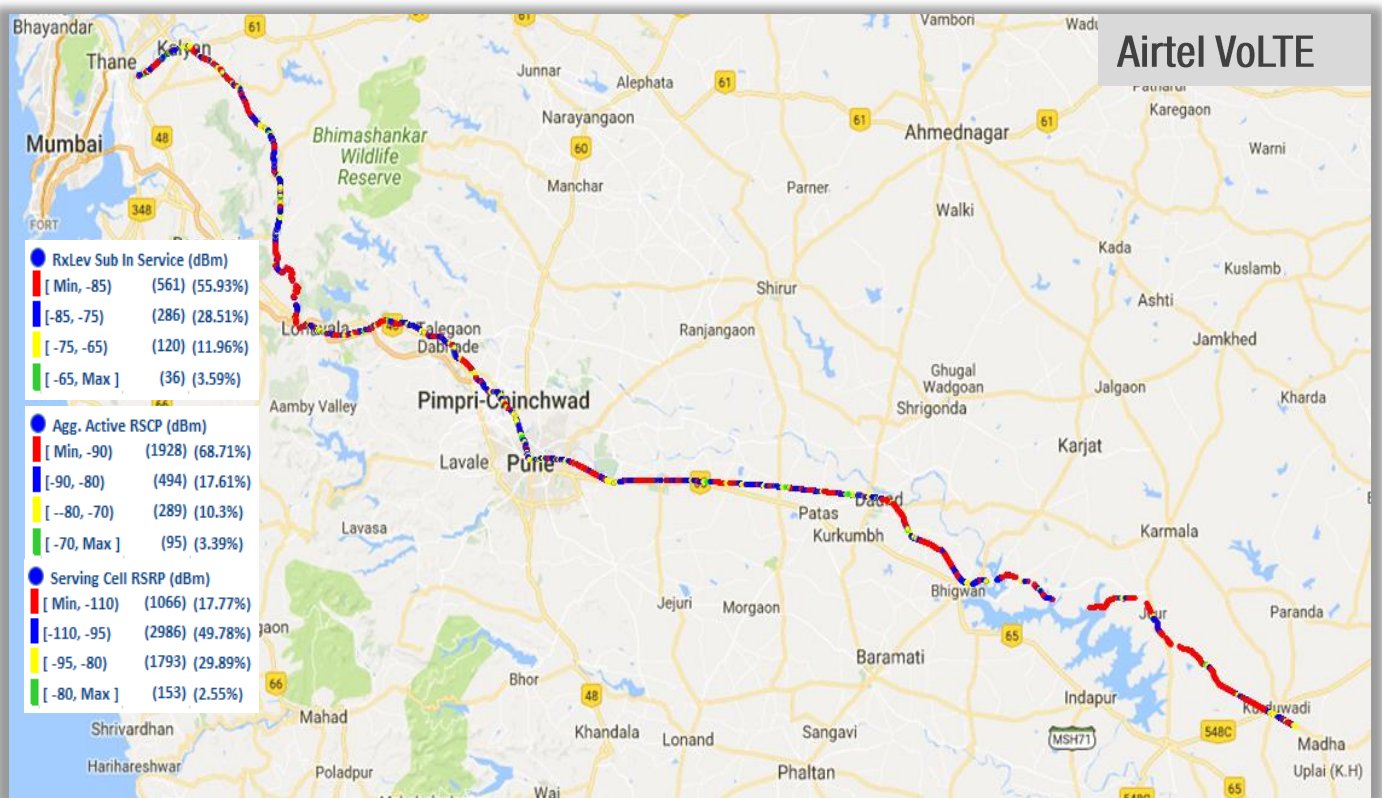
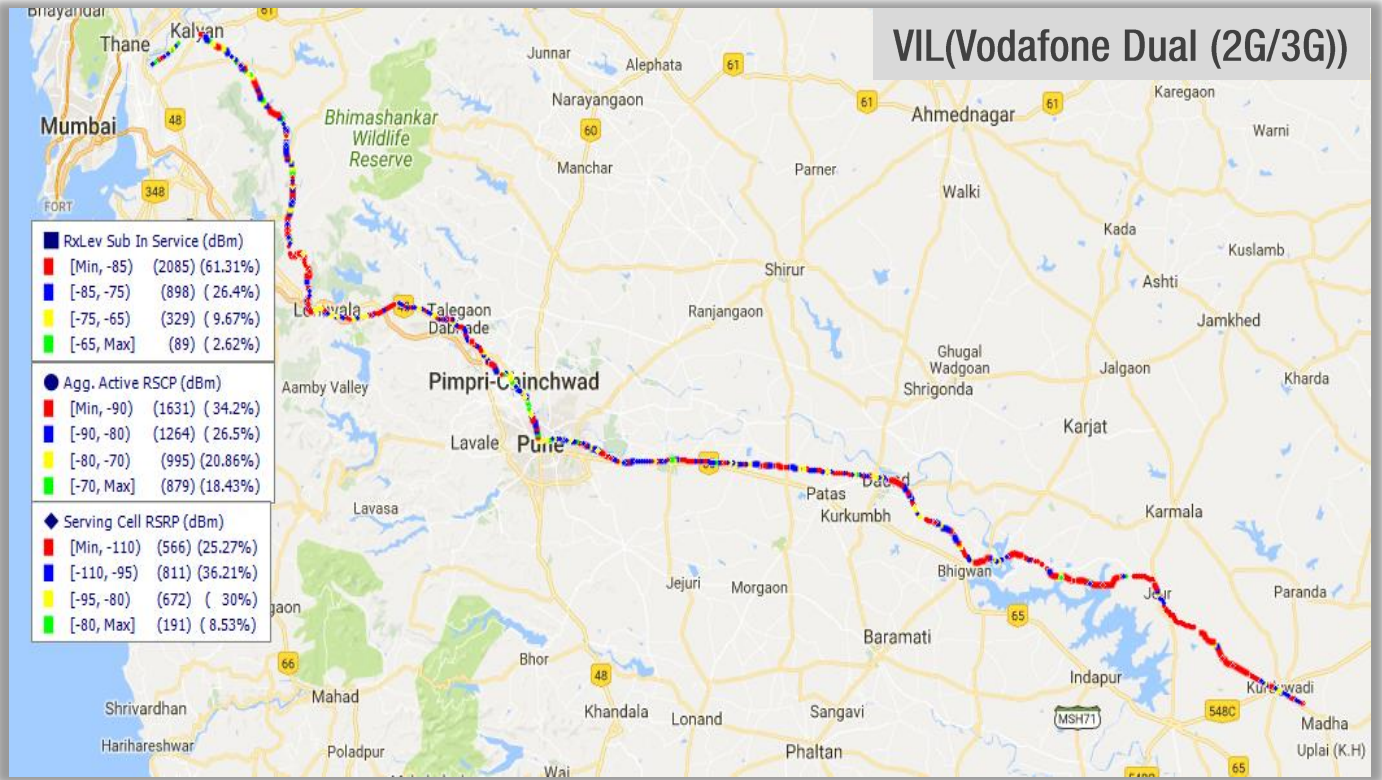


