

## Operator Assisted Drive Test Report Dehradun SSA 28<sup>th</sup> Feb to 2<sup>nd</sup> March 2022 By TRAI Regional office Bhopal

Key Performance Indicators: All TSPs have met the Drop Call Rate (DCR) benchmark of 2% except BSNL in 3G. All TSPs have met the Call Setup Success Rate (CSSR) of 95%. Some TSPs did not meet Rx Quality parameter.

The Operator Assisted Drive Test has been carried out by Regional Office, Bhopal with the help of Service Providers in Dehradun City and surrounding areas from 9:00 AM to 8:00 PM from 28<sup>th</sup> February To 2<sup>nd</sup> March 2022. The drive test covered drive route of around 340 KMs & 6 hotspots over a period of 3 days. Approximately 570 calls were made for each of the 2G/3G/4G networks: three 2G networks, one 3G networks, and three LTE networks covering four TSPs.

Voice Summary Data Summary

### Overview

Regional Office, TRAI Bhopal conducted Operator Assisted Drive Test. The performance of Airtel, BSNL, Vodafone Idea, and Jio was monitored across various technologies (2G, 3G, and 4G). The test results obtained from these drive tests were utilized to assess the network quality for Voice and Data services.

**Voice:** Coverage, Quality, Handover Success Rate, Call Setup Success Rate, Drop Call Rate, and Block Call Rate.

Data: Download Throughputs,

**Drive Test Details:** 

**Voice Tests:** Calls were made for the 90-sec duration with a wait time of 10 sec between calls in all technologies. Calls were made for each of the offered 2G/3G/4G networks covering 4 unique TSPs.

#### **Data Tests:**

The dynamic data test was conducted for the whole drive test route for download throughput in all technologies.

2G - measurement - UE Locked in 2G file size- 500KB

3G - measurement - UE in 3G File Size- 20MB

4G - measurement - UE in LTE File Size- 40MB

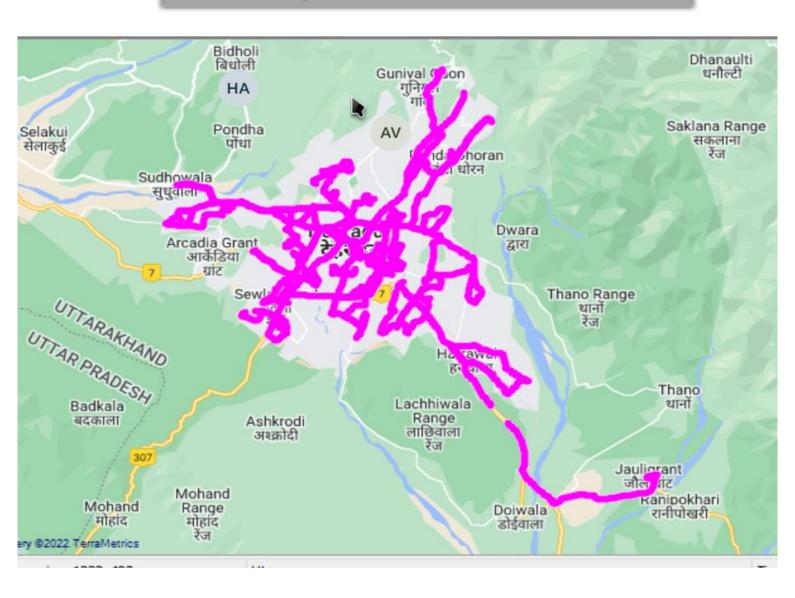
#### Static data tests on 6 hotspots

- 1. Uttarakhand Technical University
- 2. ISBT
- 3. Railway station
- 4. Clock tower
- 5. Vidhan sabha
- 6. Airport

| Service      | Specifications  |
|--------------|---|
| Download     | 2G (Locked) - 500KB, 3G (Dual) - 20 MB, 4G (Free) - 40 MB                 |
| Upload       | 2G (Locked) - 100KB, 3G (Dual) - 5 MB, 4G (Free) - 10 MB                  |
| Web Browsing | 3 links of e/m commerce website www.amazon.in, www.flipkart.com and PayTm |
| Latency      | 32 Bytes on www.google.com  |

## Overview

#### **Voice & Dynamic Data Test Drive Route**



#### List of important area covered during the drive test

Clock tower, Rajpur road, Sahstradhar road, Raipur, Dalanwala, Survey chowk,

Ballupru chowk,Prem nagar,Sudhowala,ISBT,Kargi chowk,cleman town,transport

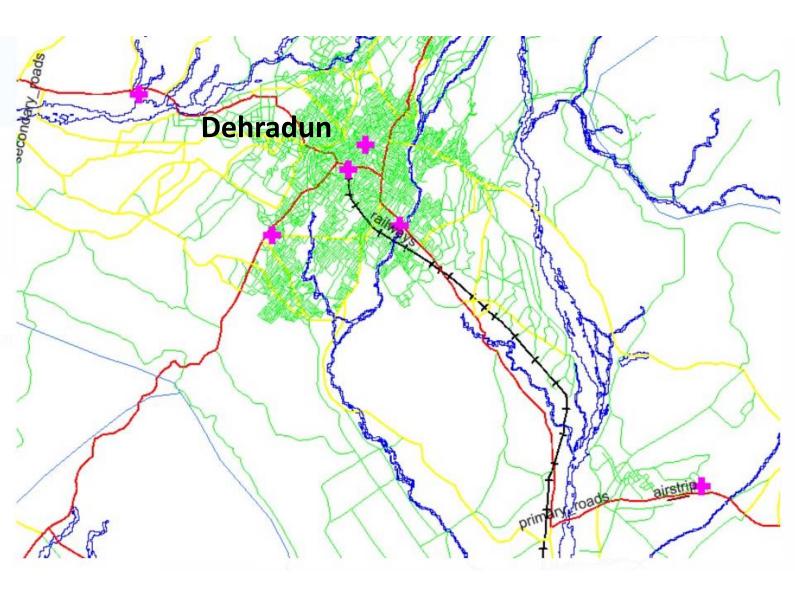
Rispana pull, vidhan sabha, kedarpuram, Jogiwala, Ring road, Miyanwala

Miyanwala, Nehrugram, Nehru colony, Balawala, Nakronda, ,Race course,

Miyanwala,doiwala,Jollygrant,Airport

## Overview

#### Data Service Test- Static Locations

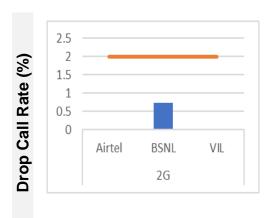


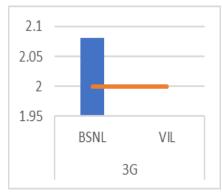
# Hotspot Locations 1-Clock Tower 2-Railway Station 3-Uttarakand University 4-Airport 5-Vidhansabha 6-ISBT Bus Stand

### Voice Calls

#### **Key Observations**

**QoS compliance** of the TSPs for Voice across technologies 2G/3G/4G-VoLTE:

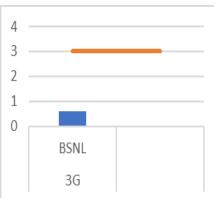


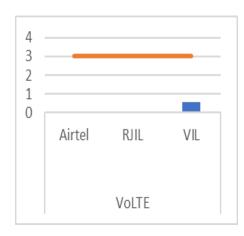












| 2G<br>KPIs        |        | 3G    |      | VoLTE |     |        |      |      |
|-------------------|--------|-------|------|-------|-----|--------|------|------|
|                   | Airtel | BSNL  | VIL  | BSNL  | VIL | Airtel | RJIL | VIL  |
| Drop Call Rate %  | 0      | 0.728 | 0    | 2.077 |     | 0      | 0    | 0    |
| Block Call Rate % | 0      | 0.579 | 0.34 | 0.590 |     | 0      | 0    | 0.54 |

- a) All TSPs have met the 2% QOS benchmark of Drop Call Rate (DCR%) except BSNL in 3G
- b) Call Block Rate (CBR%) benchmark of 3% was achieved by all TSP's.

