

To,

Date – 24.10.2019

Shri R.S. Sharma, Chairman – T R A I
Mahanagar Door Sanchar Bhawan
Jawaharlal Nehru Marg, New Delhi – PIN 110002

Subject – Impact of IUC unjustified charges

Here we brought to your notice that new IUC charges plan has impacted us badly because of no fault of us. I would like to request you to kindly withdraw IUC charges guidelines as this has created confusion on calling numbers and called party as we don't know on which operators' numbers we are calling as number portability has already well in place.

When we talk we don't know which operator we are calling and will had to pay unjustified amount because of IUC.

I personally very much worried with this increased amount of Mobile call where used to talk our family and friends earlier.

We request you to kindly discontinue IUC charges immldy so that normal customer cannot be impacted, and additional financial burden can be avoided.


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