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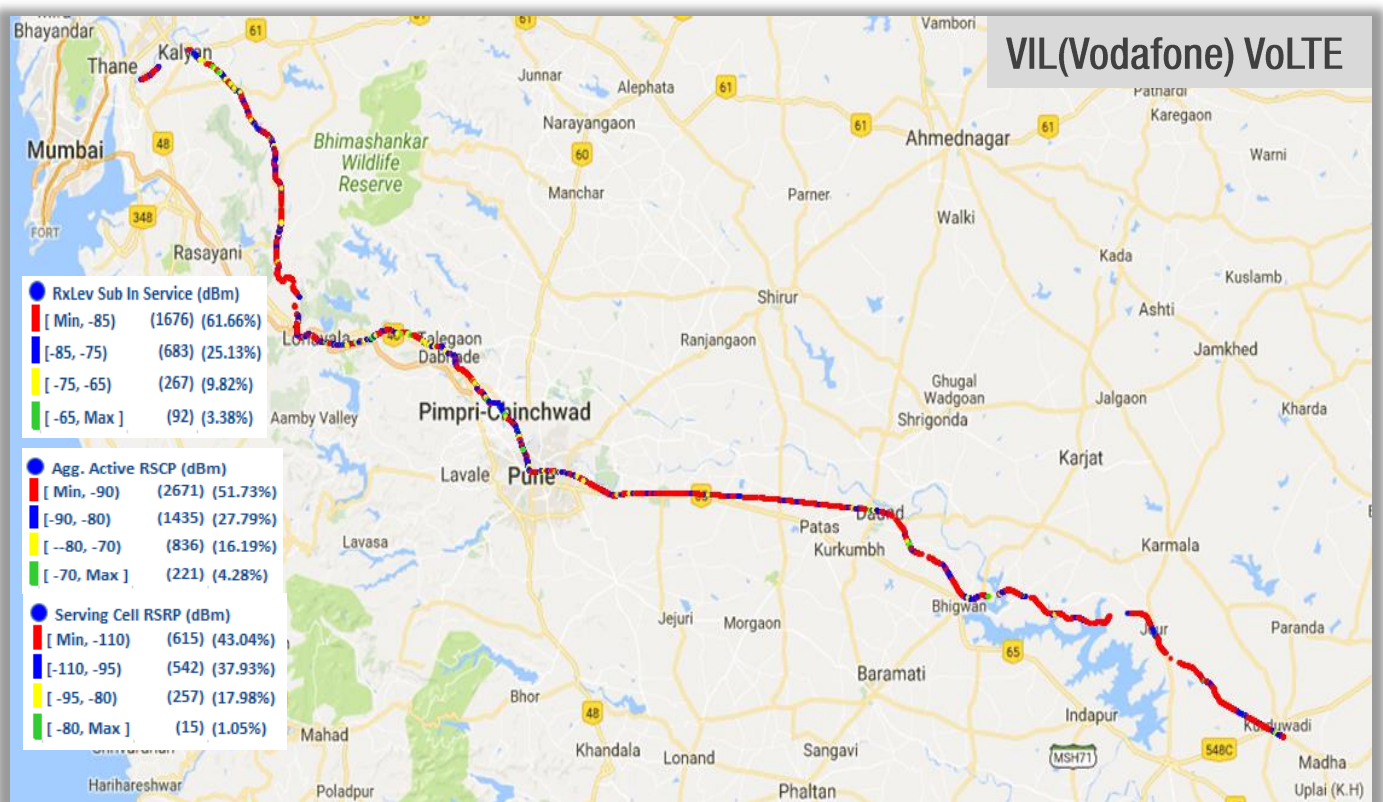
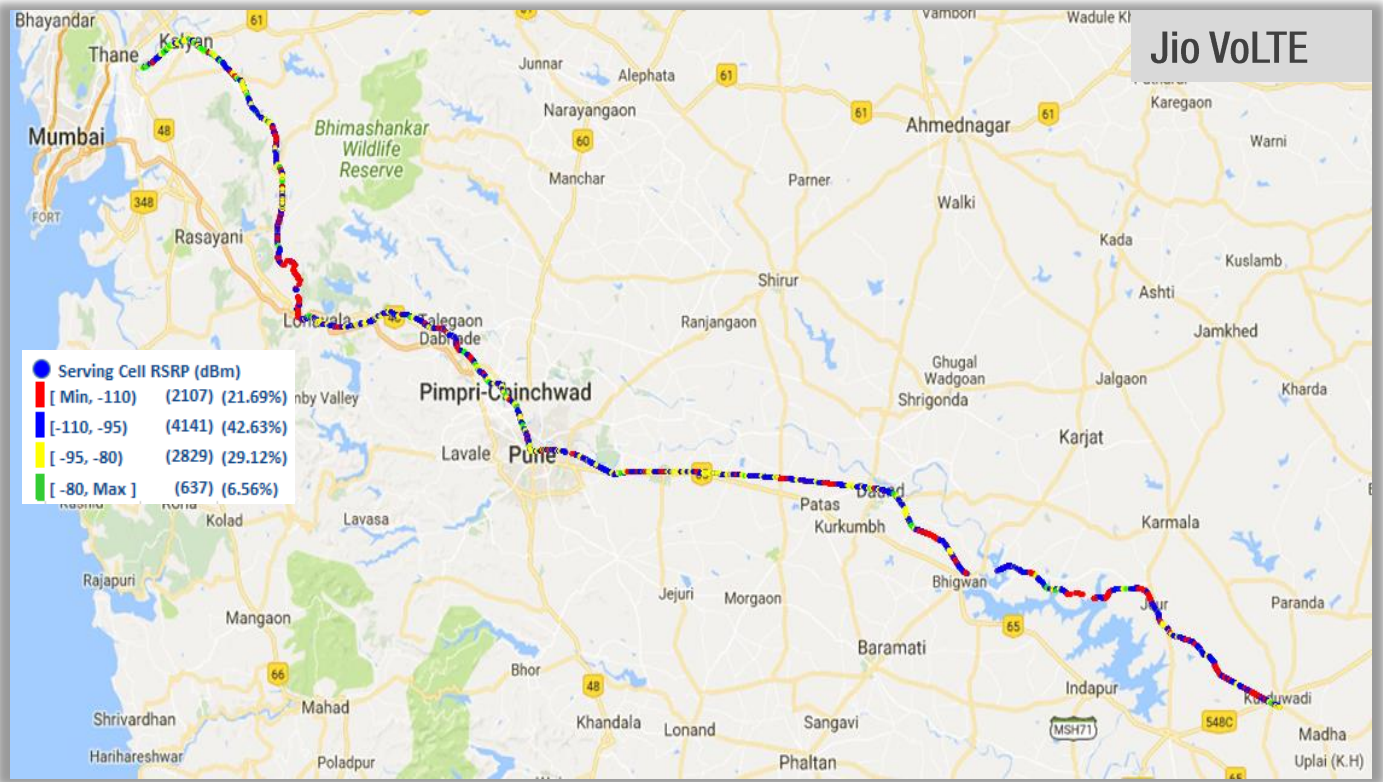


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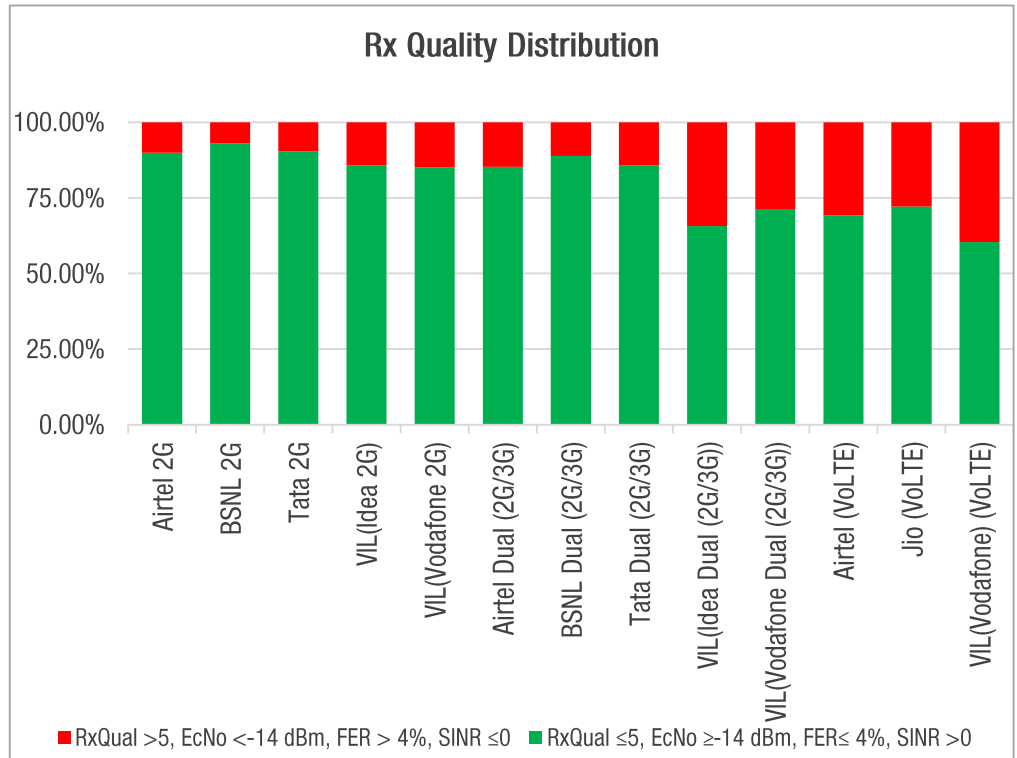