## Voice Calls

#### **Key Observations**

#### Coverage

a) Percentage of coverage samples for 2G ≥ -85 dBm.

|            | 2G     |      |      |  |  |
|------------|--------|------|------|--|--|
| TSPs       | Airtel | BSNL | VIL  |  |  |
| Coverage % | 95.6   | 91   | 86.6 |  |  |

b) Percentage of coverage samples for 3G ≥ -90 dBm

| TOD-       | 3G    |     |
|------------|-------|-----|
| TSPs       | BSNL  | VIL |
| Coverage % | 80.75 | NA  |

b) Percentage of coverage samples for LTE ≥ -110 dBm.

| TSPs       | VoLTE  |       |      |  |  |
|------------|--------|-------|------|--|--|
| 1575       | Airtel | JIO   | VIL  |  |  |
| Coverage % | 97     | 98.49 | 99.1 |  |  |

c) Percentage of time spent on 3G/4G network

|                       | 3G   | VoLTE |        |     |       |
|-----------------------|------|-------|--------|-----|-------|
| TSPs                  | BSNL | VIL   | Airtel | VIL | JIO   |
| Time Spent on 3G/4G % | 80   | NA    | 95.92  | 100 | 99.61 |

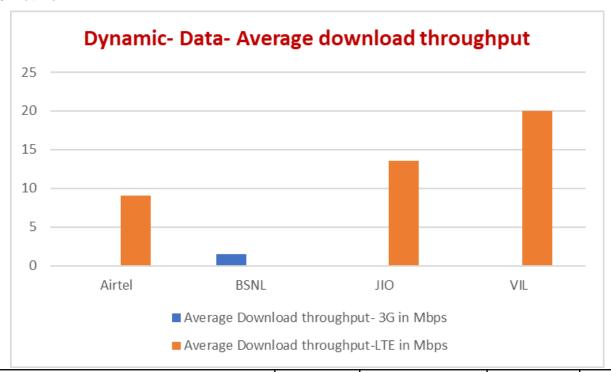
#### **Key Observations**

## Data Services Dynamic

Dynamic Data was tested for 340 Kms. Download Throughput was tested.

#### Data Download Performance (kbps) - Dynamic

#### 3G/4G/ Network:



| TSP ( For 2G)                           | Airtel | BSNL  | JIO   | VIL |
|---|--------|-------|-------|-----|
| Average Download throughput- 2G in Kbps | 79.28  | 87.88 | NA    | NA  |
| Average Download throughput- 3G In Mbps | NA     | 1.46  | NA    | NA  |
| Average Download throughput-LTE in Mbps | 9.065  | NA    | 13.57 | 20  |

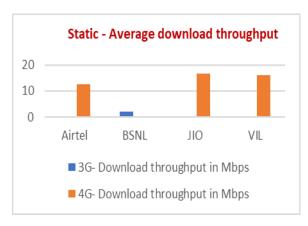
Data Summary

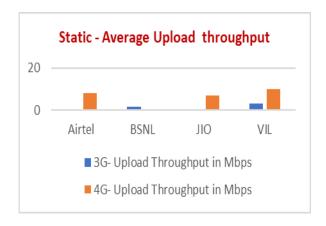
## Data <u>Services Static</u>

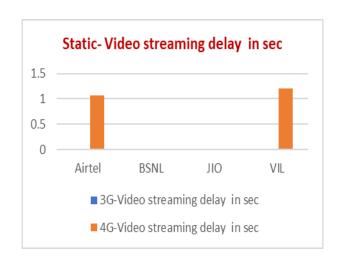
#### **Key Observations**

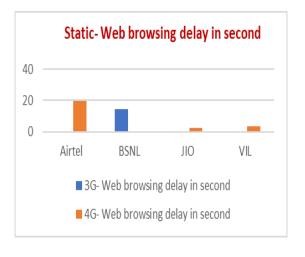
Data was tested at 6 locations .Following services were tested: Data Download/Upload, Latency (www.google.com), and Web browsing (Flipkart, Amazon, PayTm)

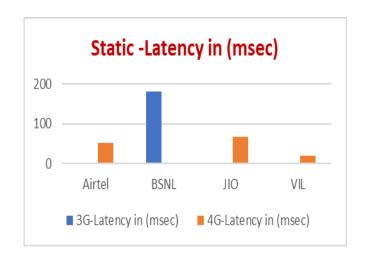
#### 3G/4G/ Network:











## Summary

#### **City Level Summary- Voice**

| TSP ( For 2G)     | Airtel | BSNL   | JIO | VIL   |
|-------------------|--------|--------|-----|-------|
| Call attempts     | 594    | 690    | NA  | 571   |
| Block call rate % | 0      | 0.579  | NA  | 0.34  |
| CSSR %            | 100    | 99.42  | NA  | 99.65 |
| Drop call rate %  | 0.16   | 0.728  | NA  | 0     |
| Mobility HOSR %   | 99.36  | 98.777 | NA  | 99.22 |
| RX Quality %      | 97.69  | 97.207 | NA  | 94.8  |
| Average CST Sec   | 3.7    | 3.37   | NA  | 3.01  |

| TSP ( For 3G)     | Airtel | BSNL  | JIO | VIL |
|-------------------|--------|-------|-----|-----|
| Call attempts     | NA     | 678   | NA  | NA  |
| Block call rate % | NA     | 0.590 | NA  | NA  |
| CSSR %            | NA     | 99.41 | NA  | NA  |
| Drop call rate %  | NA     | 2.077 | NA  | NA  |
| Mobility HOSR %   | NA     | 91.81 | NA  | NA  |
| RX Quality %      | NA     | 95.74 | NA  | NA  |
| Average CST (Sec) | NA     | 3.75  | NA  | NA  |

| TSP ( For Volte)  | Airtel | BSNL | <b>J</b> iO | VIL   |
|-------------------|--------|------|-------------|-------|
| Call attempts     | 594    | NA   | 568         | 553   |
| Block call rate % | 0      | NA   | 0.00        | 0.56  |
| CSSR %            | 100    | NA   | 99.65       | 99.27 |
| Drop call rate %  | 0      | NA   | 0.00        | 0     |
| Mobility HOSR %   | 99.97  | NA   | 99.47       | 99.64 |
| RX Quality %      | 86.32  | NA   | 97.47       | 84.5  |
| Average CST(Sec)  | 1.44   | NA   | 0.67        | 3.11  |

## Summary

#### City Level Summary-Data Services -Static

| TSP ( For 2G)             | Airtel | BSNL | JIO | VIL |
|---------------------------|--------|------|-----|-----|
| Download throughput in    | 123    | 96   | NA  | 113 |
| Kbps                      |        |      |     | 113 |
| Upload Throughput in Kbps | 84     | 133  | NA  | 61  |
| Web browsing delay in     | 83     | 32   | NA  | 201 |
| second Latency in (msec)  | 123    | 345  | NA  | 220 |

| TSP ( For 3G)             | Airtel | BSNL   | JIO | VIL |
|---------------------------|--------|--------|-----|-----|
| Download throughput in    | NA     | 2.05   | NA  | NA  |
| Mbps                      |        |        |     |     |
| Upload Throughput in Mbps | NA     | 1.66   | NA  | NA  |
| Video streaming delay in  | NA     | NA     | NA  | NA  |
| sec                       |        |        |     |     |
| Web browsing delay in     | NA     | 14.48  | NA  | NA  |
| second                    |        |        |     |     |
| Latency in (msec)         | NA     | 181.94 | NA  | NA  |

| TSP ( For LTE )           | Airtel | BSNL | JIO   | VIL |
|---------------------------|--------|------|-------|-----|
|                           |        |      |       | 4.0 |
| Download throughput in    | 12.61  | NA   | 16.74 | 16  |
| Mbps                      |        |      |       |     |
| Upload Throughput in Mbps | 8.04   | NA   | 7.15  | 10  |
| Video streaming delay in  | 1.07   | NA   | 0     | 1.2 |
| sec                       |        |      |       |     |
| Web browsing delay in     | 19.61  | NA   | 2.56  | 3.3 |
| second                    |        |      |       |     |
| Latency in (msec)         | 53.5   | NA   | 67.73 | 21  |

| Hotspot-1                                     | 2G     |        |     |       |
|---|--------|--------|-----|-------|
| Location- Uttarakhand<br>Technical University | Airtel | BSNL   | JIO | VIL   |
| Download throughput in Kbps                   | 156.51 | 133    | NA  | 110.4 |
| Upload Throughput in Kbps                     | 102.40 | 133.33 | NA  | 66.6  |
| Web browsing delay in second                  | 51.71  | 28.48  | NA  | 160   |
| Latency in (msec)                             | 102.19 | 282.35 | NA  | 202   |

| Hotspot-1                    | 3G                  |        |    |    |
|------------------------------|---------------------|--------|----|----|
| Location- Uttarakhand        | Airtel BSNL JIO VIL |        |    |    |
| Technical University         |                     |        |    |    |
| Download throughput in Mbps  | NA                  | 2.47   | NA | NA |
| Upload Throughput in Mbps    | NA                  | 1.72   | NA | NA |
| Video streaming delay in sec | NA                  | NA     | NA | NA |
| Web browsing delay in second | NA                  | 10.09  | NA | NA |
| Latency in (msec)            | NA                  | 160.27 | NA | NA |