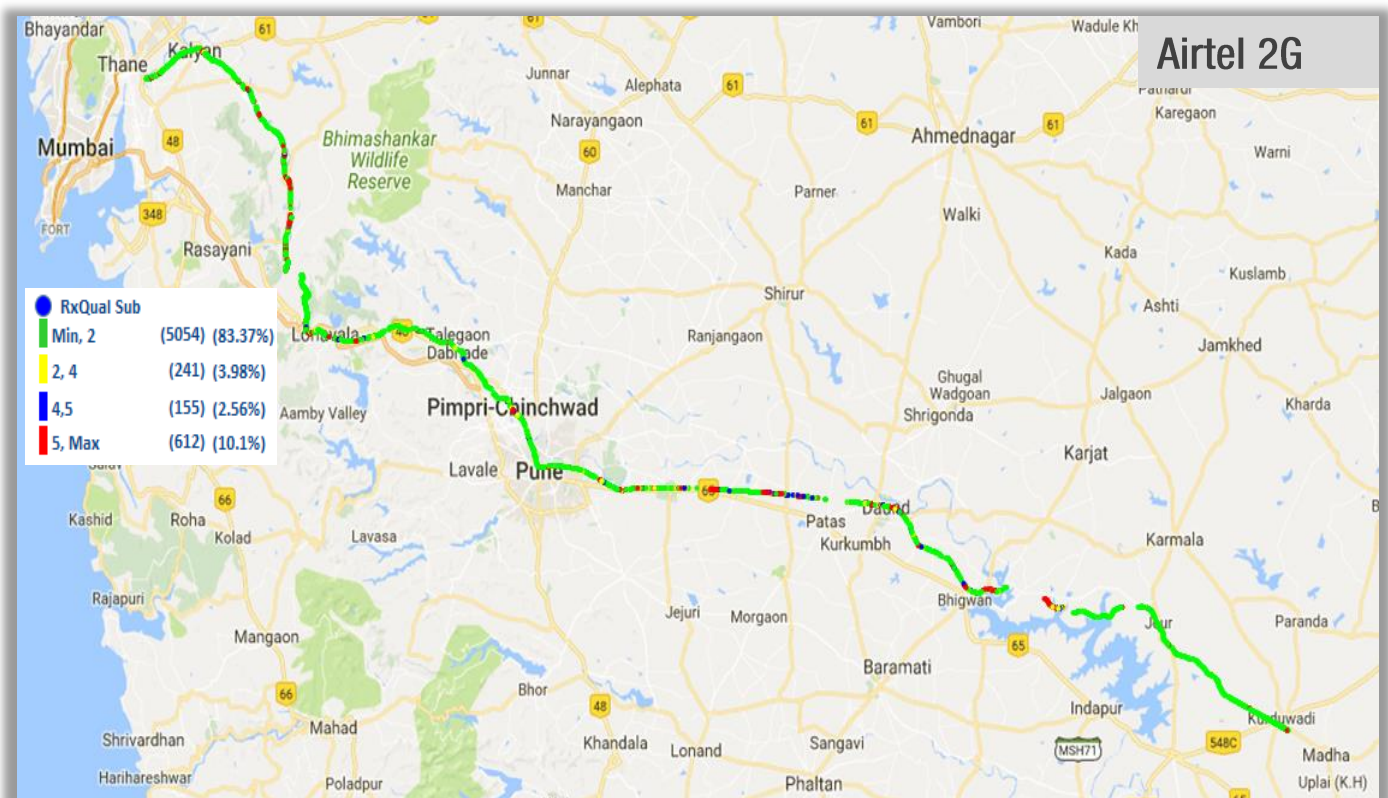
## II. Quality Details

For measuring voice quality, as per the QoS norms, RxQual  $\leq 5$  for GSM TSPs, EcNo  $\geq -14$  dBm for 3G TSP sand SINR  $>0$  in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq 95\%$ .

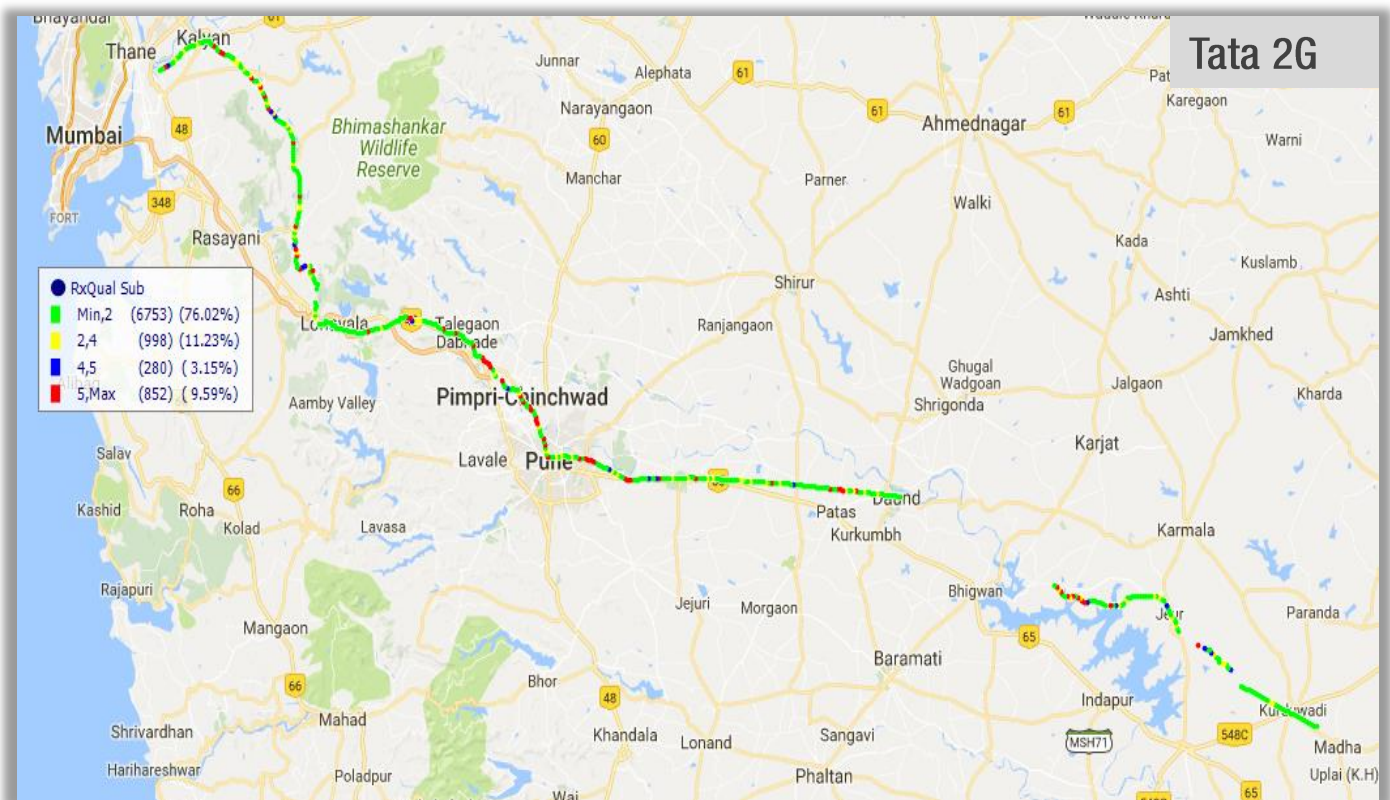
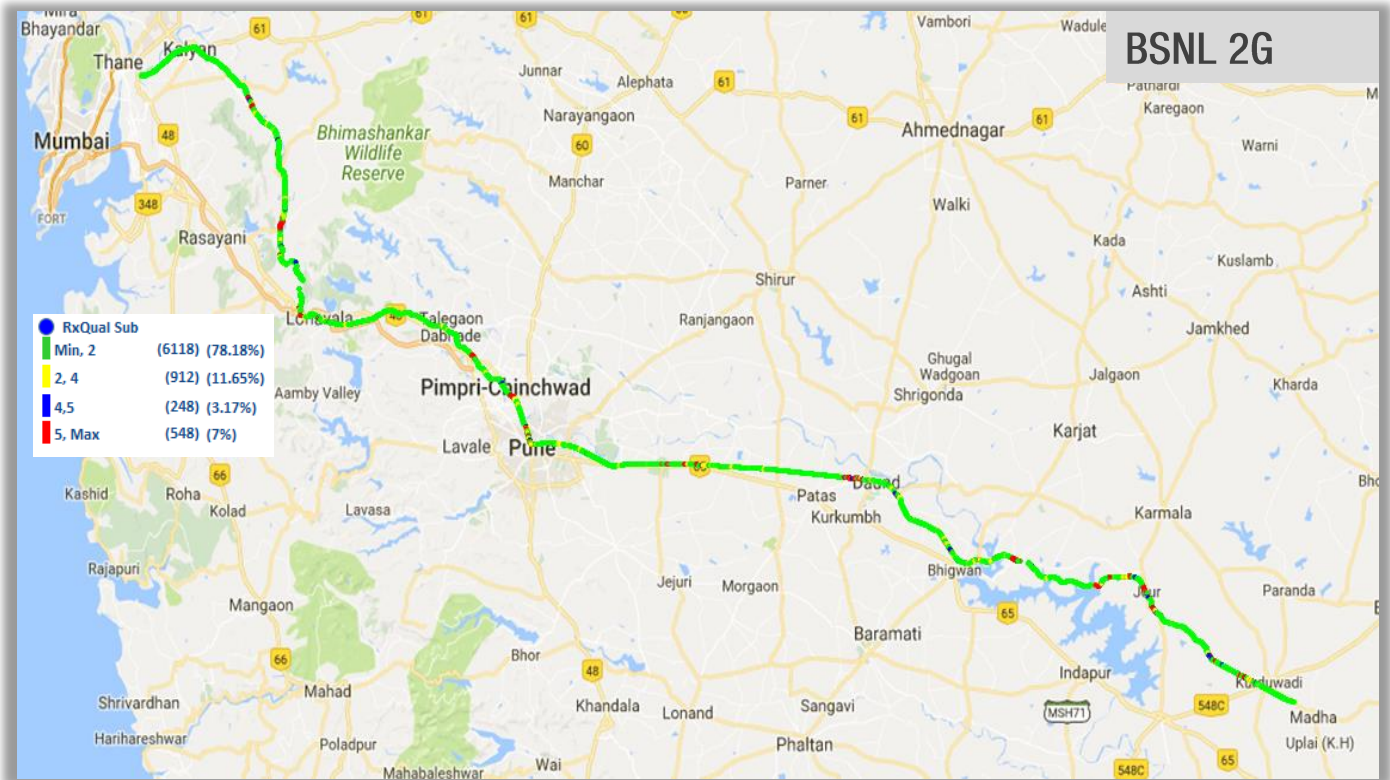
TSP	Rx Quality
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BSNL 2G	93.00%
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VIL(Idea Dual (2G/3G))	65.71%
VIL(Vodafone Dual (2G/3G))	71.10%
Airtel (VoLTE)	69.16%
Jio (VoLTE)	72.11%
VIL(Vodafone) VoLTE	60.44%



— TSPs not meeting the Benchmark

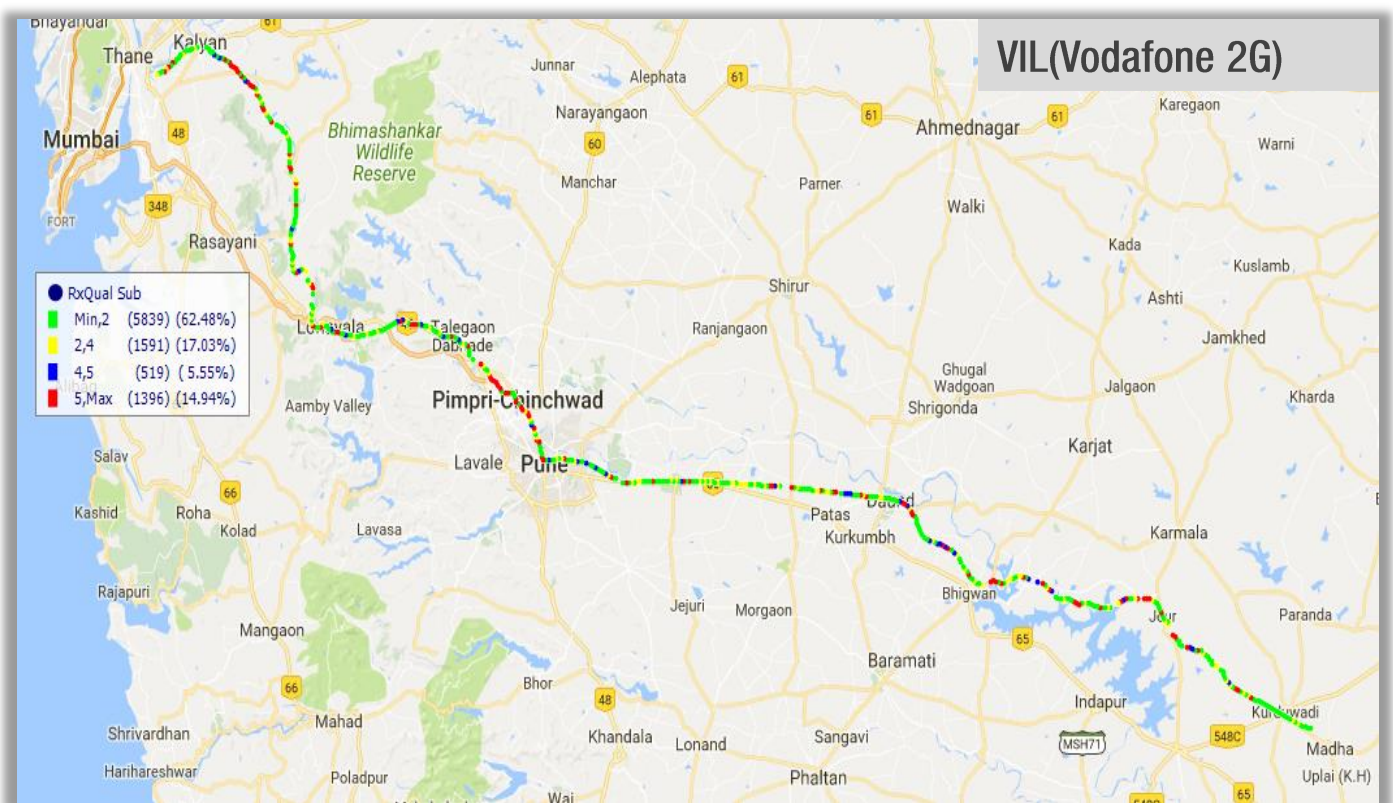
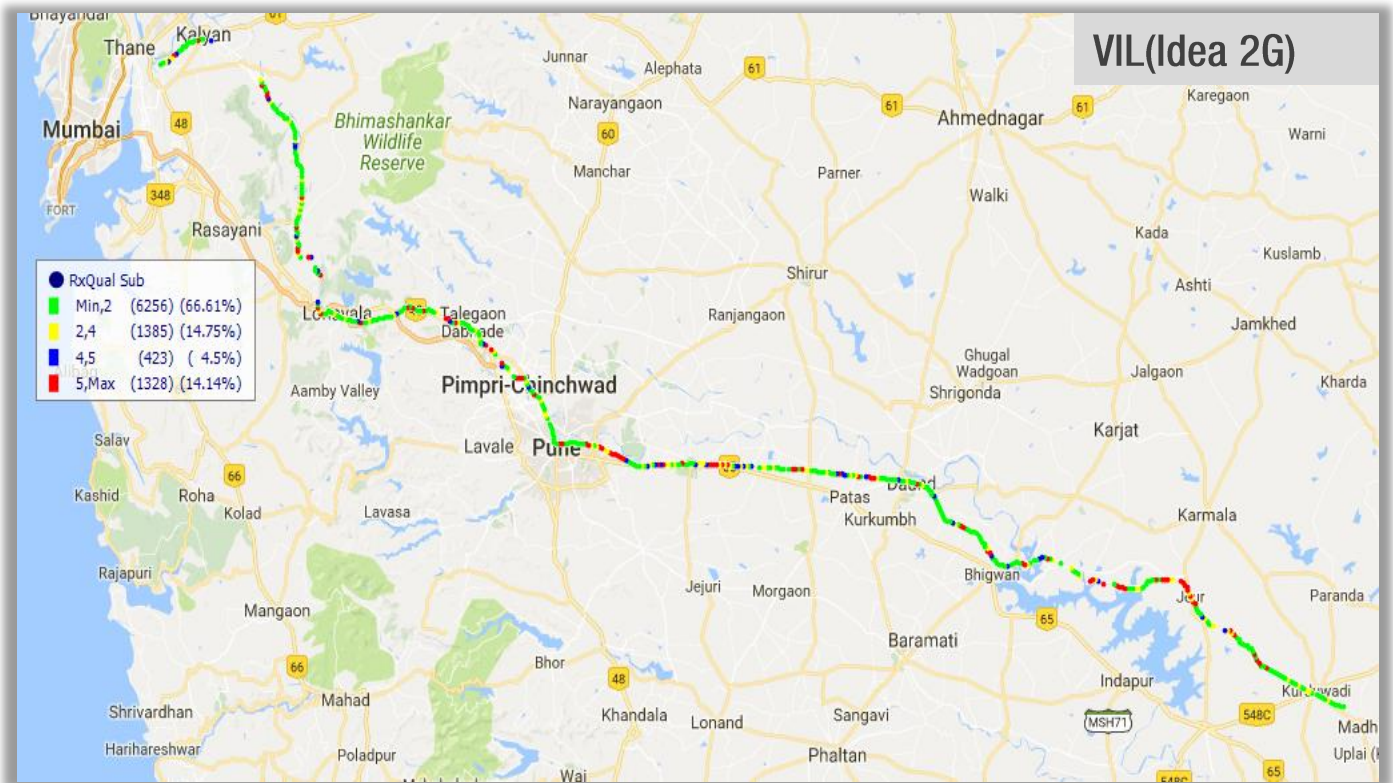