| Hotspot-1                                  | LTE    |      |       |      |
|--|--------|------|-------|------|
| Location- Uttarakhand Technical University | Airtel | BSNL | JIO   | VIL  |
| Download throughput in Mbps                | 8.13   | NA   | 13.92 | 10.6 |
| Upload Throughput in Mbps                  | 13.507 | NA   | 6.44  | 7.2  |
| Video streaming delay in sec               | 0.58   | NA   | 0     | 1.3  |
| Web browsing delay in second               | 4.74   | NA   | 2.59  | 3.8  |
| Latency in (msec)                          | 52.01  | NA   | 69    | 26   |

| Hotspot-2                    | 2G                  |        |    |      |
|------------------------------|---------------------|--------|----|------|
| Location- ISBT               | Airtel BSNL JIO VIL |        |    |      |
|                              |                     |        |    |      |
| Download throughput in Kbps  | 130.52              | 74.34  | NA | 99.2 |
| Upload Throughput in Kbps    | 81.92               | 46.62  | NA | 46.8 |
| Web browsing delay in second | 88.83               | 31.24  | NA | 203  |
| Latency in (msec)            | 125.80              | 427.80 | NA | 204  |

| Hotspot-2                    | 3G     |        |     |     |
|------------------------------|--------|--------|-----|-----|
| Location- ISBT               | Airtel | BSNL   | JIO | VIL |
| Download throughput in Mbps  | NA     | 1.19   | NA  | NA  |
| Upload Throughput in Mbps    | NA     | 1.52   | NA  | NA  |
| Video streaming delay in sec | NA     | NA     | NA  | NA  |
| Web browsing delay in second | NA     | 18.46  | NA  | NA  |
| Latency in (msec)            | NA     | 176.28 | NA  | NA  |

| Hotspot-2                    | LTE    |      |       |      |
|------------------------------|--------|------|-------|------|
| Location- ISBT               | Airtel | BSNL | JIO   | VIL  |
| Download throughput in Mbps  | 7.735  | NA   | 31.68 | 19.8 |
| Upload Throughput in Mbps    | 12.94  | NA   | 5.42  | 11.6 |
| Video streaming delay in sec | 0.52   | NA   | 0     | 1.1  |
| Web browsing delay in second | 4.73   | NA   | 2.34  | 3.2  |
| Latency in (msec)            | 54.73  | NA   | 74.6  | 34   |

| Hotspot-3                    | 2G     |        |     |       |
|------------------------------|--------|--------|-----|-------|
| Location-Railway Station     | Airtel | BSNL   | JIO | VIL   |
| Download throughput in Kbps  | 140.47 | 61.16  | NA  | 132.4 |
| Upload Throughput in Kbps    | 74.47  | 32.42  | NA  | 69.8  |
| Web browsing delay in second | 68.06  | 32.56  | NA  | 223   |
| Latency in (msec)            | 147.05 | 370.35 | NA  | 198   |

| Hotspot-3                    | 3G     |        |     |     |
|------------------------------|--------|--------|-----|-----|
| Location-Railway Station     | Airtel | BSNL   | JIO | VIL |
| Download throughput in Mbps  | NA     | 1.79   | NA  | NA  |
| Upload Throughput in Mbps    | NA     | 1.72   | NA  | NA  |
| Video streaming delay in sec | NA     |        | NA  | NA  |
| Web browsing delay in second | NA     | 12.88  | NA  | NA  |
| Latency in (msec)            | NA     | 112.17 | NA  | NA  |

| Hotspot-3                    | LTE    |      |      |      |
|------------------------------|--------|------|------|------|
| Location-Railway Station     | Airtel | BSNL | JIO  | VIL  |
| Download throughput in Mbps  | 13.33  | NA   | 9.32 | 26.4 |
| Upload Throughput in Mbps    | 3.994  | NA   | 3.97 | 14.2 |
| Video streaming delay in sec | 0.44   | NA   | 0    | 1.4  |
| Web browsing delay in second | 8.78   | NA   | 2.71 | 3.6  |
| Latency in (msec)            | 66.94  | NA   | 62.8 | 29   |

| Hotspot-4                    | 2G                  |        |    |       |  |
|------------------------------|---------------------|--------|----|-------|--|
| Location-Clock Tower         | Airtel BSNL JIO VIL |        |    |       |  |
|                              |                     |        |    |       |  |
| Download throughput in Kbps  | 107.77              | 119.50 | NA | 168.4 |  |
| Upload Throughput in Kbps    | 91.02               | 86.87  | NA | 98.6  |  |
| Web browsing delay in second | 98.01               | 25.98  | NA | 116   |  |
| Latency in (msec)            | 104.03              | 258.0  | NA | 176   |  |

| Hotspot-4                    | 3G     |        |     |     |
|------------------------------|--------|--------|-----|-----|
| Location-Clock Tower         | Airtel | BSNL   | JIO | VIL |
|                              |        |        |     |     |
| Download throughput in Mbps  | NA     | 1.88   | NA  | NA  |
| Upload Throughput in Mbps    | NA     | 1.61   | NA  | NA  |
| Video streaming delay in sec | NA     |        | NA  | NA  |
| Web browsing delay in second | NA     | 12.84  | NA  | NA  |
|                              |        |        |     |     |
| Latency in (msec)            | NA     | 109.30 | NA  | NA  |

| Hotspot-4                    |        | LTE  |       |      |
|------------------------------|--------|------|-------|------|
| Location-Clock Tower         | Airtel | BSNL | JIO   | VIL  |
| Download throughput in Mbps  | 9.38   | NA   | 11.28 | 28.4 |
| Upload Throughput in Mbps    | 5.24   | NA   | 16.28 | 12.8 |
| Video streaming delay in sec | 0.45   | NA   | 0     | 1.1  |
| Web browsing delay in second | 5.77   | NA   | 2.82  | 3.2  |
| Latency in (msec)            | 42.82  | NA   | 66.4  | 27   |

| Hotspot-5                    | 2G     |        |     |       |
|------------------------------|--------|--------|-----|-------|
| Location-Vidhan Sabha        | Airtel | BSNL   | JIO | VIL   |
| Download throughput in Mbps  | 45.48  | 145.59 | NA  | 104   |
| Upload Throughput in Mbps    | 40.96  | 81.58  | NA  | 54.7  |
| Web browsing delay in second | 141.09 | 36.36  | NA  | 206.4 |
| Latency in (msec)            | 116.44 | 340.12 | NA  | 266   |

| Hotspot-5                    |        | 3G     |     |     |
|------------------------------|--------|--------|-----|-----|
| Location-Vidhan Sabha        | Airtel | BSNL   | JIO | VIL |
| Download throughput in Mbps  | NA     | 2.71   | NA  | NA  |
| Upload Throughput in Mbps    | NA     | 1.089  | NA  | NA  |
| Video streaming delay in sec | NA     |        | NA  | NA  |
| Web browsing delay in second | NA     | 17.50  | NA  | NA  |
| Latency in (msec)            | NA     | 153.60 | NA  | NA  |

| Hotspot-5                    |        | LTE  |       |      |
|------------------------------|--------|------|-------|------|
| LLocation-Vidhan Sabha       | Airtel | BSNL | JIO   | VIL  |
| Download throughput in Mbps  | 23.04  | NA   | 27.05 | 16.7 |
| Upload Throughput in Mbps    | 11.98  | NA   | 7.88  | 9.8  |
| Video streaming delay in sec | .40    | NA   | 0     | 1.5  |
| Web browsing delay in second | 6.22   | NA   | 2.39  | 3.2  |
| Latency in (msec)            | 51     | NA   | 64.2  | 36   |

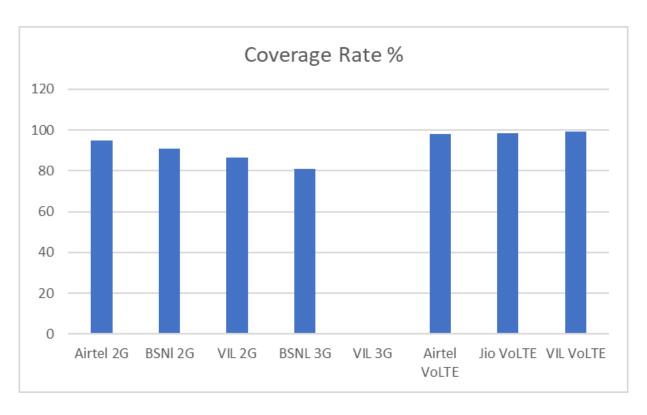
| Hotspot-6                    | 2G     |        |     |       |
|------------------------------|--------|--------|-----|-------|
| Location-Airport             | Airtel | BSNL   | JIO | VIL   |
| Download throughput in Mbps  | 160.00 | 106.81 | NA  | 68.6  |
| Upload Throughput in Mbps    | 117.03 | 77.51  | NA  | 32.1  |
| Web browsing delay in second | 51.22  | 23.75  | NA  | 298.4 |
| Latency in (msec)            | 142.60 | 394.16 | NA  | 279   |

| Hotspot-6                    |        | 3G     |     |     |
|------------------------------|--------|--------|-----|-----|
| Location-Airport             | Airtel | BSNL   | JIO | VIL |
| Download throughput in Mbps  | NA     | 1.87   | NA  | NA  |
| Upload Throughput in Mbps    | NA     | 1.26   | NA  | NA  |
| Video streaming delay in sec | NA     | NA     | NA  | NA  |
| Web browsing delay in second | NA     | 13.88  | NA  | NA  |
| Latency in (msec)            | NA     | 128.63 | NA  | NA  |

| Hotspot-6                    |        | LTE  |       |     |
|------------------------------|--------|------|-------|-----|
| Location-Airport             | Airtel | BSNL | JIO   | VIL |
| Download throughput in Mbps  | 13.138 | NA   | 7.17  | 4.6 |
| Upload Throughput in Mbps    | 14.06  | NA   | 2.91  | 1.2 |
| Video streaming delay in sec | 0.59   | NA   | 0     | 2.4 |
| Web browsing delay in second | 4.04   | NA   | 2.53  | 5.3 |
| Latency in (msec)            | 87.44  | NA   | 69.40 | 64  |

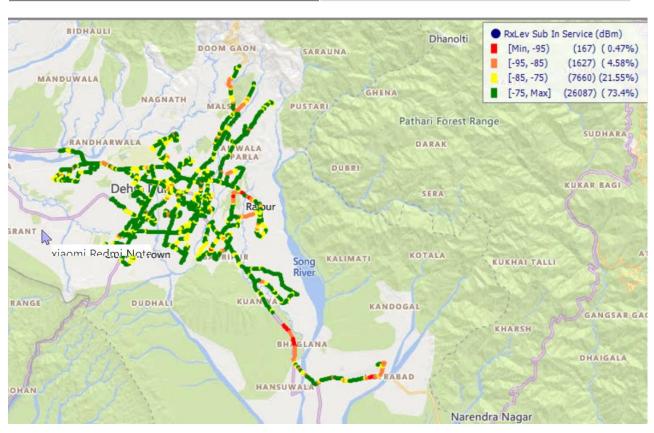
RF Coverage relates to the geographical footprint within the system that has sufficient RF signal strength to provide for a call session. The Coverage rate is calculated on the basis of % of samples in which the Rx level  $\geq$  -85 dBm, RSCP is  $\geq$  -90 dBm & RSRP  $\geq$  -110dBm. The details are as follows.

| TSP          | Coverage Rate % |
|--------------|-----------------|
| Airtel 2G    | 95              |
| BSNI 2G      | 91              |
| VIL 2G       | 86.6            |
| BSNL 3G      | 80.75           |
| VIL 3G       | NA              |
| Airtel VoLTE | 98              |
| Jio VoLTE    | 98.49           |
| VIL VoLTE    | 99.1            |



#### **TSP- Airtel**

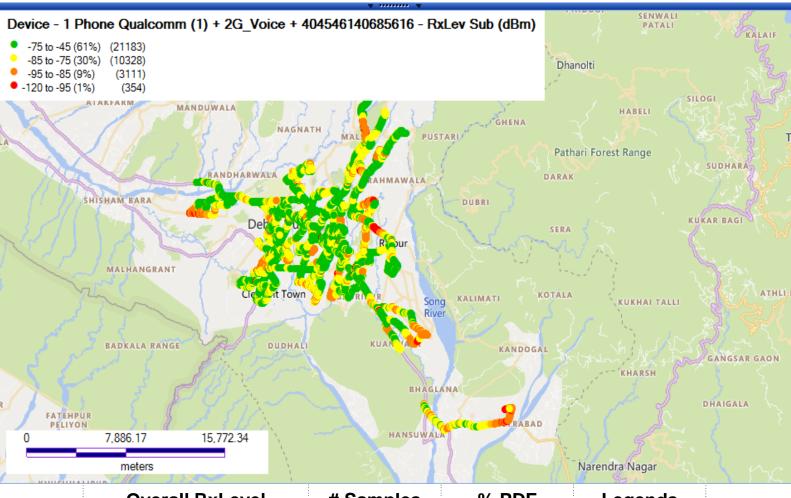
| Technology | Coverage % |
|------------|------------|
| 2G         | 95         |



| 2G              |           |       |         |  |  |
|-----------------|-----------|-------|---------|--|--|
| Overall RxLevel | # Samples | % PDF | Legends |  |  |
| [Max, >=-75]    | 26087     | 73%   |         |  |  |
| [-75, >=-85)    | 7660      | 22%   |         |  |  |
| [-85, >=-95)    | 1627      | 5%    |         |  |  |
| [-95, >=Min)    | 167       | 0%    |         |  |  |
| Total           | 35541     |       |         |  |  |

#### **TSP-BSNL**

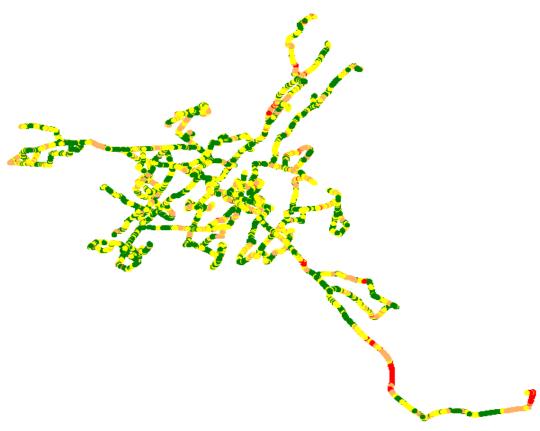




| Overall RxLevel | # Samples | % PDF | Legends |
|-----------------|-----------|-------|---------|
| [Max, >=-75]    | 21183     | 61    |         |
| [-75, >=-85)    | 10328     | 30    |         |
| [-85, >=-95)    | 3111      | 9     |         |
| [-95, >=Min)    | 354       | 1     |         |
| Total           | 34976     | 100   |         |

**TSP- VIL** 

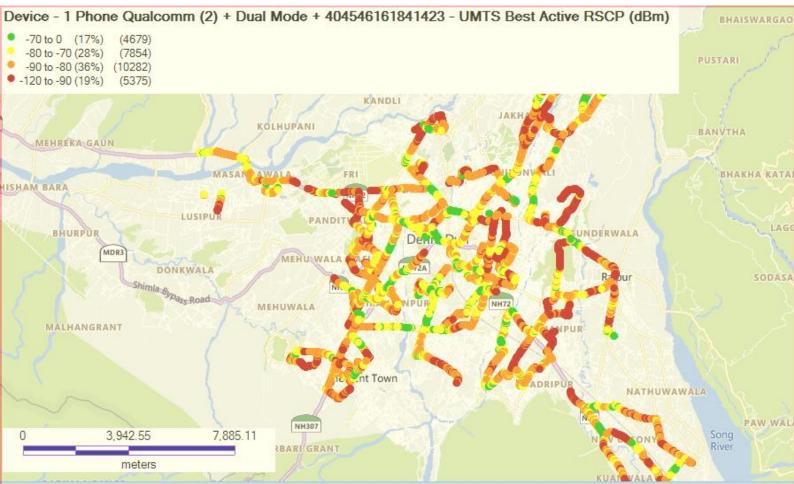
| Technology | Coverage % |
|------------|------------|
| 2G         | 86.6       |



|                 | 2G        |       |         |
|-----------------|-----------|-------|---------|
| Overall RxLevel | # Samples | % PDF | Legends |
| [Max, >=-75]    | 2819990   | 42    |         |
| [-75, >=-85)    | 2897468   | 44    |         |
| [-85, >=-95)    | 795639    | 12    |         |
| [-95, >=Min)    | 117838    | 2     |         |
| Total           | 6630935   | 100   |         |