## II. Quality Details (contd.)



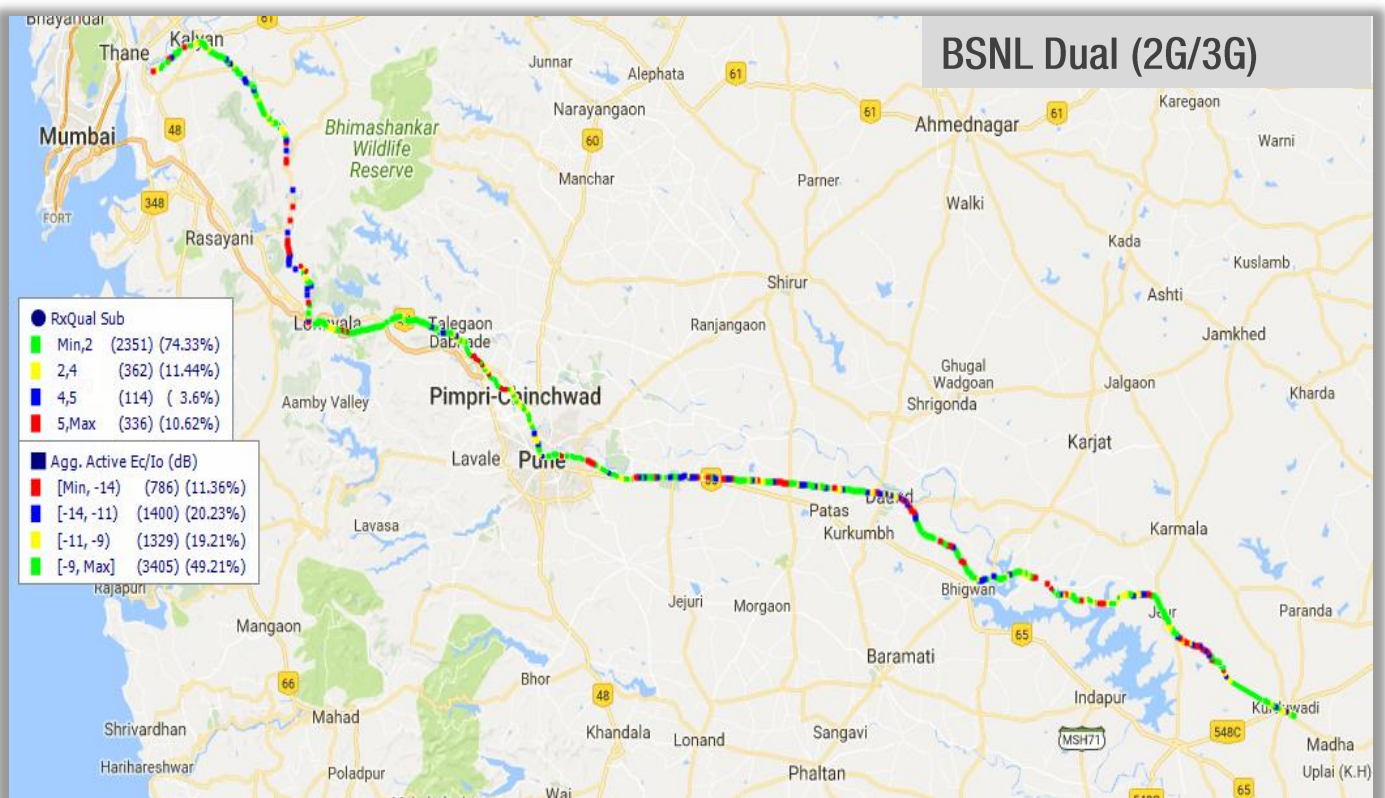
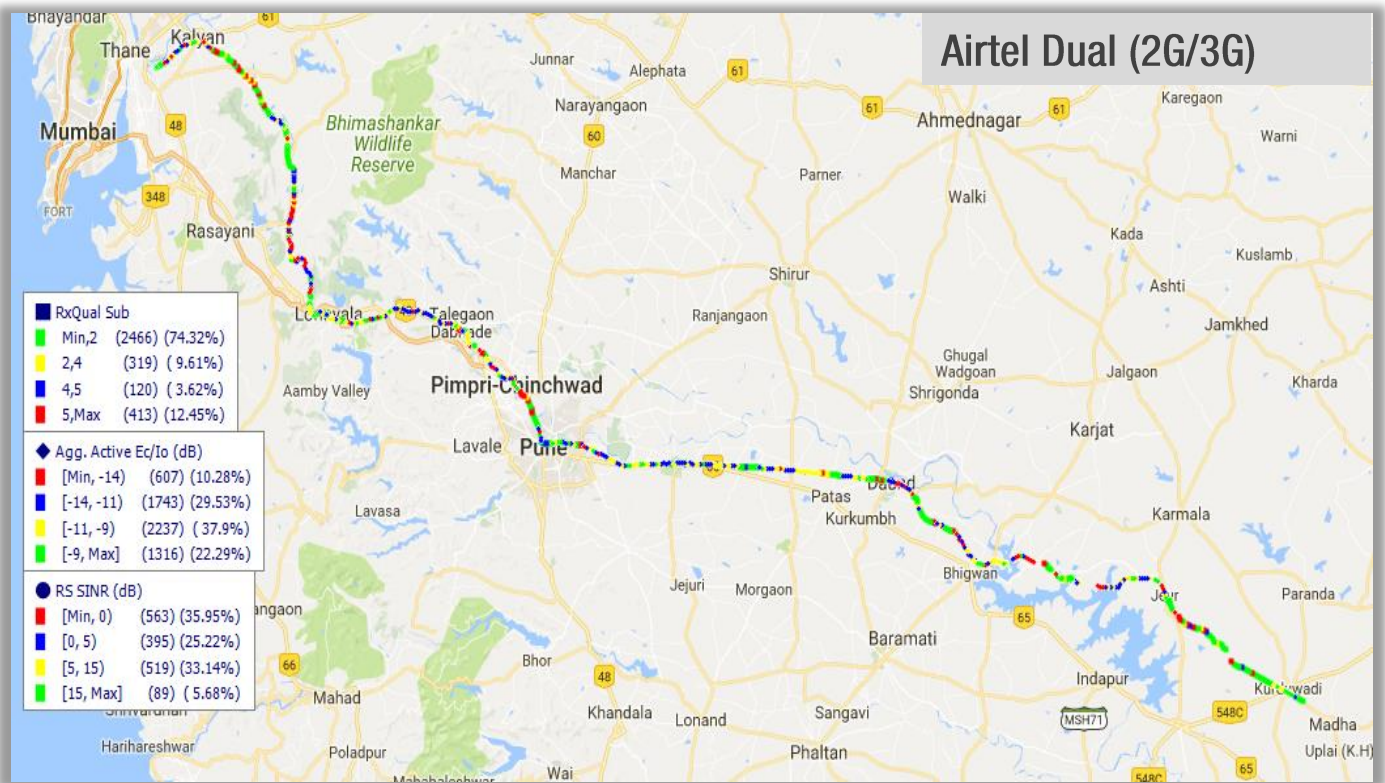


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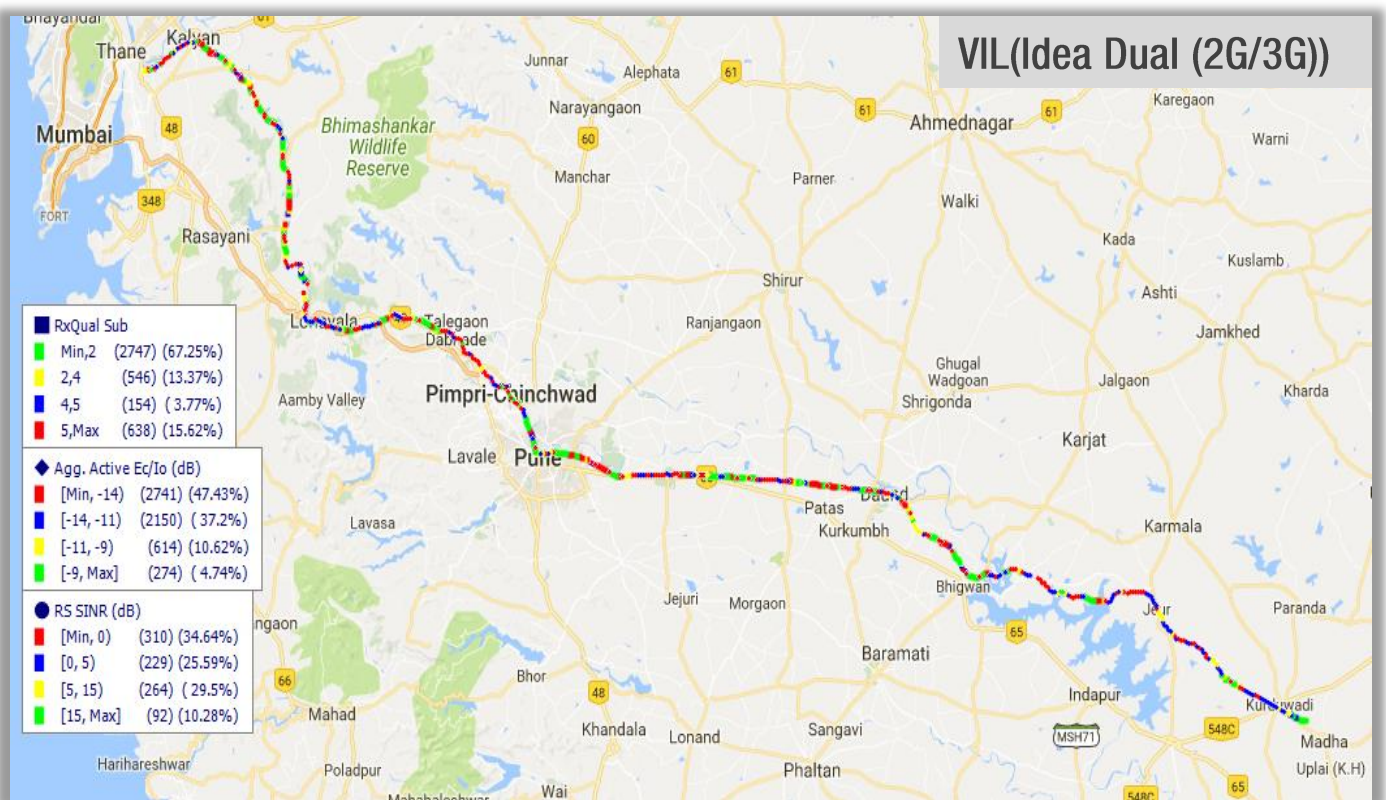
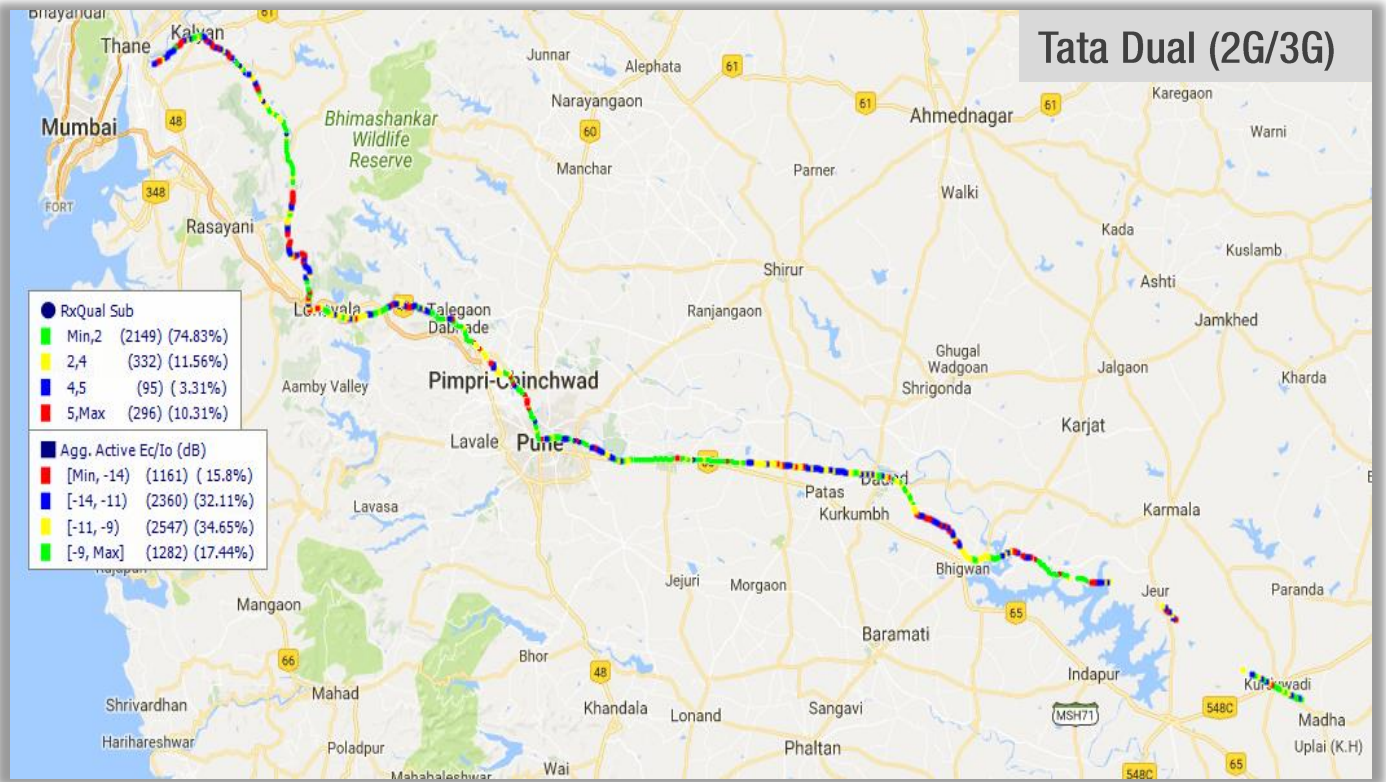