#### **TSP-BSNL**

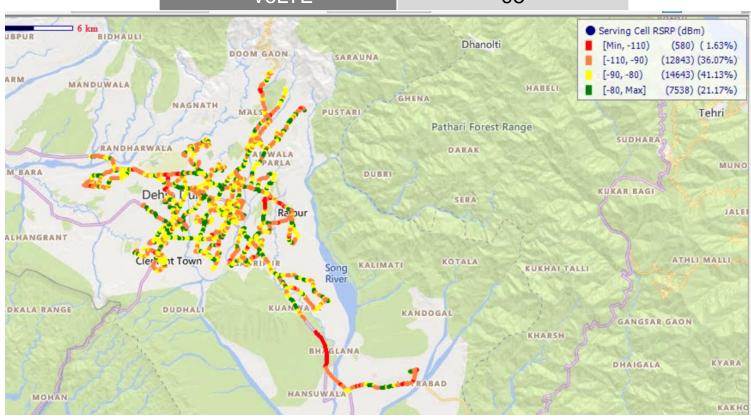
| Technology | Coverage % |
|------------|------------|
| 3G         | 80.75      |



| Overall RSCP | # Samples | % PDF | Legends |
|--------------|-----------|-------|---------|
| [Max, >=-70] | 4679      | 17    |         |
| [-70, >=-80) | 7854      | 28    |         |
| [-80, >=-90) | 10282     | 36    |         |
| [-90, >=Min) | 5375      | 19    |         |
| Total        | 28190     | 100   |         |

#### **TSP- Airtel**

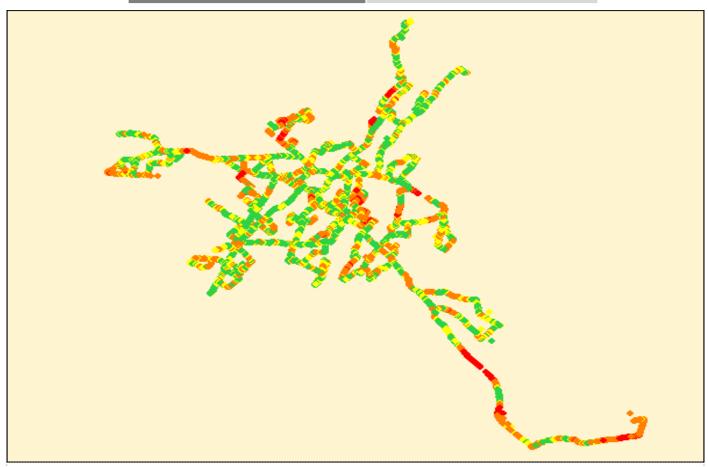




| Overall RSRP  | # Samples | % PDF | Legends |
|---------------|-----------|-------|---------|
| [Max, >=-80]  | 7538      | 21%   |         |
| [-80, >=-90)  | 14643     | 41%   |         |
| [-90, >=-110) | 12843     | 36%   |         |
| [-110, >=Min) | 580       | 2%    |         |
| Total         | 35604     |       |         |

#### **TSP-JIO**

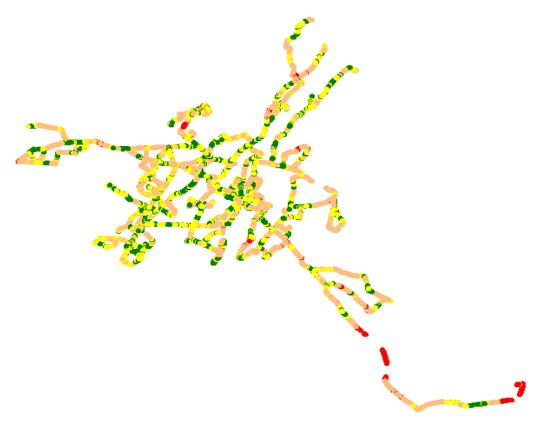
| Technology | Coverage % |
|------------|------------|
| VoLTE      | 98.49%     |



|               | VoLTE     |        |         |
|---------------|-----------|--------|---------|
| Overall RSRP  | # Samples | % PDF  | Legends |
| [Max, >=-80]  | 28835     | 46.28% |         |
| [-80, >=-90)  | 16716     | 26.83% |         |
| [-90, >=-110) | 15810     | 25.38% |         |
| [-110, >=Min) | 939       | 1.51%  |         |
| Total         |           |        |         |

**TSP-VIL** 

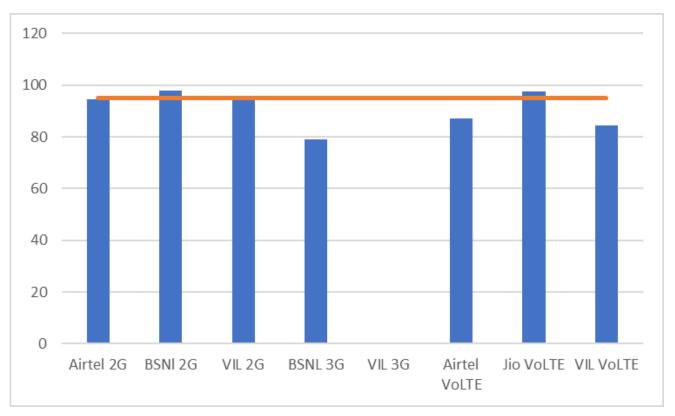
| Technology | Coverage % |
|------------|------------|
| VoLTE      | 99.1       |



| VoLTE         |           |       |         |
|---------------|-----------|-------|---------|
| Overall RSRP  | # Samples | % PDF | Legends |
| [Max, >=-80]  | 2283777   | 21    |         |
| [-80, >=-90)  | 4239262   | 39    |         |
| [-90, >=-110) | 4292687   | 39    |         |
| [-110, >=Min) | 129626    | 1     |         |
| Total         | 10945352  | 100   |         |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

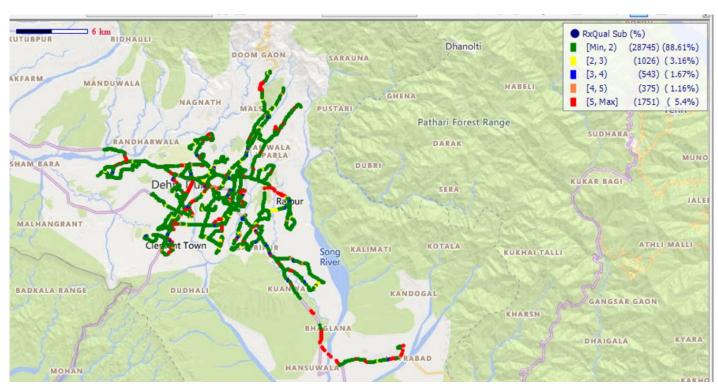
| TSP          | Rx Quality % |
|--------------|--------------|
| Airtel 2G    | 94.63        |
| BSNI 2G      | 98           |
| VIL 2G       | 94.8         |
| BSNL 3G      | 79           |
| VIL 3G       | NA           |
| Airtel VoLTE | 87           |
| Jio VoLTE    | 97.47        |
| VIL VOLTE    | 84.5         |



For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

#### **TSP- Airtel**

| Technology | Rx Quality % |
|------------|--------------|
| 2G         | 95           |

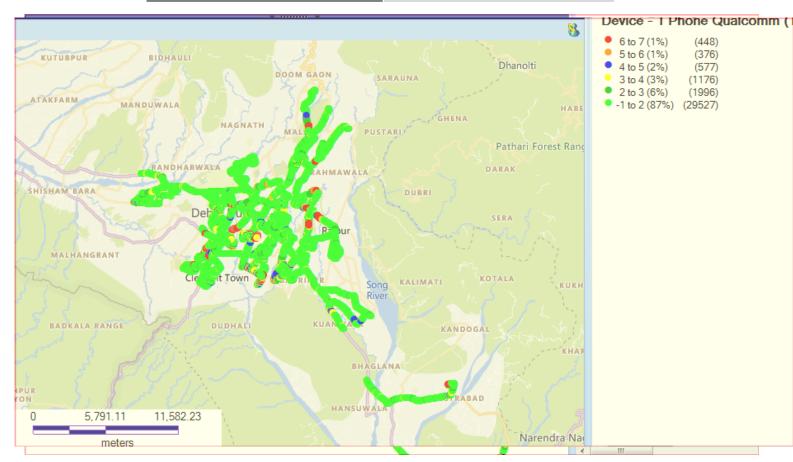


| Overall Rx<br>Quality | # Samples | % PDF | Legends |
|-----------------------|-----------|-------|---------|
| (Min, <=2)            | 28745     | 89%   |         |
| (2, <=3)              | 1026      | 3%    |         |
| (3 , <=4)             | 543       | 2%    |         |
| (4 , <=5)             | 375       | 1%    |         |
| (5 , <=Max)           | 1751      | 5%    |         |
| Total                 | 32440     |       |         |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

#### **TSP-BSNL**

| Technology | Rx Quality % |
|------------|--------------|
| 2G         | 98           |

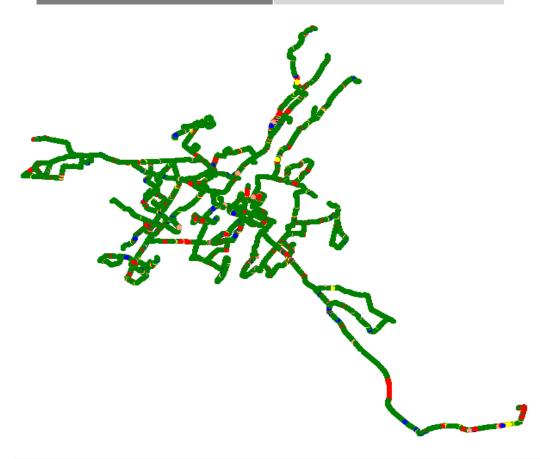


| Overall Rx Quality | # Samples | % PDF | Legends |
|--------------------|-----------|-------|---------|
| (Min, <=2)         | 29527     | 87    |         |
| (2, <=3)           | 1996      | 6     |         |
| (3 , <=4)          | 1176      | 3     |         |
| (4 , <=5)          | 577       | 2     |         |
| (5 , <=Max)        | 824       | 2     |         |
| Total              | 34100     | 100   |         |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

**TSP-VIL** 

| Technology | Rx Quality % |
|------------|--------------|
| 2G         | 94.8         |

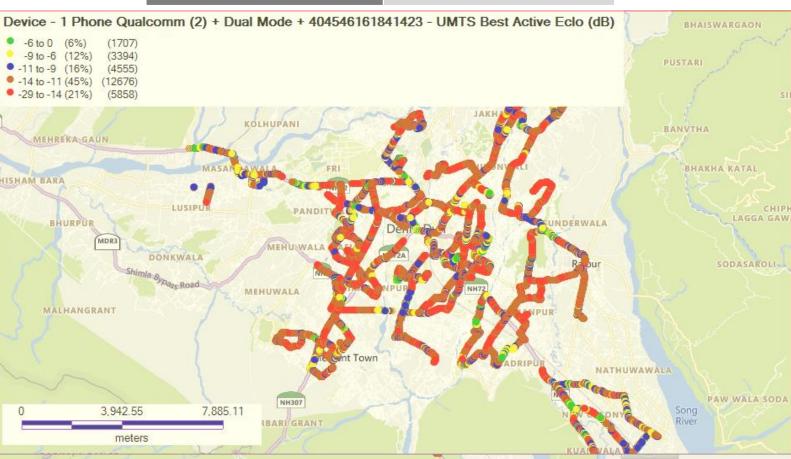


| Overall Rx Quality | # Samples | % PDF | Legends |
|--------------------|-----------|-------|---------|
| (Min, <=2)         | 5893470   | 88    |         |
| (2, <=3)           | 108855    | 2     |         |
| (3 , <=4)          | 117559    | 2     |         |
| (4 , <=5)          | 124363    | 2     |         |
| (5 , <=Max)        | 433328    | 6     |         |
| Total              | 7677575   | 100   |         |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

#### **TSP-BSNL**

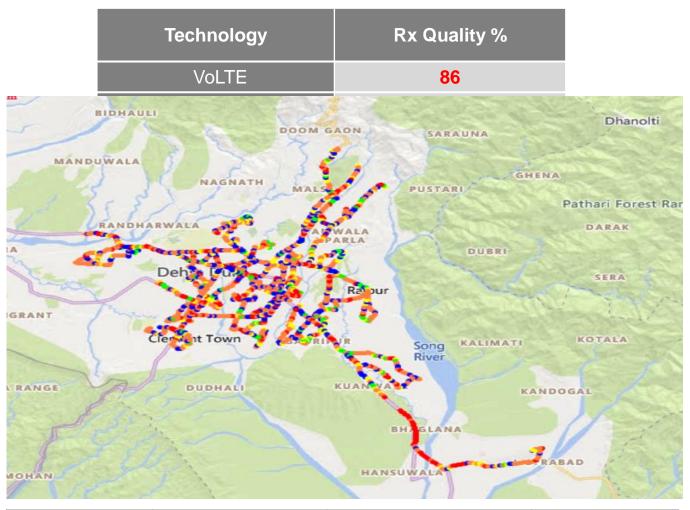
| Technology | Rx Quality % |
|------------|--------------|
| 3G         | 79           |



| Overall Ec/No | # Samples | % PDF | Legends |
|---------------|-----------|-------|---------|
| (Max, <=-6)   | 1707      | 6     |         |
| (-6, <=-9)    | 3394      | 12    |         |
| (-9, <=-11)   | 4555      | 16    |         |
| (-11, <=-14)  | 12676     | 45    |         |
| (-14, <= Min) | 5858      | 21    |         |
| Total         | 28190     | 100   |         |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

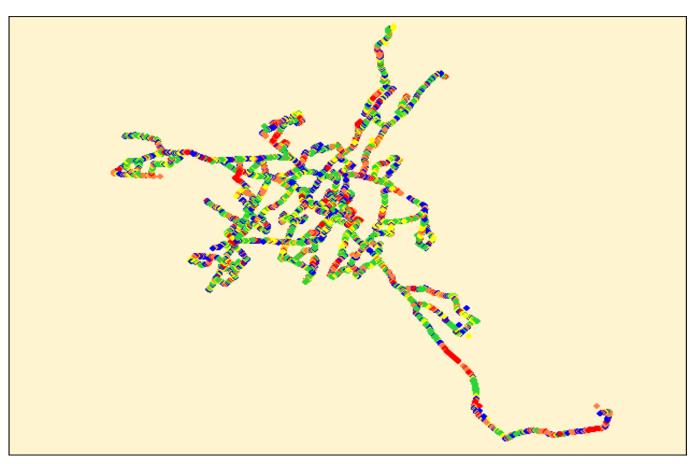
**TSP-Airtel** 



| Overall SINR | # Samples | % PDF | Legends |
|--------------|-----------|-------|---------|
| (Min, <=0)   | 4868      | 13%   |         |
| (0, <=5)     | 16717     | 47%   |         |
| (5, <=10)    | 8137      | 23%   |         |
| (10, <=15)   | 3739      | 11%   |         |
| (15, <=Max)  | 2145      | 6%    |         |
| Total        | 35606     |       |         |

For measuring voice quality, as per the QoS norms, RxQual <= 5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

| TSP- JIO   |              |  |
|------------|--------------|--|
| Technology | Rx Quality % |  |
| VoLTE      | 97.47%       |  |

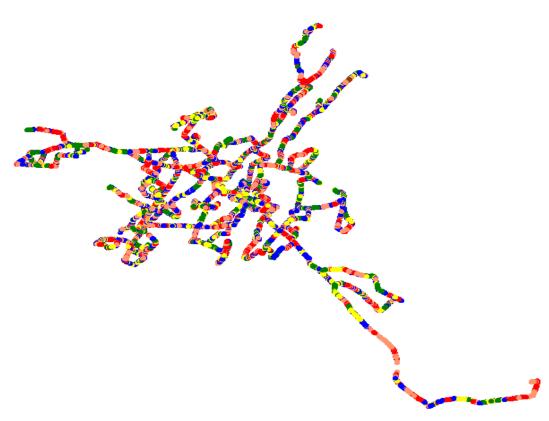


| Overall SINR | # Samples | % PDF  | Legends |
|--------------|-----------|--------|---------|
| (Min, <=0)   | 1559      | 2.53%  |         |
| (0, <=5)     | 10786     | 17.50% |         |
| (5, <=10)    | 13711     | 22.24% |         |
| (10, <=15)   | 14402     | 23.37% |         |
| (15, <=Max)  | 21179     | 34.36% |         |
| Total        | 61637     |        |         |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

**TSP-VIL** 

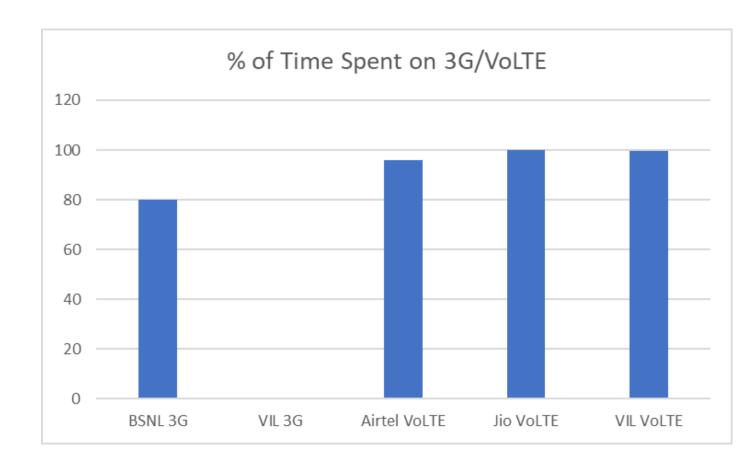
| Technology | Rx Quality % |
|------------|--------------|
| VoLTE      | 84.5         |



| Overall SINR | # Samples | % PDF | Legends |
|--------------|-----------|-------|---------|
| (Min, <=0)   | 3305      | 11    |         |
| (0, <=5)     | 7616      | 27    |         |
| (5, <=10)    | 8282      | 29    |         |
| (10, <=15)   | 5350      | 19    |         |
| (15, <=Max)  | 4010      | 14    |         |
| Total        | 28563     | 100   |         |