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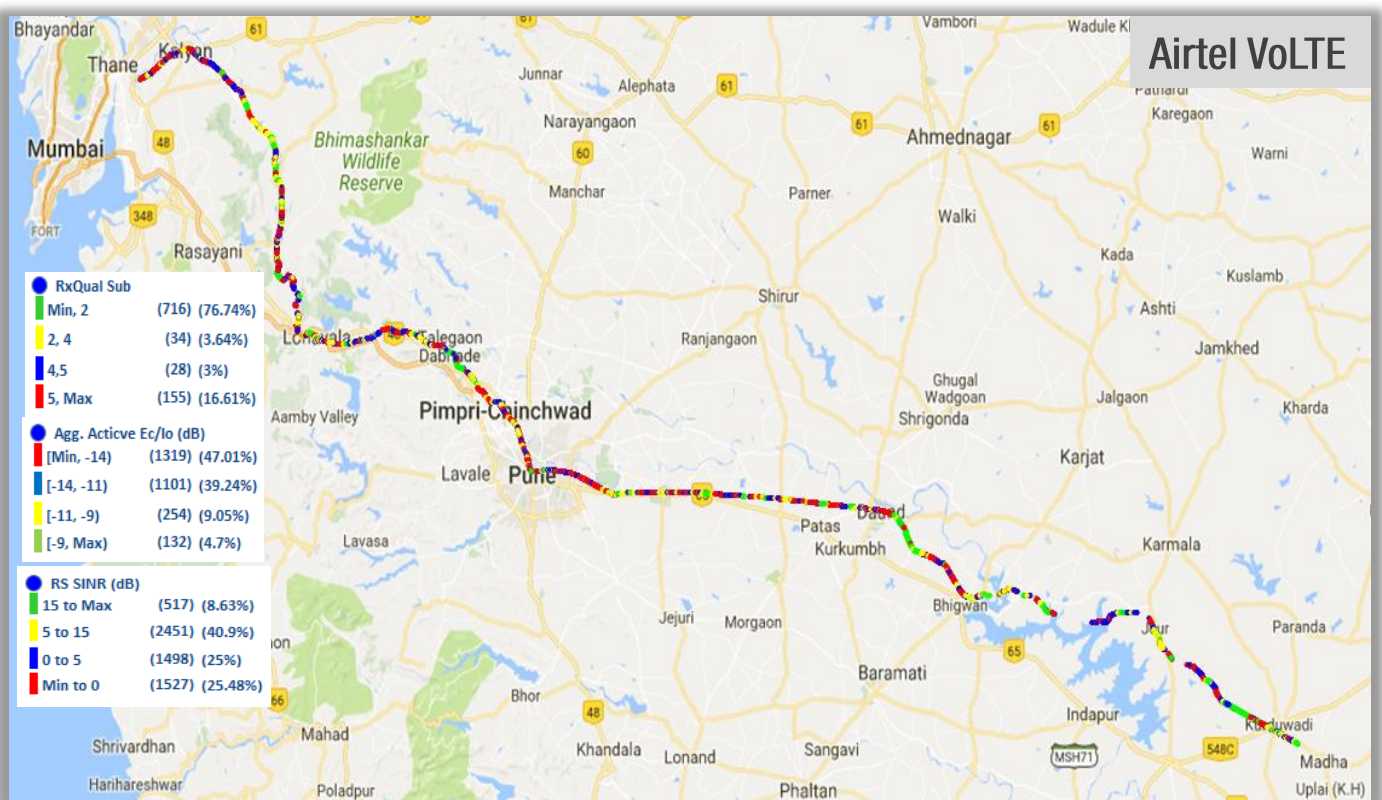
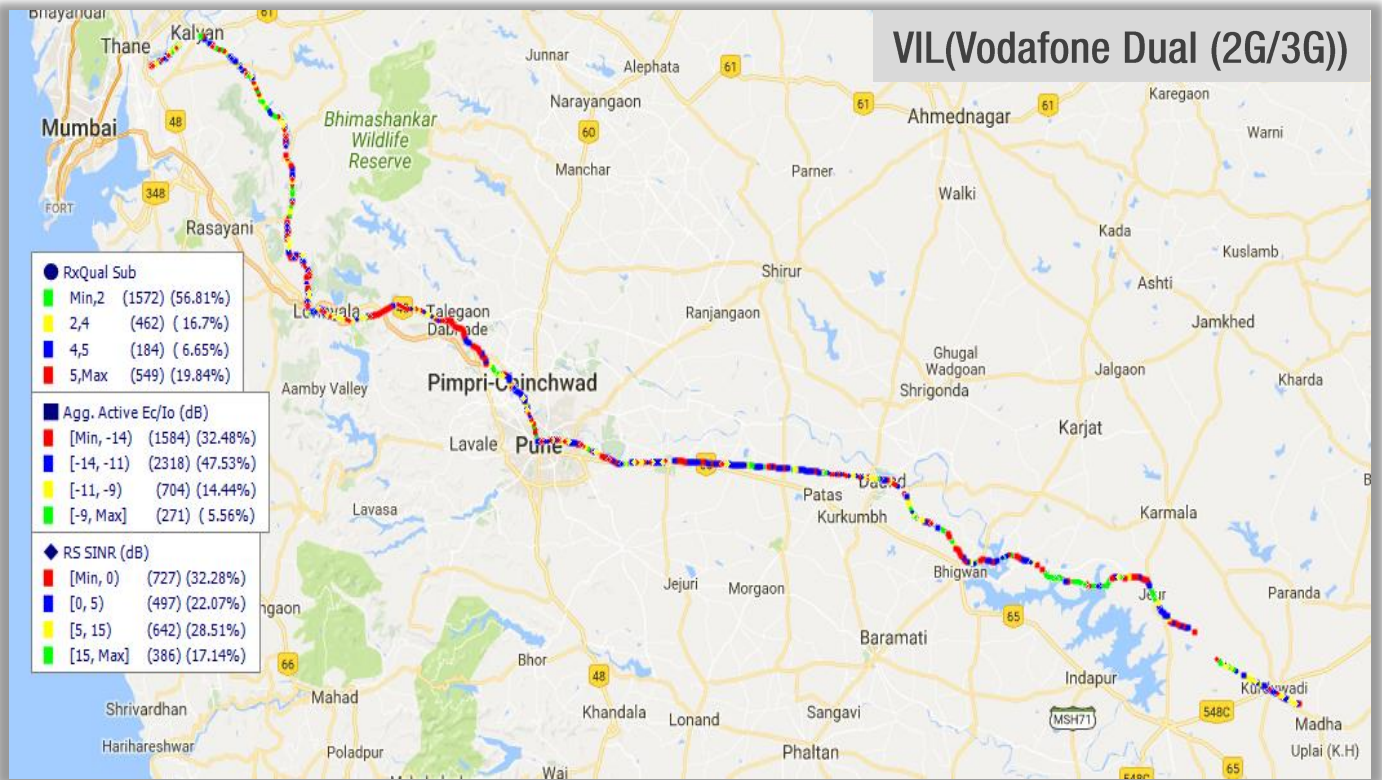


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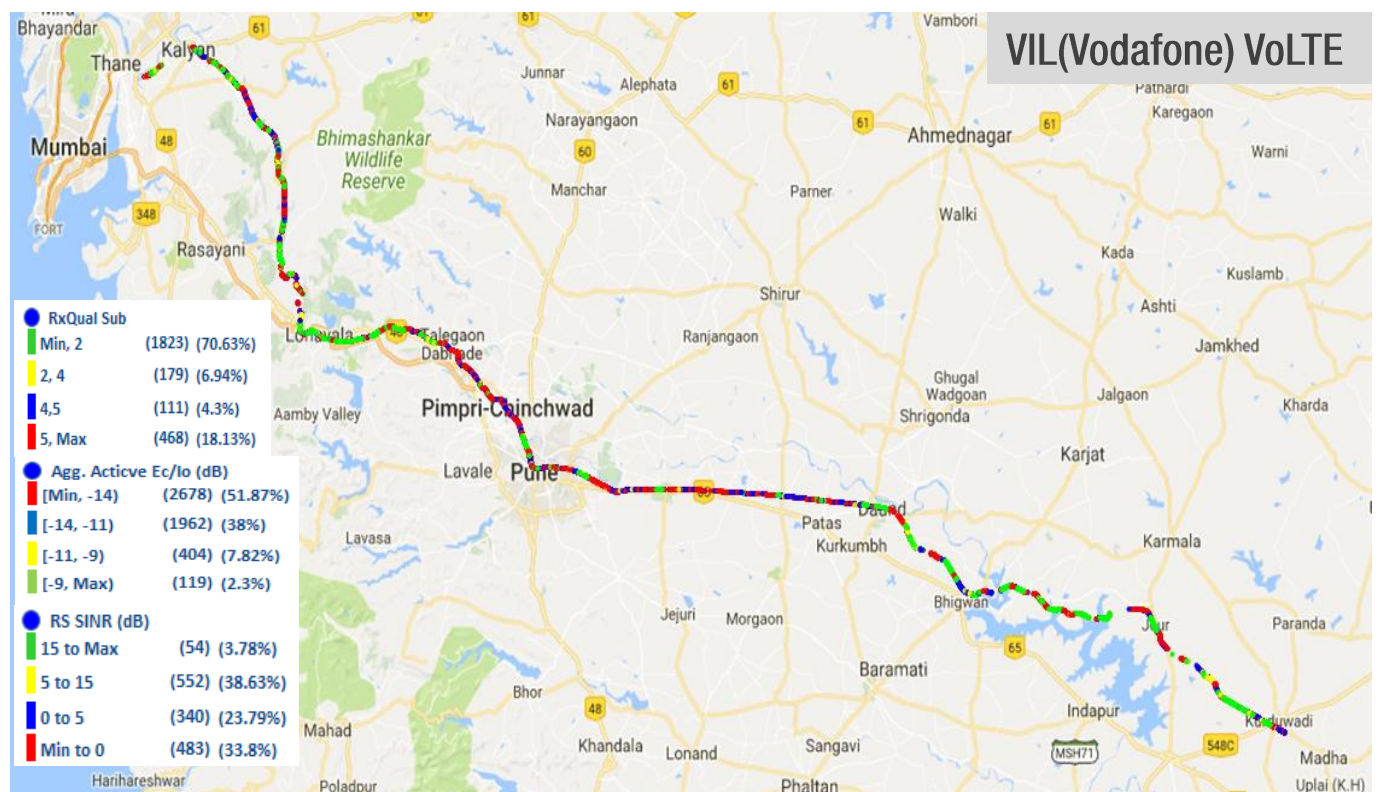
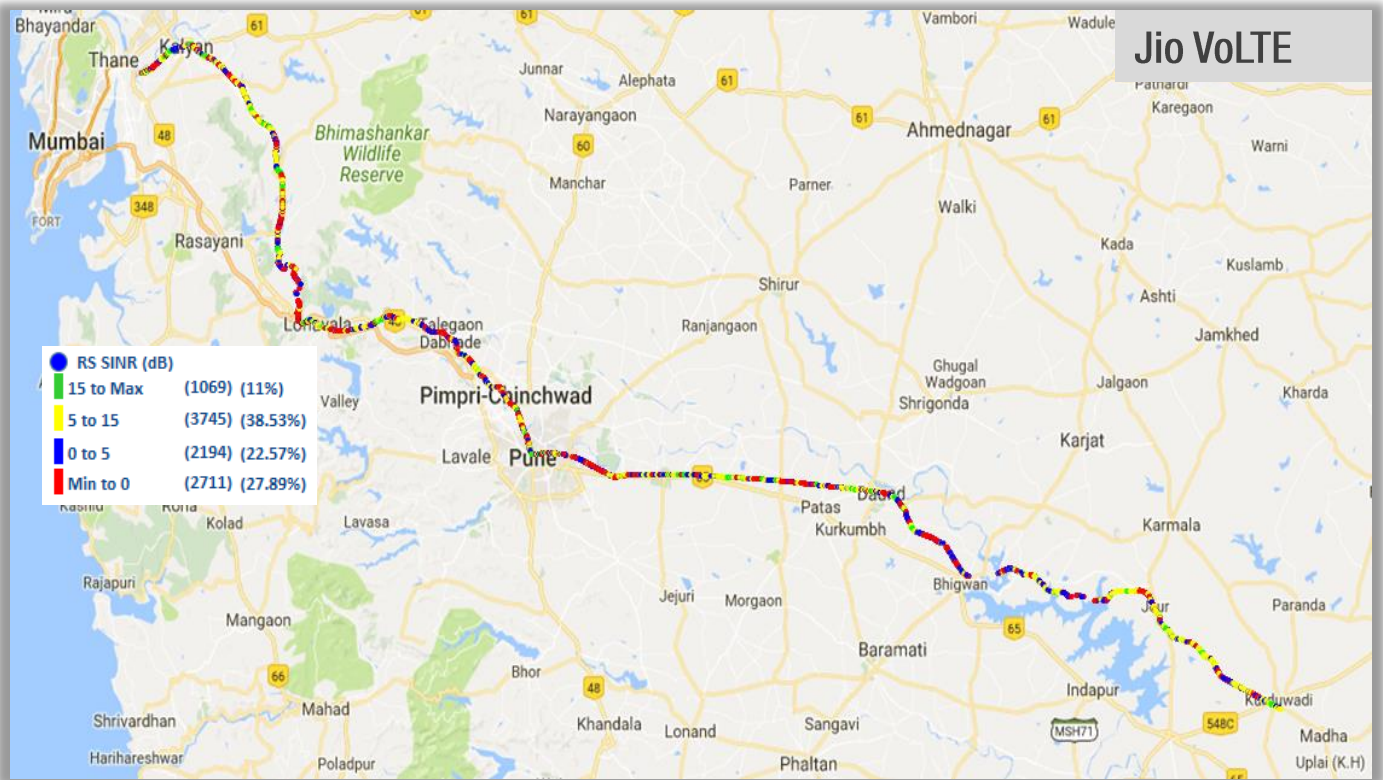


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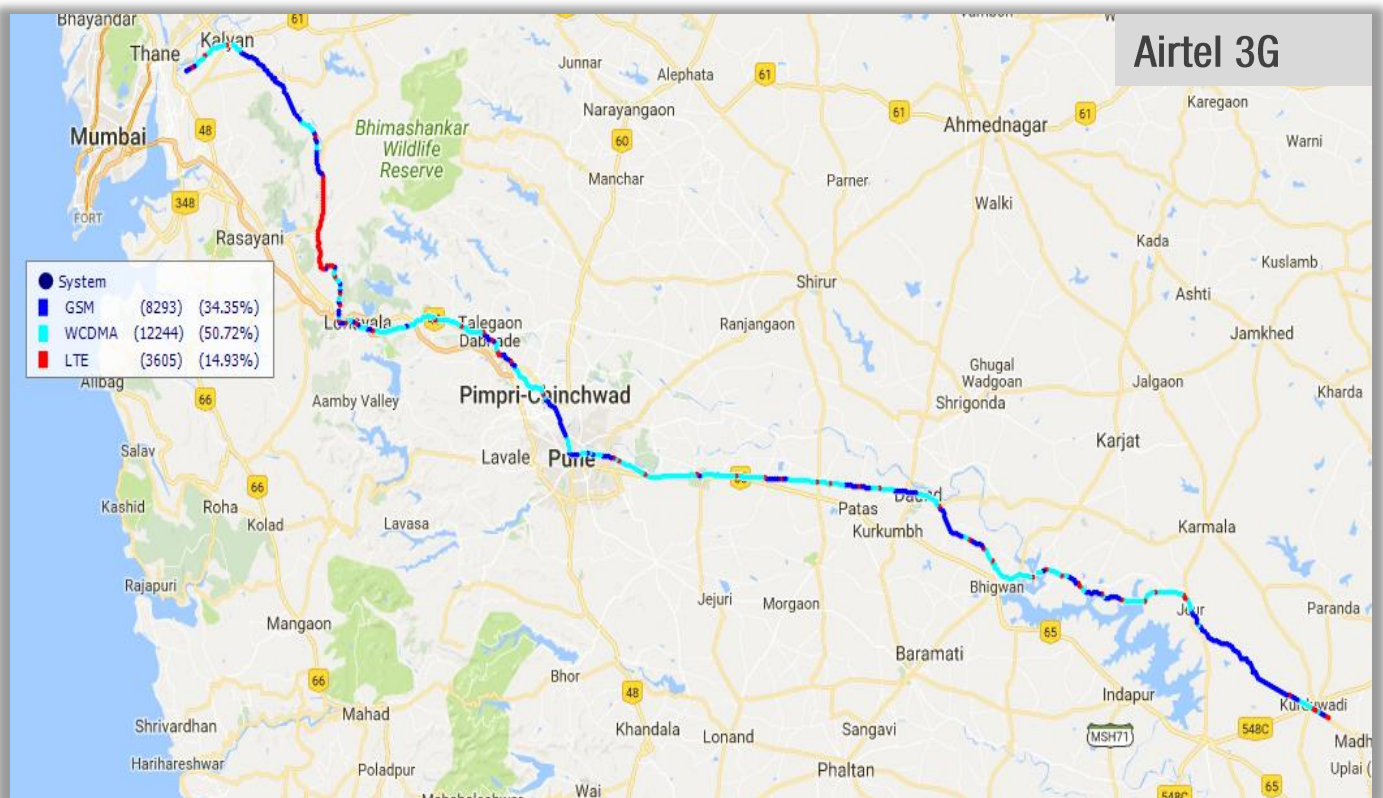
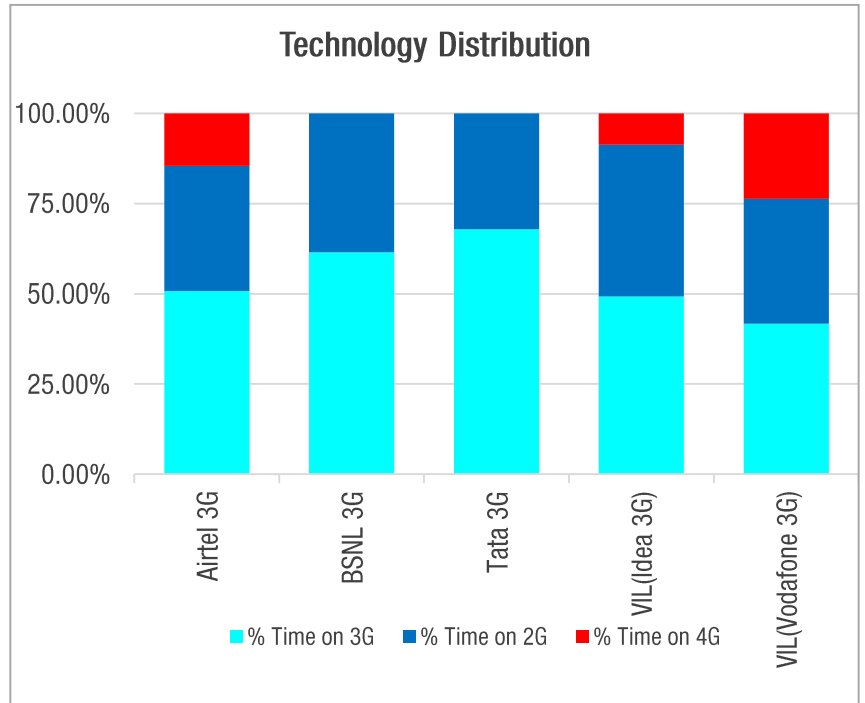