#### **Technology Details**

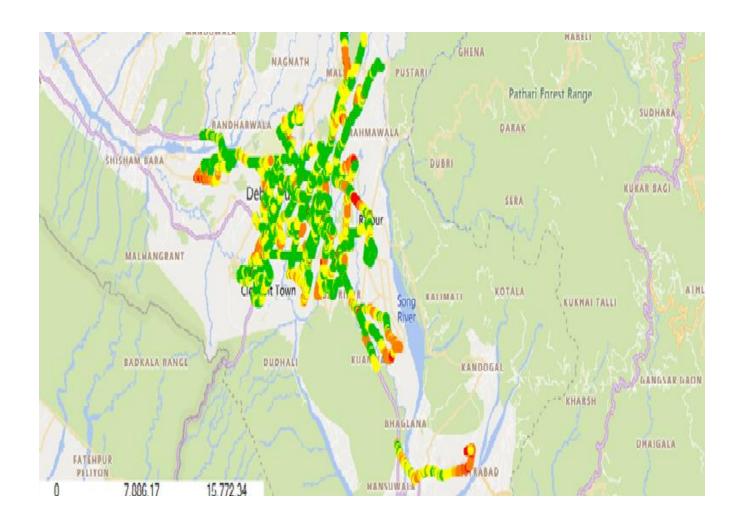
| TSP          | % of Time Spent on<br>3G/VoLTE |
|--------------|--------------------------------|
| BSNL 3G      | 80                             |
| VIL 3G       | NA                             |
| Airtel VoLTE | 95.92                          |
| Jio VoLTE    | 100                            |
| VIL VoLTE    | 99.61                          |



#### **Technology Details**

#### **TSP-BSNL**

| Technology | % of Time Spent on |
|------------|--------------------|
| 3G         | 80                 |
| VoLTE      | NA                 |



#### **Technology Details**

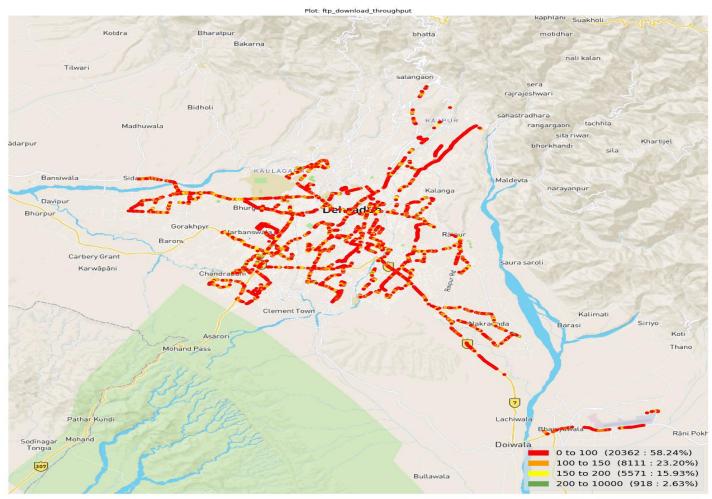
TSP- VIL

| Technology | % of Time Spent on |
|------------|--------------------|
| 3G         | NA                 |
| VoLTE      | 99.61              |



#### **TSP- Airtel**

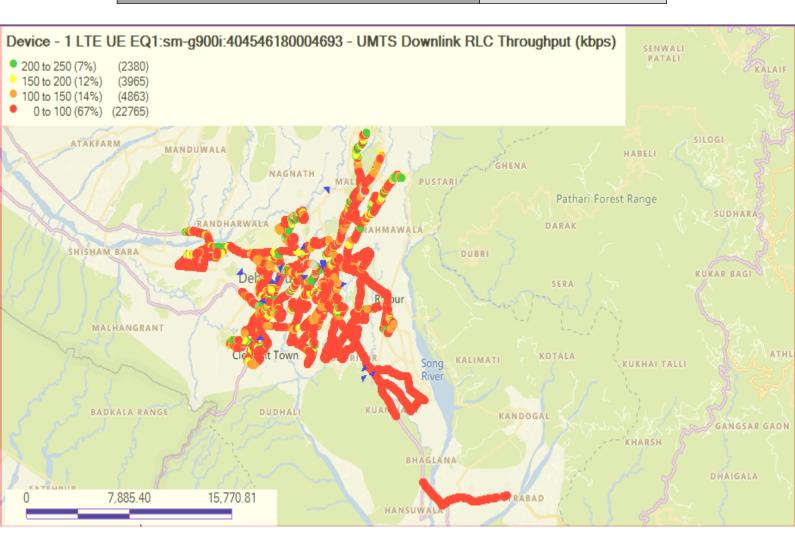
| Data KPIs - Overall        | 2G    |
|----------------------------|-------|
| Download Throughput (Kbps) | 79.29 |



| DL throughput | No of Sample | %    | Legends |
|---------------|--------------|------|---------|
| < 100 Kbps    | 20362        | 58.2 |         |
| 100-150Kbps   | 8111         | 23.2 |         |
| 150-200Kbps   | 5571         | 15.9 |         |
| >200Kbps      | 918          | 2.6  |         |

#### **TSP-BSNL**

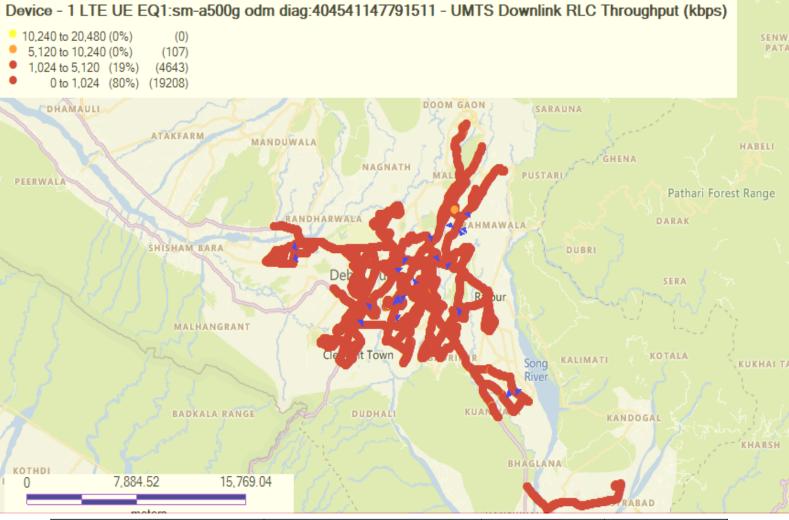
| Data KPIs - Overall        | 2G    |
|----------------------------|-------|
| Download Throughput (Kbps) | 87.28 |



| DL throughput | No of Sample | %  | Legends |
|---------------|--------------|----|---------|
| < 100 Kbps    | 22765        | 67 |         |
| 100-150Kbps   | 4863         | 14 |         |
| 150-200Kbps   | 3965         | 12 |         |
| >200Kbps      | 2380         | 7  |         |

#### **TSP-BSNL**

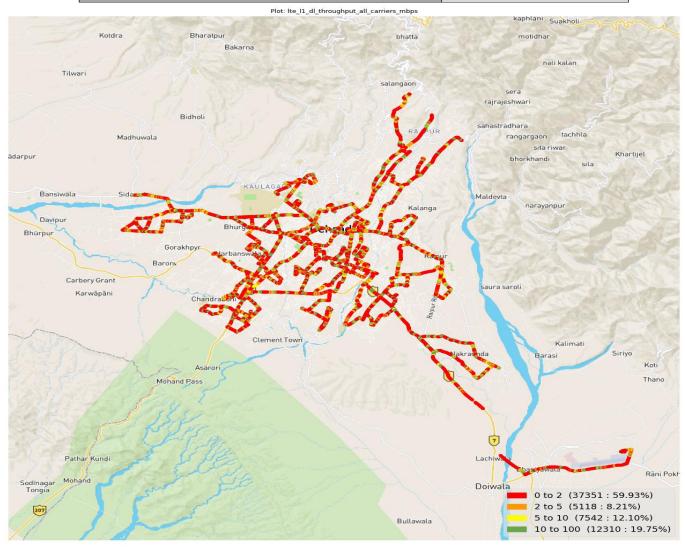
| Data KPIs - Overall        | 3G       |
|----------------------------|----------|
| Download Throughput (Mbps) | 1.46Mbps |



| DL throughput | No of Sample | %  | Legends |
|---------------|--------------|----|---------|
| < 1 Mbps      | 19208        | 80 |         |
| 1-5 Mbps      | 4643         | 19 |         |
| 5-10 Mbps     | 107          | 1  |         |
| >10Mbps       | 0            | 0  |         |