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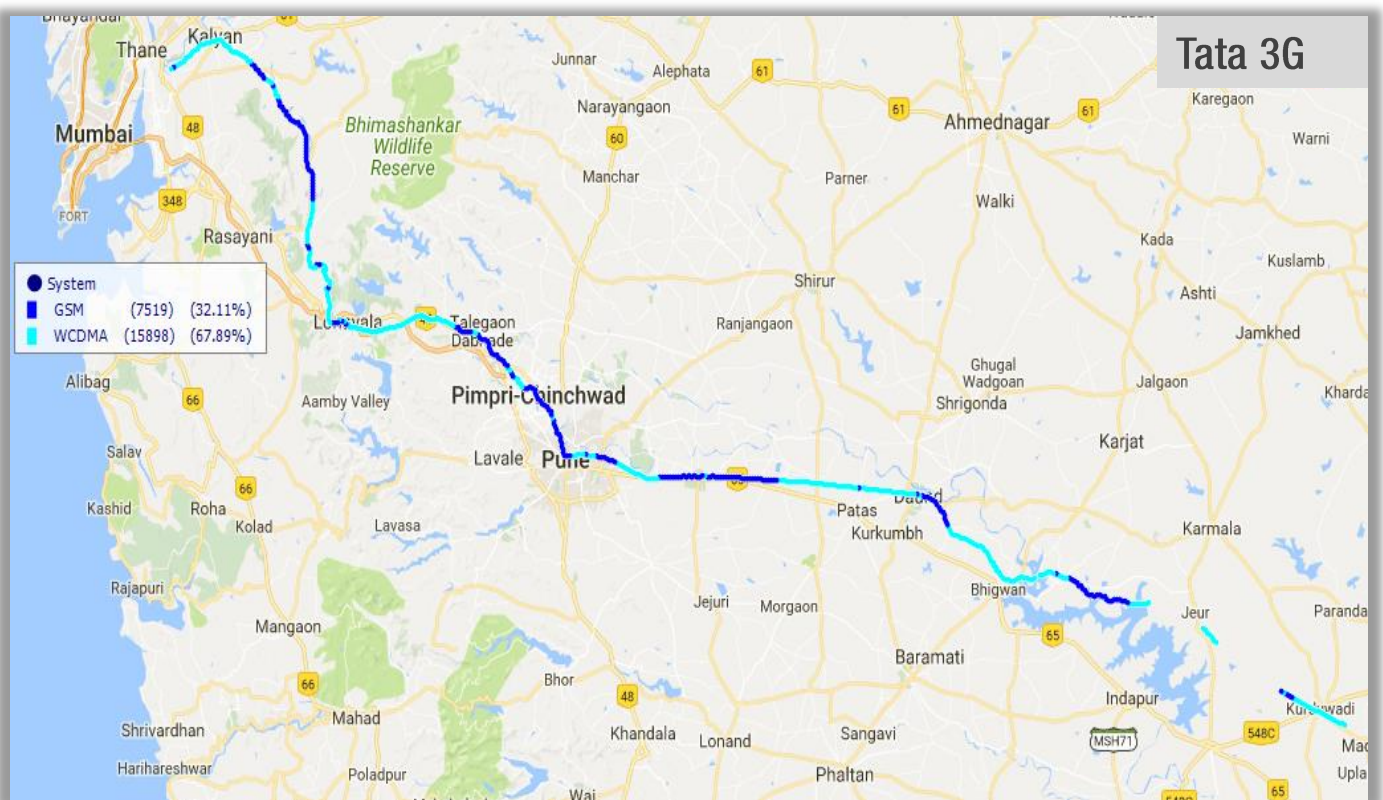
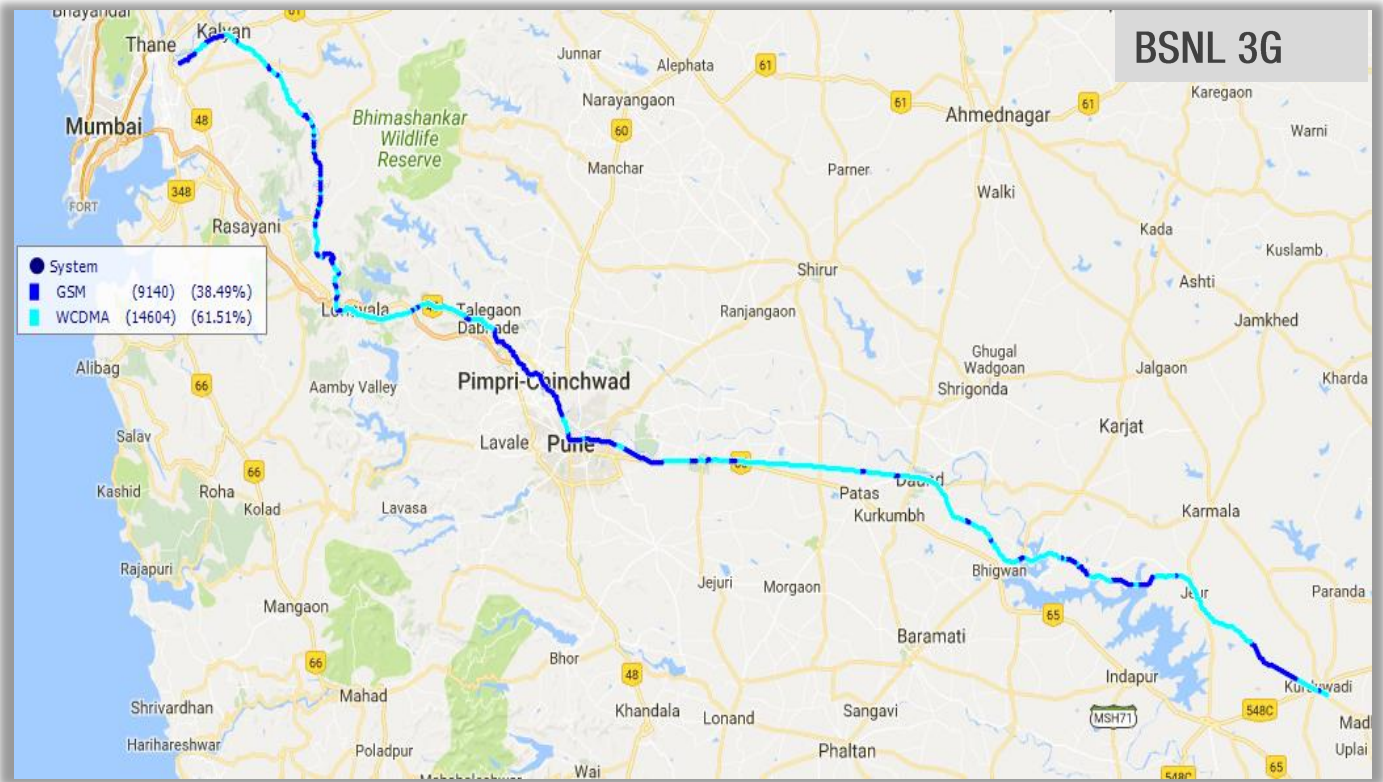
### III. Technology Details

TSP	% Time on 3G
Airtel 3G	50.72%
BSNL3G	61.51%
Tata 3G	67.89%
VIL(Idea 3G)	49.26%
VIL(Vodafone 3G)	41.72%





### III. Technology Details(contd.)





### III. Technology Details(contd.)