#### **TSP- Airtel**

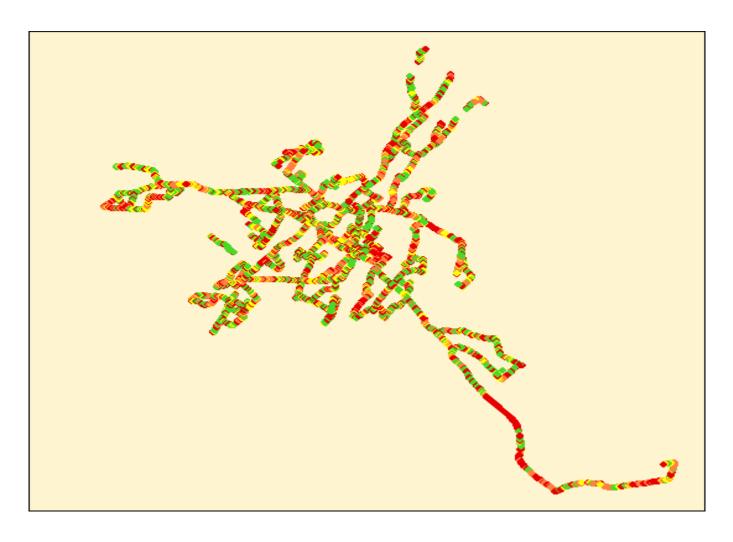
| Data KPIs - Overall        | LTE   |
|----------------------------|-------|
| Download Throughput (Mbps) | 9.065 |



| DL throughput | No of Sample | %    | Legends |
|---------------|--------------|------|---------|
| < 2Mbps       | 37351        | 59.9 |         |
| 2-5 Mbps      | 5118         | 8.2  |         |
| 5-10 Mbps     | 7542         | 12.1 |         |
| >10Mbps       | 12310        | 19.8 |         |

**TSP-JIO** 

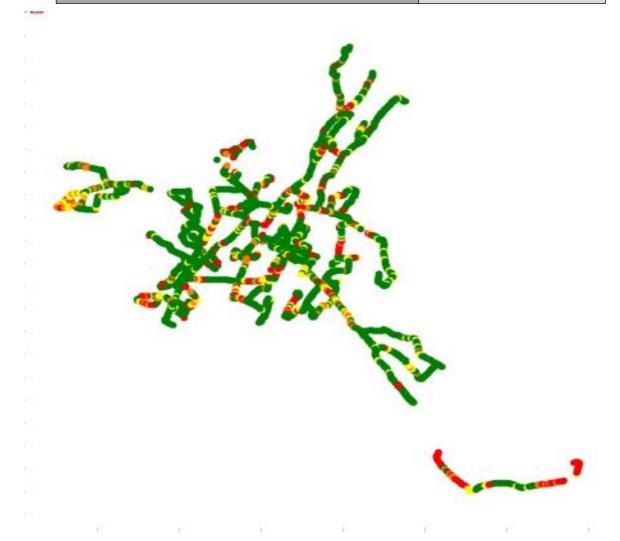
| Data KPIs - Overall        | LTE   |
|----------------------------|-------|
| Download Throughput (Mbps) | 13.57 |



| DL throughput | No of Sample | %     | Legends |
|---------------|--------------|-------|---------|
| < 2Mbps       | 12755        | 24.44 |         |
| 2-5 Mbps      | 11371        | 21.78 |         |
| 5-10 Mbps     | 10072        | 19.30 |         |
| >10Mbps       | 18001        | 34.49 |         |

**TSP-VIL** 

| Data KPIs - Overall        | LTE |
|----------------------------|-----|
| Download Throughput (Mbps) | 20  |



| DL throughput | No of Sample | %  | Legends |
|---------------|--------------|----|---------|
| < 2Mbps       | 3132         | 12 |         |
| 2-5 Mbps      | 1949         | 8  |         |
| 5-10 Mbps     | 2925         | 11 |         |
| >10Mbps       | 17600        | 69 |         |

## Data testing on hotspots using traimyspeed app

| Hotspot                                |                     | Airtel | BSNL  | JIO   | VIL  |
|--|---------------------|--------|-------|-------|------|
| 1. Uttarakhand<br>Technical university | 2G download in Mbps | 0.18   | 0.24  | NA    | 0.11 |
|  | 2G upload in Mbps   | 0.11   | 0.15  | NA    | 0.13 |
|  | 3G download in Mbps | NA     | 10.31 | NA    | NA   |
|  | 3G upload in Mbps   | NA     | 1.89  | NA    | NA   |
|  | 4G download in Mbps | 21.05  | NA    | 17.68 | 23.4 |
|  | 4G upload in Mbps   | 27.34  | NA    | 9.43  | 12.6 |
| 2. ISBT                                | 2G download in Mbps | 0.10   | 0.13  | NA    | 0.24 |
|  | 2G upload in Mbps   | 0.08   | 0.17  | NA    | 0.14 |
|  | 3G download in Mbps | NA     | 2.31  | NA    | NA   |
|  | 3G upload in Mbps   | NA     | 1.83  | NA    | NA   |
|  | 4G download in Mbps | 21.38  | NA    | 24.04 | 21.2 |
|  | 4G upload in Mbps   | 24.22  | NA    | 20.42 | 10.7 |

## Data testing on hotspots using traimyspeed app

| Hotspot            |                        | Airtel | BSNL | JIO   | VIL  |
|--------------------|------------------------|--------|------|-------|------|
| 3. Railway station | 2G download<br>in Mbps | 0.15   | 0.17 | NA    | 0.18 |
|                    | 2G upload in Mbps      | 0.24   | 0.18 | NA    | 0.6  |
|                    | 3G download<br>in Mbps | NA     | 1.54 | NA    | NA   |
|                    | 3G upload in Mbps      | NA     | 1.82 | NA    | NA   |
|                    | 4G download in Mbps    | 15.25  | NA   | 22.67 | 25.5 |
|                    | 4G upload in Mbps      | 13.70  | NA   | 5.67  | 13.8 |
| 4. Clock Tower     | 2G download<br>in Mbps | 0.15   | 0.22 | NA    | 0.34 |
|                    | 2G upload in Mbps      | 0.24   | 0.23 | NA    | 0.13 |
|                    | 3G download<br>in Mbps | NA     | 1.69 | NA    | NA   |
|                    | 3G upload in<br>Mbps   | NA     | 1.79 | NA    | NA   |
|                    | 4G download in Mbps    | 31.47  | NA   | 48.35 | 27.4 |
|                    | 4G upload in Mbps      | 6.76   | NA   | 7.81  | 12.6 |

## Data testing on hotspots using traimyspeed app

| Hotspot         |                        | Airtel | BSNL | JIO   | VIL  |
|-----------------|------------------------|--------|------|-------|------|
| 5. Vidhan Sabha | 2G download<br>in Mbps | 0.12   | 0.22 | NA    | 0.21 |
|                 | 2G upload in Mbps      | 0.09   | 0.06 | NA    | 0.14 |
|                 | 3G download<br>in Mbps | NA     | 1.92 | NA    | NA   |
|                 | 3G upload in Mbps      | NA     | 1.08 | NA    | NA   |
|                 | 4G download in Mbps    | 49.49  | NA   | 28.43 | 19.8 |
|                 | 4G upload in Mbps      | 2.60   | NA   | 43.08 | 9.4  |
| 6. Airport      | 2G download<br>in Mbps | 0.09   | 0.12 | NA    | 0.1  |
|                 | 2G upload in Mbps      | 0.12   | 0.11 | NA    | 0.3  |
|                 | 3G download in Mbps    | NA     | 4.00 | NA    | NA   |
|                 | 3G upload in Mbps      | NA     | 1.29 | NA    | NA   |
|                 | 4G download in Mbps    | 26.63  | NA   | 19.42 | 3.8  |
|                 | 4G upload in Mbps      | 20.78  | NA   | 3.93  | 1.3  |